

**Department of Master of Business Administration**

**Course File**

**Production and Operations Management**  
(Course Code: A93001)

**II M.B.A I Semester**

**2023-24**

**Ch.Raghavendar Rao**  
Assoc. Professor



## Department of Master of Business Administration

### Production and Operations Management Check List

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# Department of Master of Business Administration

(An Autonomous Institution)

## A93001: Production & Operations Management

### Unit-

**I: Introduction to Operations Management:** Functional Subsystems of Organization, Definition, Systems Concept of Production, Types of Production Systems, Flow, Job Shop, Batch Manufacturing and Project, Strategic Operations Management, Corporate Strategic, Generic Competitive Strategies, Functional Strategies, Productivity, World Class Manufacturing, Sustainable Operations Management, Industry 4.0.

**Unit – II: Product Design and Analysis:** New Product Development, its Concepts, Steps of Product Design, Process Planning and Design, Selection of Process, Responsibilities of Process Planning Engineer, Steps in Process Planning. Process Design, Process Research, Pilot Plant Development, Capacity Planning, Enhanced Capacity using Optimization. Value Analysis, Value Engineering, Lean Production System.

**Unit – III: Plant Location and Plant Layout:** Factors Influencing Plant Location, Break-even Analysis. Single Facility Location Problem, Multi facility Location Problems, Model for Multi Facility Location Problem, Model to Determine X-Coordinates of New Facilities, Model to Determine Y-Coordinate. **Plant Layout** - Plant Layout: Introduction, Classification of Layout, Advantages and Limitations of Product Layout, Advantages and Limitations of Group Technology Layout, Layout Design Procedures.

**Unit – IV: Scheduling:** Introduction, Johnson's Algorithm, Extension of Johnson's Rule. Job Shop Scheduling: Introduction, Types of Schedules, Schedule Generation, Heuristic Procedures, Priority Dispatching Rules. Two Jobs and  $m$  Machines Scheduling. Quality Control Concepts.

**Unit – V: Materials Management:** Integrated Materials Management, Components of Integrated Materials Management, Materials Planning, Inventory Control, Purchase Management, e-Procurement, Green Purchasing, Stores Management, EOQ, Models of Inventory, Operation of Inventory Systems, Quantity Discount, Implementation of Purchase Inventory Model, Incoming Materials Control, Obsolete Surplus and Scrap Management, ABC Analysis, XYZ Analysis, VED Analysis, FSN Analysis, SDE Analysis

#### Suggested Readings:

#### Suggested Readings:

- K. Ashwathappa, Sridhar Bhatt, Production and Operations Management, Himalaya Publishing House, 2e, 2021.
- S N Chary, Productions and Operations Management, Mc Graw Hill, 2019.
- Jay Heizer, Barry Render, Operations Management, 11e, 2016.
- Panneerselvam, Production and Operations Management, PHI, 3e, 2012.
- Ajay K. Garg, Production and Operations Management, TMH, 2012.
- K. Boyer, Rohit Verma, Operations Management: Cengage Learning, 2011.
- B. Mahadevan, Operations Management: Theory and Practice, Pearson Education 2e, 2010.

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### Timetable

#### II M.B.A. I Semester – POM

Day/Hour	9.30-10.20	10.20-11.10	11.20-12.10	12.10-01.00	01.40-02.25	2.25-3.10	3.15-4.00
Monday	POM						
Tuesday	POM						
Wednesday			POM				
Thursday			POM				
Friday							
Saturday		POM					

## Department of Master of Business Administration

### **Vision of the Institute**

To be a premier Institute in the country and region for the study of Engineering, Technology and Management by maintaining high academic standards which promotes the analytical thinking and independent judgment among the prime stakeholders, enabling them to function responsibly in the globalized society.

### **Mission of the Institute**

To be a world-class Institute, achieving excellence in teaching, research and consultancy in cutting-edge Technologies and be in the service of society in promoting continued education in Engineering, Technology and Management.

### **Quality Policy**

To ensure high standards in imparting professional education by providing world-class infrastructure, top-quality-faculty and decent work culture to sculpt the students into Socially Responsible Professionals through creative team-work, innovation and research.

### **Vision of the Department:**

To achieve academic excellence and managerial relevance through interaction with the corporate world.

### **Mission of the Department**

To provide students with excellent professional skills by cooperating closely with corporate partners and by exposing them to a dynamic and intercultural business environment.

### **Quality Policy:**

To pursue global standards of excellence in all our endeavors namely teaching, research, consultancy and continuing education to remain accountable in our core and support functions through processes of self-evaluation and continuous improvement.

## Department of Master of Business Administration

### Program Educational Objectives (M.B.A)

#### Post Graduates will be able to

PEO1: To teach the fundamental key elements of a business organization and providing theoretical knowledge and practical approach to various functional areas of management.

PEO2: To develop analytical skills to identify the link between the management practices in the functional areas of an organization and research culture in business environment.

PEO3: To provide insights on latest technology, business communication, management concepts to build team work and leadership skills within them and aimed at self- actualization and realization of ethical practices.

### Program Outcomes (M.B.A)

#### At the end of the Program, a post graduate will have the ability to

Po 1: To Gain The Knowledge On Various Concepts Of Business Management And Approaches.

Po 2: To understand and analyze the interconnections between the development of key functional areas of business organization and the management thought process.

Po 3: To recognize and adapt to the opportunities available and face the challenges in the national and global business.

Po 4: To possess analytical skills to carry out research in the field of management.

Po 5: To acquire team management skills to become a competent leader, who possesses complex and integrated real world skills.

Po 6: To be ethically conscious and socially responsible managers, capable of contributing to the development of the nation and quality of life.

Po 7: To develop a systematic understanding of changes in business environment.

Po 8: To understand professional integrity.

Po 9: An ability to use information and knowledge effectively.

Po 10: To analyze a problem and use the appropriate managerial skills for obtaining its solution.

Po 11: To understand a various legal acts in business.

Po 12: To build a successful career and immediate placement

## Department of Master of Business Administration

### COURSE OBJECTIVES

On completion of this Subject/Course the student shall be able to:

S.No.	Objectives
1	To provide understanding of the concepts of production and operations management in an organization and analytical methods.
2	To explain to students the steps in new product design and analysis.
3	To provide an understanding of plant location and layout.
4	To help understand the Process and factors that influence scheduling.
5	To impart knowledge of various aspects of materials management viz. e-Procurement, Green Purchasing.

### COURSE OUTCOMES

The expected outcomes of the Course/Subject are:

S.No.	Outcomes
1.	Understand the importance concepts of operations management.
2.	Learn various strategies in product and process design ,analysis.
3.	Learn examine the various aspects of plant location and product layout.
4.	Understand the aspects of scheduling.
5.	Gain insights of integrated materials management, e-Procurement, materials planning.



Signature of faculty

Note: Please refer to Bloom's Taxonomy, to know the illustrative verbs that can be used to state the outcomes.

## Department of Master of Business Administration

### GUIDELINES TO STUDY THE COURSE / SUBJECT

#### **Course Design and Delivery System (CDD):**

- The Course syllabus is written into number of learning objectives and outcomes.
- Every student will be given an assessment plan, criteria for assessment, scheme of evaluation and grading method.
- The Learning Process will be carried out through assessments of Knowledge, Skills and Attitude by various methods and the students will be given guidance to refer to the text books, reference books, journals, etc.

The faculty be able to –

- Understand the principles of Learning
- Understand the psychology of students
- Develop instructional objectives for a given topic
- Prepare course, unit and lesson plans
- Understand different methods of teaching and learning
- Use appropriate teaching and learning aids
- Plan and deliver lectures effectively
- Provide feedback to students using various methods of Assessments and tools of Evaluation
- Act as a guide, advisor, counselor, facilitator, motivator and not just as a teacher alone



Signature of HOD

Date:



Signature of faculty

Date:



## Department of Master of Business Administration

### COURSE SCHEDULE

The Schedule for the whole Course / Subject is:

S. No.	Description	Duration (Date)		Total No. of Periods
		From	To	
1.	Unit:I:IntroductiontoOperationsManagement:Functional SubsystemsofOrganization,Definition, Systems Concept of Production, Types of Production Systems, Flow, Job Shop, Batch Manufacturing and Project, Strategic Operations Management, Corporate Strategic, Generic Competitive Strategies, Functional Strategies, Productivity, World Class Manufacturing, Sustainable Operations Management, Industry 4.0	04-09-2023	20-09-2023	10
2.	Unit – II: Product Design and Analysis: New Product Development, its Concepts, Steps of Product Design, Process Planning and Design, Selection of Process, Responsibilities of Process Planning Engineer, Steps in Process Planning. Process Design, Process Research, Pilot Plant Development, Capacity Planning, Enhanced Capacity using Optimization. Value Analysis, Value Engineering, Lean Production System.	21-09-2023	11-10-2023	13
3.	Unit–III:  Plant Location and PlantLayout:FactorsInfluencingPlant Location, Break-evenAnalysis. Single Facility Location Problem, Multi facility Location Problems, Model for Multi Facility Location Problem, Model to Determine X-CoordinatesofNewFacilities, Model to Determine Y-Coordinate. Plant Layout - Plant Layout: Introduction, Classification of Layout, Advantages and Limitations of Product Layout,Advantagesand Limitationsof GroupTechnology Layout, Layout DesignProcedures	12-10-2023	18-11-2023	17
4.	Unit – IV: Scheduling: Introduction, Johnson’s Algorithm, Extension of Johnson’s Rule. Job Shop Scheduling: Introduction, Types of Schedules, Schedule Generation, Heuristic Procedures, Priority Dispatching Rules. Two Jobsand m MachinesScheduling. Quality	20-11-2023	12-12-2023	16

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	Control Concepts			
5.	Unit – V: Materials Management: Integrated Materials Management, Components of Integrated Materials Management, Materials Planning, Inventory Control, Purchase Management, e- Procurement, Green Purchasing, Stores Management, EOQ, Models of Inventory, Operation of Inventory Systems, Quantity Discount, Implementation of Purchase Inventory Model, Incoming Materials Control, Obsolete Surplus and Scrap Management, ABC Analysis, XYZ Analysis, VED Analysis, FSN Analysis, SDE Analysis.	13-12-2023	03-01-2024	13

Total No. of Instructional periods available for the course: 73Hours

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### SCHEDULE OF INSTRUCTIONS - COURSE PLAN

Unit No.	Lesson No.	Date	No. of Periods	Topics / Sub-Topics	Objectives & Outcomes Nos.	References (Textbook, Journal)
1.	1	4-Sep-23	1	Unit – I: Introduction to Operations Management: Functional Subsystems of Organization	1 1	K.Ashwathappa,Sridhar Bhatt,Productionand OperationsManagement, HimalayaPublishing House, 2e, 2021
	2	5-Sep-23	1	Definition, Systems Concept of Production	1 1	K.Ashwathappa,Sridhar Bhatt,Productionand OperationsManagement, HimalayaPublishing House, 2e, 2021
	3	6-Sep-23	1	Types of Production Systems	1 1	K.Ashwathappa,Sridhar Bhatt,Productionand OperationsManagement, HimalayaPublishing House, 2e, 2021
	4	11-Sep-23	1	Flow, Job Shop, Batch Manufacturing and Project	1 1	K.Ashwathappa,Sridhar Bhatt,Productionand OperationsManagement, HimalayaPublishing House, 2e, 2021
	5	12-Sep-23	1	Strategic Operations Management	1 1	K.Ashwathappa,Sridhar Bhatt,Productionand OperationsManagement, HimalayaPublishing House, 2e, 2021
	6	13-Sep-23	1	Corporate Strategic, Generic Competitive Strategies, Functional Strategies.	1 1	K.Ashwathappa,Sridhar Bhatt,Productionand OperationsManagement, HimalayaPublishing

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						House, 2e, 2021
	7	14-Sep-23	1	Productivity	1 1	K.Ashwathappa,Sridhar Bhatt,ProductionandO perationsManagement, HimalayaPublishing House, 2e, 2021
	8	16-Sep-23	1	World Class Manufacturing	1 1	K.Ashwathappa,Sridhar Bhatt,ProductionandO perationsManagement, HimalayaPublishing House, 2e, 2021
	9	19-Sep-23	1	Sustainable Operations Management	1 1	K.Ashwathappa,Sridhar Bhatt,ProductionandO perationsManagement, HimalayaPublishing House, 2e, 2021
	10	20-Sep-23	1	Industry 4.0.	1 1	K.Ashwathappa,Sridhar Bhatt,ProductionandO perationsManagement, HimalayaPublishing House, 2e, 2021
2.	1	21-Sep-23	1	Unit – II: Product Design and Analysis- Introduction	2 2	K.Ashwathappa,Sridhar Bhatt,ProductionandO perationsManagement, HimalayaPublishing House, 2e, 2021
	2	23-Sep-23	1	New Product Development its Concepts	2 2	K.Ashwathappa,Sridhar Bhatt,ProductionandO perationsManagement, HimalayaPublishing House, 2e, 2021
	3	25-Sep-23	1	Steps of Product Design	2 2	K.Ashwathappa,Sridhar Bhatt,ProductionandO perationsManagement,

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						Himalaya Publishing House, 2e, 2021
4	26-Sep-23	1	Process Planning and Design	2 2		K.Ashwathappa, Sridhar Bhatt, Production and Operations Management, Himalaya Publishing House, 2e, 2021
5	27-Sep-23	1	Selection of Process, Responsibilities of Process Planning Engineer	2 2		K.Ashwathappa, Sridhar Bhatt, Production and Operations Management, Himalaya Publishing House, 2e, 2021
6	30-Sep-23	1	Steps in Process Planning	2 2		K.Ashwathappa, Sridhar Bhatt, Production and Operations Management, Himalaya Publishing House, 2e, 2021
7	3-Oct-23	1	Process Design, Process Research	2 2		K.Ashwathappa, Sridhar Bhatt, Production and Operations Management, Himalaya Publishing House, 2e, 2021
8	4-Oct-23	1	Pilot Plant Development	2 2		K.Ashwathappa, Sridhar Bhatt, Production and Operations Management, Himalaya Publishing House, 2e, 2021
9	5-Oct-23	1	Capacity Planning	2 2		K.Ashwathappa, Sridhar Bhatt, Production and Operations Management, Himalaya Publishing House, 2e, 2021
10	7-Oct-23	1	Enhanced Capacity using Optimization	2 2		K.Ashwathappa, Sridhar Bhatt, Production and Operations Management, Himalaya Publishing House, 2e, 2021

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						perationsManagement, HimalayaPublishing House, 2e, 2021
	11	9-Oct-23	1	Value Analysis	2 2	K.Ashwathappa,Sridhar Bhatt,ProductionandO perationsManagement, HimalayaPublishing House, 2e, 2021
	12	10-Oct-23	1	Value Engineering	2 2	K.Ashwathappa,Sridhar Bhatt,ProductionandO perationsManagement, HimalayaPublishing House, 2e, 2021
	13	11-Oct-23	1	Lean Production System	2 2	K.Ashwathappa,Sridhar Bhatt,ProductionandO perationsManagement, HimalayaPublishing House, 2e, 2021
3.	1	12-Oct-23	1	Unit – III: Plant Location and Plant Layout-Introduction	3 3	K.Ashwathappa,Sridhar Bhatt,ProductionandO perationsManagement, HimalayaPublishing House, 2e, 2021
	2	16-Oct-23	1	Factors Influencing Plant Location	3 3	K.Ashwathappa,Sridhar Bhatt,ProductionandO perationsManagement, HimalayaPublishing House, 2e, 2021
	3	17-Oct-23	1	Break-even Analysis	3 3	K.Ashwathappa,Sridhar Bhatt,ProductionandO perationsManagement, HimalayaPublishing House, 2e, 2021
	4	18-Oct-23	1	Single Facility Location Problem	3 3	K.Ashwathappa,Sridhar

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						Bhatt, Production and Operations Management, Himalaya Publishing House, 2e, 2021
5	19-Oct-23	1	Multi facility Location Problems	3 3		K.Ashwathappa, Sridhar Bhatt, Production and Operations Management, Himalaya Publishing House, 2e, 2021
6	21-Oct-23	1	Model for Multi Facility Location Problem	3 3		K.Ashwathappa, Sridhar Bhatt, Production and Operations Management, Himalaya Publishing House, 2e, 2021
7	30-Oct-23	1	Model to Determine X-Coordinates of New Facilities	3 3		K.Ashwathappa, Sridhar Bhatt, Production and Operations Management, Himalaya Publishing House, 2e, 2021
8	31-Oct-23	1	Model to Determine X-Coordinates of New Facilities	3 3		K.Ashwathappa, Sridhar Bhatt, Production and Operations Management, Himalaya Publishing House, 2e, 2021
9	1-Nov-23	1	Model to Determine X-Coordinates of New Facilities	3 3		K.Ashwathappa, Sridhar Bhatt, Production and Operations Management, Himalaya Publishing House, 2e, 2021
10	2-Nov-23	1	Model to Determine Y-Coordinate	3 3		K.Ashwathappa, Sridhar Bhatt, Production and Operations Management, Himalaya Publishing House, 2e, 2021

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	11	4-Nov-23	1	Model to Determine Y- Coordinate	3 3	K.Ashwathappa,Sridhar Bhatt,ProductionandO perationsManagement, HimalayaPublishing House, 2e, 2021
	12	9-Nov-23	1	Plant Layout -Introduction	3 3	K.Ashwathappa,Sridhar Bhatt,ProductionandO perationsManagement, HimalayaPublishing House, 2e, 2021
	13	13-Nov-23	1	Classification of Layout	3 3	K.Ashwathappa,Sridhar Bhatt,ProductionandO perationsManagement, HimalayaPublishing House, 2e, 2021
	14	14-Nov-23	1	Advantages and Limitations of Product Layout	3 3	K.Ashwathappa,Sridhar Bhatt,ProductionandO perationsManagement, HimalayaPublishing House, 2e, 2021
	15	15-Nov-23	1	Advantages and Limitations of Group Technology Layout,	3 3	K.Ashwathappa,Sridhar Bhatt,ProductionandO perationsManagement, HimalayaPublishing House, 2e, 2021
	16	16-Nov-23	1	Advantages and Limitations of Group Technology Layout	3 3	K.Ashwathappa,Sridhar Bhatt,ProductionandO perationsManagement, HimalayaPublishing House, 2e, 2021
	17	18-Nov-23	1	Layout Design Procedures	3 3	K.Ashwathappa,Sridhar Bhatt,ProductionandO perationsManagement, HimalayaPublishing



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						House, 2e, 2021
4	1	20-Nov-23	1	Unit – IV: Scheduling-Introduction	4 4	K.Ashwathappa,Sridhar Bhatt,ProductionandO perationsManagement, HimalayaPublishing House, 2e, 2021
	2	21-Nov-23	1	Johnson’s Algorithm	4 4	K.Ashwathappa,Sridhar Bhatt,ProductionandO perationsManagement, HimalayaPublishing House, 2e, 2021
	3	22-Nov-23	1	Johnson’s Algorithm	4 4	K.Ashwathappa,Sridhar Bhatt,ProductionandO perationsManagement, HimalayaPublishing House, 2e, 2021
	4	23-Nov-23	1	Extension of Johnson’s Rule. Job Shop Scheduling	4 4	K.Ashwathappa,Sridhar Bhatt,ProductionandO perationsManagement, HimalayaPublishing House, 2e, 2021
	5	25-Nov-23	1	Types of Schedules	4 4	K.Ashwathappa,Sridhar Bhatt,ProductionandO perationsManagement, HimalayaPublishing House, 2e, 2021
	6	28-Nov-23	1	Schedule Generation	4 4	K.Ashwathappa,Sridhar Bhatt,ProductionandO perationsManagement, HimalayaPublishing House, 2e, 2021
	7	29-Nov-23	1	Heuristic Procedures	4 4	K.Ashwathappa,Sridhar Bhatt,ProductionandO perationsManagement,

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						Himalaya Publishing House, 2e, 2021
8	30-Nov-23	1	Heuristic Procedures	4 4		K.Ashwathappa, Sridhar Bhatt, Production and Operations Management, Himalaya Publishing House, 2e, 2021
9	2-Dec-23	1	Priority Dispatching Rules	4 4		K.Ashwathappa, Sridhar Bhatt, Production and Operations Management, Himalaya Publishing House, 2e, 2021
10	4-Dec-23	1	Priority Dispatching Rules	4 4		K.Ashwathappa, Sridhar Bhatt, Production and Operations Management, Himalaya Publishing House, 2e, 2021
11	5-Dec-23	1	Two Jobs and m Machines Scheduling	4 4		K.Ashwathappa, Sridhar Bhatt, Production and Operations Management, Himalaya Publishing House, 2e, 2021
12	6-Dec-23	1	Two Jobs and m Machines Scheduling	4 4		K.Ashwathappa, Sridhar Bhatt, Production and Operations Management, Himalaya Publishing House, 2e, 2021
13	7-Dec-23	1	Two Jobs and m Machines Scheduling	4 4		K.Ashwathappa, Sridhar Bhatt, Production and Operations Management, Himalaya Publishing House, 2e, 2021
14	11-Dec-23	1	Quality Control Concepts	4 4		K.Ashwathappa, Sridhar Bhatt, Production and Operations Management, Himalaya Publishing House, 2e, 2021

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						perationsManagement, HimalayaPublishing House, 2e, 2021
	15	12-Dec-23	1	Quality Control Concepts	4 4	K.Ashwathappa,Sridhar Bhatt,ProductionandO perationsManagement, HimalayaPublishing House, 2e, 2021
5	1	13-Dec-23	1	Unit – V: Materials Management- Introduction	5 5	K.Ashwathappa,Sridhar Bhatt,ProductionandO perationsManagement, HimalayaPublishing House, 2e, 2021
	2	14-Dec-23	1	Integrated Materials Management	5 5	K.Ashwathappa,Sridhar Bhatt,ProductionandO perationsManagement, HimalayaPublishing House, 2e, 2021
	3	16-Dec-23	1	Components of Integrated Materials Management,	5 5	K.Ashwathappa,Sridhar Bhatt,ProductionandO perationsManagement, HimalayaPublishing House, 2e, 2021
	4	18-Dec-23	1	Materials Planning,Inventory Control	5 5	K.Ashwathappa,Sridhar Bhatt,ProductionandO perationsManagement, HimalayaPublishing House, 2e, 2021
	5	19-Dec-23	1	Purchase Management,Procurement	5 5	K.Ashwathappa,Sridhar Bhatt,ProductionandO perationsManagement, HimalayaPublishing House, 2e, 2021
	6	20-Dec-23	1	Green Purchasing,Stores	5 5	K.Ashwathappa,Sridhar

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				Management		Bhatt, Production and Operations Management, Himalaya Publishing House, 2e, 2021
7	21-Dec-23	1		EOQ	5 5	K.Ashwathappa, Sridhar Bhatt, Production and Operations Management, Himalaya Publishing House, 2e, 2021
8	23-Dec-23	1		Models of Inventory	5 5	K.Ashwathappa, Sridhar Bhatt, Production and Operations Management, Himalaya Publishing House, 2e, 2021
9	27-Dec-23	1		Operation of Inventory Systems	5 5	K.Ashwathappa, Sridhar Bhatt, Production and Operations Management, Himalaya Publishing House, 2e, 2021
10	28-Dec-23	1		Quantity Discount, Implementation of Purchase Inventory Model	5 5	K.Ashwathappa, Sridhar Bhatt, Production and Operations Management, Himalaya Publishing House, 2e, 2021
11	30-Dec-23	1		Incoming Materials Control, Obsolete Surplus and Scrap Management	5 5	K.Ashwathappa, Sridhar Bhatt, Production and Operations Management, Himalaya Publishing House, 2e, 2021
12	2-Jan-24	1		ABC Analysis, XYZ Analysis	5 5	K.Ashwathappa, Sridhar Bhatt, Production and Operations Management, Himalaya Publishing House, 2e, 2021

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	13	3-Jan-24	1	VED Analysis, FSN Analysis, SDE Analysis.	5 5	K.Ashwathappa,Sridhar Bhatt,ProductionandO perationsManagement, HimalayaPublishing House, 2e, 2021
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Signature of HOD

Date:

Note:

1. Ensure that all topics specified in the course are mentioned.
2. Additional topics covered, if any, may also be specified in bold.
3. Mention the corresponding course objective and outcome numbers against each topic.



Signature of faculty

Date:

## Department of Master of Business Administration

### LESSON PLAN (U-I)

Lesson No: Unit1/ 1-10

Duration of Lesson: 10hrs

Lesson Title: Introduction to Operations Management

#### Instructional / Lesson Objectives:

1. To make students to understand Unit – I: Introduction to Operations Management: Functional Subsystems of Organization
2. To make students to Definition, Systems Concept of Production
3. To make students to Types of Production Systems
4. To make students to Flow, Job Shop, Batch Manufacturing and Project
5. To make students to Strategic Operations Management
6. To make students to Corporate Strategic, Generic Competitive Strategies, Functional Strategies.
7. To make students to Productivity
8. To make students to World Class Manufacturing
9. To make students to Sustainable Operations Management
10. To make students to Industry 4.0.
11. To make students to Unit – I: Introduction to Operations Management: Functional Subsystems of Organization
12. To make students to Definition, Systems Concept of Production
13. To make students to Types of Production Systems

Teaching AIDS : PPTs, Digital Board

Time Management of Class :

5 min for taking attendance  
40 min for the lecture delivery  
5 min for doubts session

Assignment / Questions:

Refer assignment – I & tutorial-I sheets



Signature of faculty

## Department of Master of Business Administration

### LESSON PLAN (U-II)

Lesson No: Unit II/1-13

Duration of Lesson: 13 hrs.

Lesson Title: Product Design and Analysis

#### Instructional / Lesson Objectives:

1. To familiarize students on Product Design and Analysis- Introduction
2. To familiarize students on New Product Development its Concepts
3. To familiarize students on Steps of Product Design
4. To familiarize students on Process Planning and Design
5. To familiarize students on Selection of Process, Responsibilities of Process Planning Engineer
6. To familiarize students on Steps in Process Planning
7. To familiarize students on Process Design, Process Research
8. To familiarize students on Pilot Plant Development
9. To familiarize students on Capacity Planning
10. To familiarize students on Enhanced Capacity using Optimization
11. To familiarize students on Value Analysis
12. To familiarize students on Value Engineering
13. To familiarize students on Lean Production System

Teaching AIDS : PPTs, Digital Board

Time Management of Class :

5 mins for taking attendance  
40 min for lecture delivery  
5 min for doubts session

Assignment / Questions:

Refer assignment – I & tutorial-I sheets



Signature of faculty

## Department of Master of Business Administration

### LESSON PLAN (U-III)

Lesson No:Unit-3/ 1-17

Duration of Lesson: 17hrs

Lesson Title: Plant Location and Layout

#### Instructional / Lesson Objectives:

1. To make students understand Plant Location and Plant Layout-Introduction
2. To make students understand Factors Influencing Plant Location
3. To make students understand Break-even Analysis
4. To make students understand Single Facility Location Problem
5. To make students understand Multi facility Location Problems
6. To make students understand Model for Multi Facility Location Problem
7. To make students understand Model to Determine X-Coordinates of New Facilities
8. To make students understand Model to Determine X-Coordinates of New Facilities
9. To make students understand Model to Determine X-Coordinates of New Facilities
10. To make students understand Model to Determine Y- Coordinate
11. To make students understand Model to Determine Y- Coordinate
12. To make students understand Plant Layout -Introduction
13. To make students understand Classification of Layout
14. To make students understand Advantages and Limitations of Product Layout
15. To make students understand Advantages and Limitations of Group Technology Layout
16. To make students understand Advantages and Limitations of Group Technology Layout
17. To make students understand Layout Design Procedures

Teaching AIDS :PPTs, Digital Board

Time Management of Class :

5 min for taking attendance  
40 min for the lecture delivery  
5 min for doubts session

#### Assignment / Questions:

Refer assignment – I&amp;II&amp; tutorial-I sheets



Signature of faculty



## Department of Master of Business Administration

### LESSON PLAN (U-IV)

Lesson No: Unit-4/1-15

Duration of Lesson: 15hrs

Lesson Title: Scheduling

#### Instructional / Lesson Objectives:

1. To familiarize students on Scheduling-Introduction
2. To familiarize students on Johnson's Algorithm
3. To familiarize students on Johnson's Algorithm
4. To familiarize students on Extension of Johnson's Rule. Job Shop Scheduling
5. To familiarize students on Types of Schedules
6. To familiarize students on Schedule Generation
7. To familiarize students on Heuristic Procedures
8. To familiarize students on Heuristic Procedures
9. To familiarize students on Priority Dispatching Rules
10. To familiarize students on Priority Dispatching Rules
11. To familiarize students on Two Jobs and m Machines Scheduling
12. To familiarize students on Two Jobs and m Machines Scheduling
13. To familiarize students on Two Jobs and m Machines Scheduling
14. To familiarize students on Quality Control Concepts
15. To familiarize students on Quality Control Concepts

Teaching AIDS :PPTs, Digital Board

Time Management of Class :

5 min for taking attendance 40 min for the lecture delivery 5 min for doubts session
--

Assignment / Questions:

Refer assignment – II&amp; tutorial-I sheets



Signature of faculty

## Department of Master of Business Administration

### LESSON PLAN (U-V)

Lesson No: Unit-5/ 1-13

Duration of Lesson: 13hrs

Lesson Title: Materials Management

#### Instructional / Lesson Objectives:

1. To make students understand on Materials Management-Introduction
2. To make students understand on Integrated Materials Management
3. To make students understand on Components of Integrated Materials Management,
4. To make students understand on Materials Planning, Inventory Control
5. To make students understand on Purchase Management, Procurement
6. To make students understand on Green Purchasing, Stores Management
7. To make students understand on EOQ
8. To make students understand on Models of Inventory
9. To make students understand on Operation of Inventory Systems
10. To make students understand on Quantity Discount, Implementation of Purchase Inventory Model
11. To make students understand on Incoming Materials Control, Obsolete Surplus and Scrap Management
12. To make students understand on ABC Analysis, XYZ Analysis
13. To make students understand on VED Analysis, FSN Analysis, SDE Analysis.

Teaching AIDS :PPTs, Digital Board

Time Management of Class :

5 min for taking attendance  
40 min for the lecture delivery  
5 min for doubts session

Assignment / Questions:

Refer assignment – I &amp; tutorial-I sheets



Signature of faculty

## Department of Master of Business Administration

### ASSIGNMENT – 1

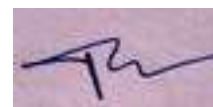
This Assignment corresponds to Unit No. 1

Question No.	Question	Objective No.	Outcome No.
1	Define Production? Explain types Production Systems?	1	1
2	Explain Industry 4.0?	1	1



Signature of HOD

Date:



Signature of faculty

Date:

## Department of Master of Business Administration

### ASSIGNMENT – 2

This Assignment corresponds to Unit No. 2

Question No.	Question	Objective No.	Outcome No.
1	Write about steps in Product Design?	2	2
2	Explain Lean Production System?	2	2



Signature of HOD

Date:



Signature of faculty

Date:

## Department of Master of Business Administration

### ASSIGNMENT – 3


This Assignment corresponds to Unit No. 3

Question No.	Question	Objective No.	Outcome No.
1	Write about factors influencing plant location decision?	3	3
2	Write the Advantages and Limitations of Product Layout?	3	3



Signature of HOD

Date:



Signature of faculty

Date:

## Department of Master of Business Administration

### ASSIGNMENT – 4

This Assignment corresponds to Unit No. 4

Question No.	Question	Objective No.	Outcome No.
1	Write about Johnson's Algorithm?	4	4
2	Explain Two jobs and m Machines Scheduling?	4	4



Signature of HOD

Date:



Signature of faculty

Date:

## Department of Master of Business Administration

### ASSIGNMENT – 5

This Assignment corresponds to Unit No. 5

Question No.	Question	Objective No.	Outcome No.
1	Explain ABC Analysis and EOQ?	5	5
2	Explain VED,FSN Analysis?	5	5

  
HOD-MBA - I. A

Signature of HOD

Date:



Signature of faculty

Date:

## Department of Master of Business Administration

### TUTORIAL – 1

This tutorial corresponds to Unit No. 1 (Objective Nos.: 1, Outcome Nos.: 1)

#### Q.NO QUESTIONS

1.What is the primary goal of operations management?

- A) Maximizing shareholder wealth
- B)Minimizing operational costs
- C)Meeting customer demand efficiently
- D)Maximizing employee satisfaction

2.In operations management, what are the functional subsystems of an organization typically associated with?

- A)Marketing and finance
- B)Planning and procurement
- C)Human resources and sales
- D)Design and production

3.Which of the following best defines production in the context of operations management?

- A) Selling products to customers
- B)Creating value by transforming inputs into outputs
- C)Managing employee performance
- D)Developing marketing strategies

4.In the systems concept of production, what is the role of feedback in the production process?

- A). It ensures that production is always done in large batches.
- B) It helps to identify and correct errors or deviations.
- C) It is irrelevant in a production system.
- D)It minimizes the need for communication



Signature of HOD

Date:



Signature of faculty

Date:



## Department of Master of Business Administration

### TUTORIAL – 2

This tutorial corresponds to Unit No. 2 (Objective Nos.: 2, Outcome Nos.: 2)

1. Which term refers to the process of converting product ideas into tangible designs and plans?

- A) Market research
- B) Value analysis
- C) Product design
- D) Process optimization

2. What is the first step in the New Product Development process?

- A) Market analysis
- B) Prototype testing
- C) Idea generation
- D) Mass production

3. What is the primary role of a Process Planning Engineer?

- A) Sales and marketing
- B) Selecting the manufacturing process
- C) Market research
- D) Product design

4. What is the purpose of a pilot plant in product development?

- A) Full-scale production
- B) Testing and issue identification
- C) Market analysis
- D) Patent application



Signature of HOD

Date:



Signature of faculty

Date:

## Department of Master of Business Administration

### TUTORIAL SHEET – 3

This tutorial corresponds to Unit No. 3 (Objective Nos.: 3, Outcome Nos.: 3)

1. Which of the following best defines "Plant Location" in the context of business operations?

- A) The arrangement of machinery and equipment in a facility.
- B) The decision regarding where to establish a manufacturing facility.
- C) The process of organizing workers within a factory.
- D) The layout of the products in a retail store.

2. What is a primary factor influencing plant location decisions for a manufacturing company?

- A) Proximity to suppliers and customers.
- B) The availability of skilled labor.
- C) The type of machinery used.
- D) Government regulations.

3. Break-even analysis helps a business determine:

- A) The maximum production capacity of a facility.
- B) The point at which total costs equal total revenue.
- C) The optimal plant layout for efficiency.
- D) The number of employees required for a plant

4. In plant location decisions, what does "site selection" refer to?

- A) The physical arrangement of equipment within a facility.
- B) The choice of city or region for the manufacturing plant.
- C) The arrangement of workers on the assembly line.
- D) The choice of suppliers for raw materials.



Signature of HOD



Signature of faculty

Date:

Date:

## Department of Master of Business Administration

### TUTORIAL – 4

This tutorial corresponds to Unit No. 4 (Objective Nos.: 4, Outcome Nos.: 4)

1. What is Scheduling?
2. What is TQM?
3. What is Six Sigma?
4. What is Poka-Yoke?



Signature of HOD



Signature of faculty

Date:

Date:

## Department of Master of Business Administration

### TUTORIAL SHEET – 5

This tutorial corresponds to Unit No. 5 (Objective Nos.: 5, Outcome Nos.: 5)

1. What is Materials Management?
2. List the components of integrated materials management?
3. What is Material Requirement planning?
4. What is E-Procurement?



Signature of HOD

Date:



Signature of faculty

Date:

## Department of Master of Business Administration

### EVALUATION STRATEGY

Target (s)

- a. Percentage of Pass : 95%

Assessment Method (s) (Maximum Marks for evaluation are defined in the Academic Regulations)

- a. Daily Attendance
- b. Assignments
- c. Online Quiz (or) Seminars
- d. Continuous Internal Assessment
- e. Semester / End Examination

List out any new topic(s) or any innovation you would like to introduce in teaching the subjects in this semester

Case Study of any one existing Topic



HOD-MBA

Signature of HOD

Date:



Signature of faculty

Date:

## Department of Master of Business Administration

### COURSE COMPLETION STATUS


Actual Date of Completion & Remarks if any

Units	Remarks	Objective No. Achieved	Outcome No. Achieved
Unit 1	completed on 20.09.2023	1	1
Unit 2	completed on 11-10-2023	2	2
Unit 3	completed on 18-11-2023	3	3
Unit 4	completed on 12-12-2023	4	4
Unit 5	completed on 03.01.2024	5	5



Signature of HOD

Date:



Signature of faculty

Date:

## Department of Master of Business Administration

### Mappings

#### 1. Course Objectives-Course Outcomes Relationship Matrix

(Indicate the relationships by mark "X")

Course-Objectives \ Course-Outcomes	1	2	3	4	5
	1	H			
2		H			
3			H		
4				H	
5					H

#### 2. Course Outcomes-Program Outcomes (POs) & PSOs Relationship Matrix

(Indicate the relationships by mark "X")

CO's / PO's	PO1	PO2	PO3	PO4	PO5	PO6	PO7	PO8	PO9	PO 10	PO 11	PO 12	PSO1	PSO2
CO1	H	M											M	H
CO2	H			H			H						M	M
CO3	M	H			M			H		M			H	H
CO4	H						M		H			H	M	M
CO5	H									H		M	H	M

## Department of Master of Business Administration

### Rubric for Evaluation

Performance Criteria	Unsatisfactory	Developing	Satisfactory	Exemplary
	1	2	3	4
<i>Research &amp; Gather Information</i>	Does not collect any information that relates to the topic	Collects very little information some relates to the topic	Collects some basic Information most relates to the topic	Collects a great deal of Information all relates to the topic
<i>Fulfill team role's duty</i>	Does not perform any duties of assigned team role.	Performs very little duties.	Performs nearly all duties.	Performs all duties of assigned team role.
<i>Share Equally</i>	Always relies on others to do the work.	Rarely does the assigned work - often needs reminding.	Usually does the assigned work - rarely needs reminding.	Always does the assigned work without having to be reminded
<i>Listen to other team mates</i>	Is always talking— never allows anyone else to speak.	Usually doing most of the talking-- rarely allows others to speak	Listens, but sometimes talks too much.	Listens and speaks a fair amount.



## Department of Master of Business Administration

### MID-I Question Paper



# ANURAG Engineering College

(An Autonomous Institution)

Ananthagiri (V&M), Kodad, Suryapet (DT)

II MBA I Semester I Mid Examinations, NOV - 2023

**Branch: MBA**

**Max. Marks: 30**

**Date: 06-11-2023 FN**

**Subject: POM**

**Time: 120 Minutes**

#### **Instructions for preparing Question Paper:**

1. For Each Subject you have to prepare 3 SET'S of Question paper
2. Text Font Style : Times New Roman
3. Text Font Size : 12
4. Questions Should Not be Repeated in any 3 Sets
5. Question Paper Saving File Name format: **Example** (II-I-I-MID-Branch Name-Subject Name-SET-A)
6. If any Additional Property Like Graphs/Sign Table/Log Tables etc. The Faculty should inform Clearly in Question paper itself

#### PART-A

**Answer All Questions Each Question Carry Equal Marks  
(Fill in the Blanks / Multiple Choice / Match the following)**

**10 X 1 = 10 Marks**

<u>Q.NO</u>	<u>QUESTIONS</u>	<u>Revised Bloom's Level</u>	<u>Outcomes</u>	
			<u>CO</u>	<u>PO</u>
1	What is the primary goal of operations management? A) Maximizing shareholder wealth B) Minimizing operational costs C) Meeting customer demand efficiently D) Maximizing employee satisfaction	L1	CO1	PO1, PO2
2	In operations management, what are the functional subsystems of an organization typically associated with? A) Marketing and finance B) Planning and procurement C) Human resources and sales D) Design and production	L1	CO1	PO1, PO2
3	Which of the following best defines production in the context of operations management? A) Selling products to customers B) Creating value by transforming inputs into outputs C) Managing employee performance D) Developing marketing strategies	L1	CO1	PO1, PO2
4	In the systems concept of production, what is the role of feedback in the production process? A). It ensures that production is always done in large batches.	L1	CO1	PO1, PO2

## Department of Master of Business Administration

	B) It helps to identify and correct errors or deviations. C) It is irrelevant in a production system. D)It minimizes the need for communication			
<b>5</b>	Which term refers to the process of converting product ideas into tangible designs and plans? A) Market research B)Value analysis C)Product design D)Process optimization	L1	CO2	PO1, PO4, PO7
<b>6</b>	What is the first step in the New Product Development process? A)Market analysis B)Prototype testing C)Idea generation D)Mass production	L1	CO2	PO1, PO4, PO7
<b>7</b>	What is the primary role of a Process Planning Engineer? A) Sales and marketing B)Selecting the manufacturing process C)Market research D)Product design	L2	CO2	PO1, PO4, PO7
<b>8</b>	What is the purpose of a pilot plant in product development? A) Full-scale production B)Testing and issue identification C)Market analysis D)Patent application	L1	CO2	PO1, PO4, PO7
<b>9</b>	Which of the following best defines "Plant Location" in the context of business operations? A) The arrangement of machinery and equipment in a facility. B) The decision regarding where to establish a manufacturing facility. C) The process of organizing workers within a factory. D) The layout of the products in a retail store.	L2	CO3	PO1, PO2, PO5, PO8, PO10
<b>10</b>	What is a primary factor influencing plant location decisions for a manufacturing company? A) Proximity to suppliers and customers. B) The availability of skilled labor. C) The type of machinery used. D) Government regulations.	L2	CO3	PO1, PO2, PO5, PO8, PO10

### PART-B

Answer any four questions. Each Question Carry Equal Marks

4 X 5 = 20 Marks

<u>Q.NO</u>	<u>QUESTIONS</u>	<u>Revised Bloom's Level</u>	<u>Outcomes</u>	
			<u>CO</u>	<u>PO</u>
<b>11</b>	Explain in detail about concept of production?	L4	CO1	PO1, PO2

## Department of Master of Business Administration

<b>12</b>	Write about job-shop production?	L3	CO1	PO1, PO2
<b>13</b>	Write about Pilot plant development?	L3	CO2	PO1, PO4, PO7
<b>14</b>	Write about Capacity Planning?	L3	CO2	PO1, PO4, PO7
<b>15</b>	Plant location selection Process-Explain?	L3	CO3	PO1, PO2, PO5, PO8, PO10
<b>16</b>	Write about break Even Analysis?	L3	CO3	PO1, PO2, PO5, PO8, PO10

**Revised Bloom's Levels' to consider for QP setting:**

L1: Remembering

L2: Understanding

L3: Applying

L4: Analyzing

## Department of Master of Business Administration

### MID-II Question Paper



# ANURAG Engineering College

(An Autonomous Institution)

Ananthagiri (V&M), Kodad, Suryapet (DT)

II MBA I Semester II Mid Examinations, Jan-2024

Branch: MBA

Max. Marks: 30

Date: 04-01-2024 FN Subject: Production & operations Management Time: 120 Minutes

#### Instructions for preparing Question Paper:

1. For Each Subject you have to prepare 3 SET'S of Question paper
2. Text Font Style : Times New Roman
3. Text Font Size : 12
4. Questions Should Not be Repeated in any 3 Sets
5. Question Paper Saving File Name format: **Example** (II-I-II-MID-Branch Name-Subject Name-SET-A)
6. If any Additional Property Like Graphs/Sign Table/Log Tables etc. The Faculty should inform Clearly in Question paper itself

#### PART-A

Answer All Questions Each Question Carry Equal Marks  
 (Fill in the Blanks / Multiple Choice / Match the following)

10 X 1 =10 Marks

Q.NO	QUESTIONS	Revised Bloom's Level	Outcomes	
			CO	PO
1	List the Plant Layout models?	L1	CO3	PO1, PO2, PO5, PO8, PO10
2	What is Group technology layout?	L1	CO3	PO1, PO2, PO5, PO8, PO10
3	What is Scheduling?	L1	CO4	PO1, PO7, PO9, PO12
4	What is TQM?	L1	CO4	PO1, PO7, PO9, PO12
5	What is Six Sigma?	L1	CO4	PO1,

## Department of Master of Business Administration

				PO7, PO9, PO12
6	What is Poka-Yoke?	L1	CO4	PO1, PO7, PO9, PO12
7	What is Materials Management?	L1	CO5	PO1, PO10, PO12
8	List the components of integrated materials management?	L1	CO5	PO1, PO10, PO12
9	What is Material Requirement planning?	L1	CO5	PO1, PO10, PO12
10	What is E-Procurement?	L1	CO5	PO1, PO10, PO12

### PART-B

**Answer any four questions. Each Question Carry Equal Marks 4 X 5=20 Marks**

<u>Q.NO</u>	<u>QUESTIONS</u>	<u>Revised Bloom's Level</u>	<u>Outcomes</u>	
			<u>CO</u>	<u>PO</u>
11	Write the Limitations of break Even Analysis?	L3	CO3	PO1, PO2, PO5, PO8, PO10
12	Explain about Product layout and its advantages?	L4	CO3	PO1, PO2, PO5, PO8, PO10
13	Explain Scheduling two jobs on m machines with simple example?	L3	CO4	PO1, PO7, PO9, PO12
14	Explain Johnson Algorithm?	L4	CO4	PO1, PO7, PO9, PO12
15	Explain EOQ with Simple example?	L3	CO5	PO1, PO10, PO12

## Department of Master of Business Administration

<b>16</b>	Write briefly about Quantity Discounting?	L3	CO5	PO1, PO10, PO12
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**Revised Bloom's Levels' to consider for QP setting:**

L1: Remembering

L2: Understanding

L3: Applying

L4: Analyzing

## Department of Master of Business Administration

### Mid Marks Statement-Production and Operations Management (A93001)

S.No.	H.T.No.	Mid - I Marks (30)	Mid - II Marks (30)	Avg of Mid-I & Mid-II (A)	Assignment - I (5)	Assignment - II (5)	Avg of Assg.-I & Assg.-II (B)	PPT (5) (C)	Total (A+B+C)
1	22C11E0002	22	24	23	5	5	5	5	33
2	22C11E0003	23	26	25	5	5	5	5	35
3	22C11E0004	25	27	26	5	5	5	5	36
4	22C11E0005	23	26	25	5	5	5	5	35
5	22C11E0006	25	28	27	5	5	5	5	37
6	22C11E0007	24	28	26	5	5	5	5	36
7	22C11E0008	26	27	27	5	5	5	5	37
8	22C11E0009	23	21	22	5	5	5	5	32
9	22C11E0010	21	27	24	5	5	5	5	34
10	22C11E0011	19	28	24	5	5	5	5	34
11	22C11E0012	26	29	28	5	5	5	5	38
12	22C11E0013	24	26	25	5	5	5	5	35
13	22C11E0014	26	28	27	5	5	5	5	37
14	22C11E0016	20	28	24	5	5	5	5	34
15	22C11E0017	24	27	26	5	5	5	5	36
16	22C11E0020	27	29	28	5	5	5	5	38
17	22C11E0021	23	28	26	5	5	5	5	36
18	22C11E0022	23	29	26	5	5	5	5	36

## **Department of Master of Business Administration**

### **Sample Answer Scripts & Assignments**



## **Department of Master of Business Administration**

### **Course material**



# ANURAG ENGINEERING COLLEGE

(An Autonomous Institution)

(Approved by AICTE, New Delhi, Affiliated to JNTUH, Hyderabad)

Ananthagiri (V & M), Kodad, Suryapet (Dist), Telangana.

Program										
B.Tech.			M.Tech.			M.B.A. ✓				
HALL TICKET NO.										
2	2	C	1	1	E	0	0	1	1	
Course: production & operations management										
Q.No. and Marks Awarded										
1	2	3	4	5	6	7	8	9	10	11

YEAR	SEMESTER	MID EXAMINATION
II	I	I
Regulation :		Branch or Specialization:
Signature of Student: P. Saiteja		
Signature of invigilator with date: 06/11/2023		
Signature of the Evaluator: [Signature]		
Maximum Marks	30	Marks Obtained
		19

(Start Writing From Here)

## PART - A

- 1. O ✓
- 2. A ✓
- 3. B ✓
- 4. A ✓
- 5. A ✓
- 6. C ✓
- 7. C ✓
- 8. A ✓
- 9. D ✓
- 10. A ✓

11.

production have divided into  
departments. HR, Finance, purchasing,  
Sales, inventory, controlling.  
the concepts of the production  
is job method and batching and  
flow method.

Job Method! - the job method is

influencing the production to growth  
production department.

production operation management one  
of the important is job method.

job method divided into two types.

Low level technology! - the production  
of the low level technology used  
to product manufacturing employees  
used to low technology.

High level technology! - the production  
department is used to High technology  
is used by product to manufacturing.  
to the production department.

batch method!

batch method products is separated  
from the batch method  
batching to some products and  
some size of products are one batch.  
low production products one batch

low price product are one batch.  
and High price products are another batch.

batching method is usefull to the production of the products.

batching method is important role in the production department

which product are high production.

is given. easy to identify the.

production staff.

Method of flow

Method flow is determined into the.

production department method flow is.

divided into many types, method flow

is to maintain the methods. flow and.

understanding the product.

product is consists, standardized!

product is consists to the standardized

some of the product are consistant

to vary the no changes of product

this type product are standardized

products.

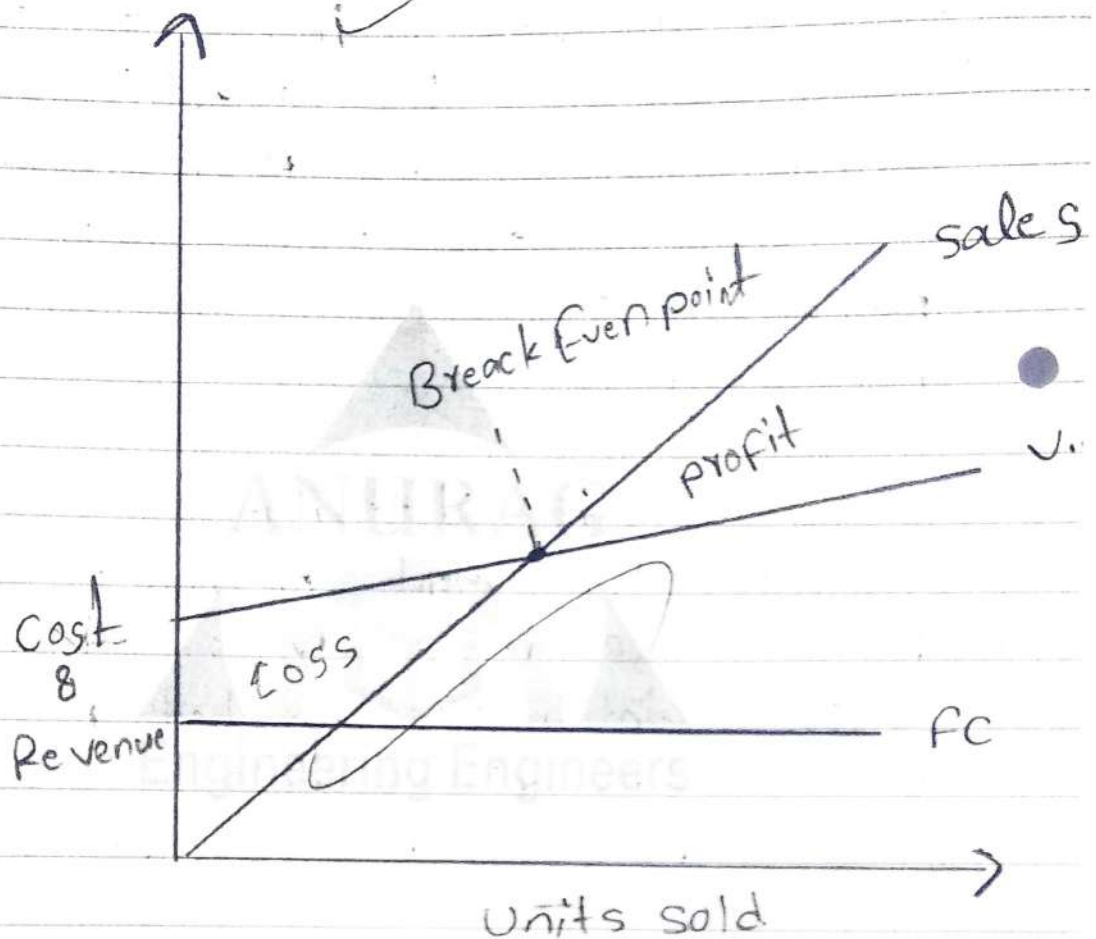
product to production is customized

product to production is very to

change the production is called

customized. production.

Break-Even Analysis is the line graph to the Break Even points. where Fixed cost and variable cost is variable cost and sales are co-inside the point is called Break Even point.



Fixed cost Fixed cost is the do not

vary the cost it's called Fixed cost  
Fixed cost is constant

variable cost variable cost vary to

the costs it's called variable cost.

variable cost is changed.

variable cost is up-downs of  
the costs.

total cost! Fixed cost - variable cost

'Its called. total cost total cost is.  
Constant of production.

Selling price per unit! selling price per unit

is  $SP = FC / \text{sales}$ .

Selling price is most important the  
Break Even Analysis.

contribution margin per unit! contribution

margin per unit is  $CMP = SP \times \text{sales per unit}$

contribution margin is very important  
to the Break Even Analysis.

Contribution margin per unit = Selling price  $\times$   
sales per unit

is called contribution margin per unit

Break Even point! Break-Event point is.

Break Even point are where intersected  
with the sales and variable cost.

is called Break Even point

profit / Loss Analysis! Break Even Analysis

is to Analyse the profit and Loss Analysis  
also. profit is 20 high. Break Even.  
Analysis and

15.

plant location is where located plant to select the correct location. and first we are planned by layout of plant location. plant location selection is very important to the plant location. to select the plant location.

product layout! if you location of plant first pre pre the plant layout should be prepared.

where the selected the plant location of the product layout is very important. process layout! process layout is first plant location is to flow the process first location of plant at right place at right time. process layout is very important to plant location is developed.

production layout! production is to located the plant production process will be started from the production layout and start the production. produce they high production.

fixed cost layout! plant location is. first you planned by fixed cost of products. and fixed the product cost after completed the location of plant

Multi-skilled staff - selected! multi-skilled

Staff is to selected to the plant selection. Staff every one know the plant location. How to developed employee worked in plant at right time.

before Employment of staff. to instruction the employees.

Just in time plant location is to

select the just in time. plant is located. Employees should follow the just completed of work just in time.

Engineering Engineers



12. job-shop production is production.  
operational management is to select the.

job-shop  
job-shop means. How are the interested  
from the Employees. to selected the.  
job-shop

the job shop is very important to the.  
production departments.

job shop is the crucial role in the.  
production development.

job-shop is selected by the multi-skilled  
Employees.

job-shop is know the Employee ability of  
people.

job-shop is to produce the products.  
easily to produce.

job-shop only organised by organization.  
of the company's

job-shop is very important to the.  
organizations.

job-shop is to select the working capital

job-shop is to get the margin of sales.  
and margin of profit

job-shop is the select the very high.  
level Employees.

job-shop is conducted by the organization.  
of the Employees.

job-shop is important role in the organization

of production.

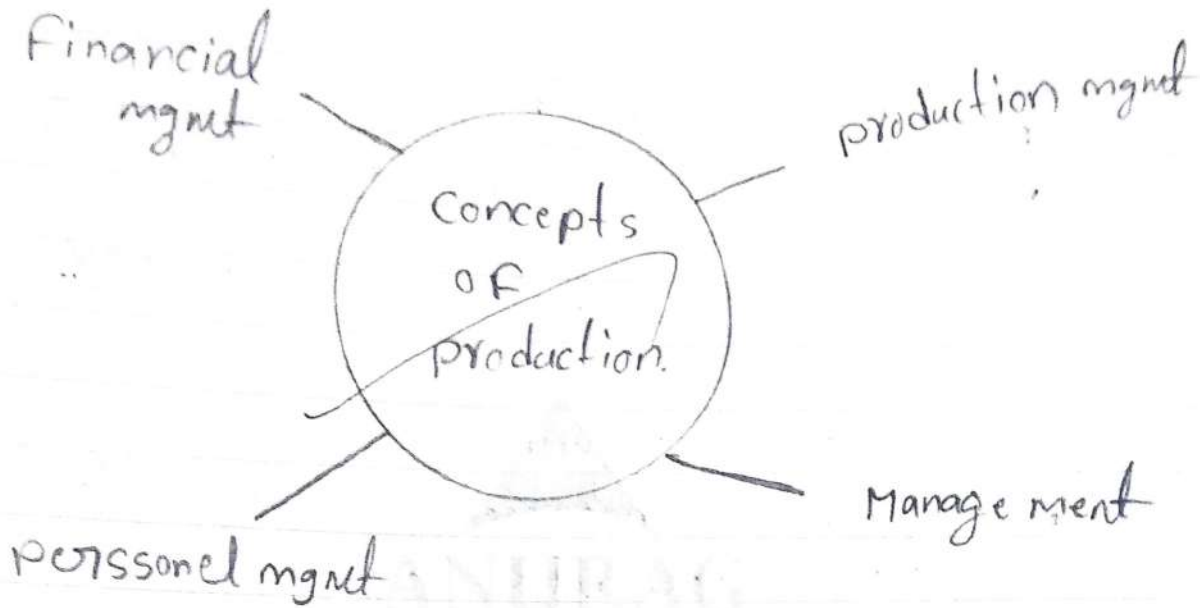
Hall Ticket No: 22C17E0011

Date of Examination: 06/11/2023

ADDITIONAL SHEET NO.

SIGNATURE OF INVIGILATOR

(Start Writing From Here)



the production management is the provided into 4 concepts of the production operation management. (marketing finance, personnel mgmt, production mgmt)

production operation management is to know the production of products produced. financial mgmt is to control the financial problems. to manage the financial problems. production department to produce the products.

personnel management is to the organization personnel problems to solve the production operational management.

Production management! - to produce the

production management with high quality of products.

to produce the No of unit sof products.

production manage the every problem. to solve the every production problems

management - to manage the any,

problem sof organization.

marketing management is to manage. the size, quality et---

Personal management - Personal mgmt

is to known the personal managements.

to avaise the perssonal problems.

production, marketing, financial.

with in the organization problem. to

solve the. personal department

Financial mgmt! - Financial mgmt is.

any financial issues are araised

to solve the financial problems.

and. to control the financial.

budgeting of financial mgmt.

7 (Repeated attempt)  
(Captured the rest one)

Program			YEAR	SEMESTER	MID EXAMINATION					
B.Tech.	M.Tech.	M.B.A. ✓	II	I	I					
HALL TICKET NO.			Regulation : 222 Branch or Specialization: mBA							
2	2	0	1	1	E	0	0	2	0	
Course: production & operations management			Signature of Student: P.uma							
Q.No. and Marks Awarded			Signature of invigilator with date: <i>[Signature]</i> 25/11/25							
1	2	3	4	5	6	7	8	9	10	11
			Maximum Marks	30	Marks Obtained	27				

(Start Writing From Here)

Part - A.

1. (B) ✓
2. (A) ✓
3. (B) ✓
4. (B) ✓
5. (C) ✓
6. (C) ✓
7. (B) ✓
8. (A) ✓
9. (B) ✓
10. (A) ✓

4. Production meaning:-

Production means the series material conversion into the finished goods is called production.

Production management:-

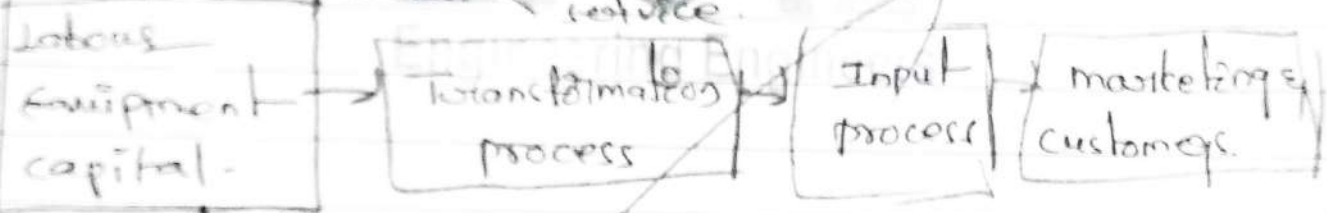
Production management is a process which combines & transform inputs used in the subsystem of an organization in a controlled manner according to the policies of an organization.

Concept of Production:-

\* Input and output system:-

Input means we are giving to the inputs of the labour, capital equipments, materials, hospitals these are called inputs of organizations. output means finished products, transportation of goods, cure patients etc.

output = product  $\left\{ \begin{array}{l} \text{physical} \\ \text{service} \end{array} \right.$



Manufacturing and service systems:-

manufacturing includes oil, textile, steel etc. service which includes Banks, post office etc. these are the concepts of Production. these the two concepts of Production

- (i) input & output system.
- (ii) manufacturing & service system.

Inputs:- man, material, money, machines  
 output:- product  $\rightarrow$  1) physical product  
 2) service product.

Productivity =  $\frac{\text{Output}}{\text{Input}}$

Productivity is a tool to measure the production efficiency of the organization.

Factors influencing the Productivity:-

1. Capital
2. Management
  - top level
  - middle level
  - low level.
3. Quality
4. Capital
5. Technology.

Types of Production:-

- (i) Job Production
- (ii) Batch production
- (iii) Flow Production
- (iv) Job Production
- (v) High technology jobs
- (vi) Low Technology jobs.

II Batch Production:-

- (i) High equipment used
- (ii) focus on skilled labour

III Flow Production:-

Flow Production is also called continuous production. Production will be there while the demand will not there in the organization. These are types of Production.

## 16. Break even Analysis:-

Break even analysis is also called cost volume profit analysis.

Break even analysis is used to determine the sales volume of the business.

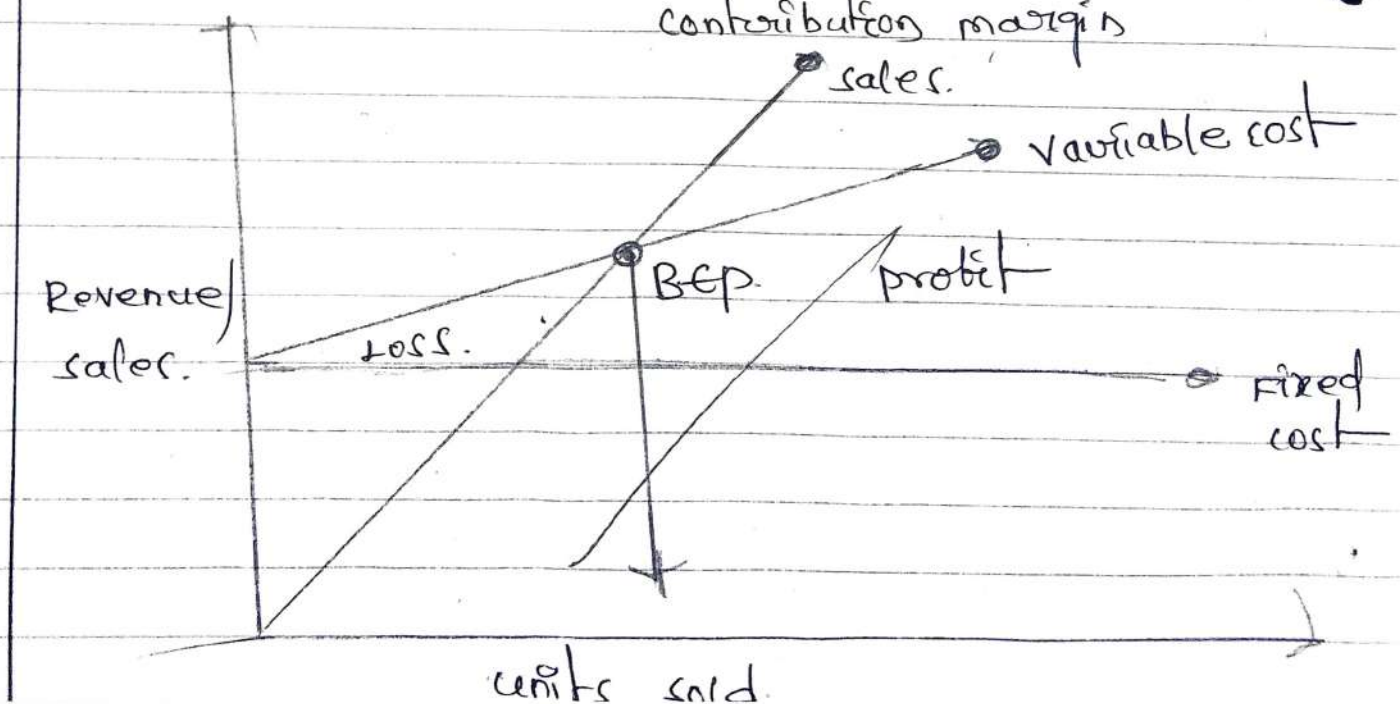
where the total cost is equal to the total revenue that point is called break even point.

where the BEP beyond the point is called profit where the BEP back is the point is loss.

### Components of the Break even points:-

1. Fixed cost - ex: - salaries, Rent
2. Variable cost - ex: raw material, commission
3. Total cost = FC + (variable cost x quantity of unit)
4. Contribution = sales - variable cost.
5. Profit & Loss analysis - BEP beyond the point is called profit BEP back side is the loss. this is called profit & loss analysis
6. BEP in units:- Fixed cost divided by contribution per unit

$$7. \text{BEP in (Rupees)} = \frac{\text{Fixed cost}}{\text{contribution margin}} \times 100$$



$$\begin{array}{r}
 \text{Sales} \\
 (-) \text{ variable cost} \\
 \hline
 \text{contribution} =
 \end{array}
 \begin{array}{r}
 x + x + x \\
 x + x \\
 \hline
 x + x
 \end{array}$$

$$\begin{array}{r}
 (-) \text{ fixed cost} \\
 \hline
 \text{Profit} =
 \end{array}
 \begin{array}{r}
 x + x \\
 \hline
 x + x
 \end{array}$$

$$\text{BEP in units} = \frac{\text{fixed cost}}{\text{contribution per unit}} \times 100$$

$$\text{BEP in rupees} = \frac{\text{fixed cost}}{\text{contribution margin (\%)} \text{ per sales}}$$

contribution = sales - variable cost.

selling price = the amount which is sold for.  
 the cost of the commodity is called selling price.

### 100 Plant location selection process -

1. Availability of material
  2. near to the market
  3. Availability of labour
  4. suitability of climate
  5. Government policies.
  6. taxes & legal restrictions.
  7. competition between the states.
  8. Availability of water & fire-fighting.
- these are the factors in plant location decisions.
- (a) plant location selection process.



we are locating the plant we need to check the availability of material. without material we cannot do anything.

\* near to the market: — Our plant will be located near to the market area. not we need to check before using plant location selection.

\* suitability of climate: — we need to check the climatic conditions also. before select the plant location.

\* competitions between states: — we need to check competition also. before select the plant location.

\* Taxes & legal restrictions: — we know about the tax policies & legal restrictions. before selecting a plant location.

\* Availability of labour: — we need to check availability of labour also. without manpower we do not own the plant location.

\* Political factors: — political factors we need to consider & we know the political issues where we are location or locate the plant.

\* social factors: — social factors also we need to consider before select the plant location.

\* Availability of water & fire fighting: — we need to check the availability of water and fire fighting before select the plant location.

these are the factors in plant location

- (i) multiple plant location
- (ii) single plant location - high equipment used.
- (iii) single plant location - order delay.

12. Production: - Raw material converted into the finished good is called Production.

Types of Production:

- (i) Job Production
- (ii) batch Production
- (iii) flow Production or mass Production / continuous Production.

I Job Production: - Job-shop Production

Job Production means the group of tasks is called a job for a particular organization / company / firm.

Job Production is divided into two main categories.

- (i) High technology jobs
- (ii) Low technology jobs.

(i) High technology jobs: -

High technology jobs we are used in highly advanced technology in the jobs.

(ii) Low Technology jobs: - we are using the lowest or least technology to perform a group of tasks in a particular company or firm.

It is the one of type of the production. This is the primary type of the production. Job-shop production means to perform a group of tasks at particular company or firm.

II Batch Production: - they produce the finished

they are giving the batch numbers.

- (i) high equipment aged
- (ii) focus multi skilled labour.

### III Flow Production:

Flow Production is also called mass production / continuous production.

Produce the products continuously without/with the demand. the production will not stop. this is called flow production.

### Productivity:

$$\text{Productivity} = \frac{\text{Output}}{\text{Input}}$$

output = physical product }  
          service product } product.

Inputs = machine, materials, manpower, money.  
These are the inputs of the production.

Program											YEAR	SEMESTER	MID EXAMINATION	
B.Tech.	M.Tech.	M.B.A.									II	I	II	
HALL TICKET NO.											Regulation:	Branch or Specialization: HR.		
2	2	0	1	1	E	0	0	0	9	Signature of Student: D. Vireethi				
Course: production & operations management											Signature of invigilator with date: <i>[Signature]</i> 24/11/24			
Q.No. and Marks Awarded											Signature of the Evaluator: <i>[Signature]</i>			
1	2	3	4	5	6	7	8	9	10	11	Maximum Marks	30	Marks Obtained	20 1/2

(Start Writing From Here)

## PART - A

1. plant layout model.

- ① production layout
- ② batch layout
- ③ office layout

2. Group-technology layout:-

the group technology layout is a process of management of development of organization which can be provided to a group technology with purpose of technology.

3. what is scheduling:-

the scheduling in is a process of organization with a management analysis with a used to any pure of used to a analysis used to methods

4. TQM :-

total quality management is a purpose of organization of methods can be provided

5. Six sigma

the purpose of used toa analysis with  
purpose of organization with a analysis  
used toa any organization

6) Poka-yoke:

the organizational managerial  
management of used toa maintenance of



12 product layout and its Advantage:- PART - B

The product layout is a requirement of organizational with a process of organization with a process of used to a different planning process of requirement management of developing process of scheduling with in a machine which can be a process of also it can be a process of used to a effective with product it can be a development process of used to layout.

Advantages:-

- ① Reduced setup time
- ② reduced working progress
- ③ Flexibility.
- ④ Increased manager utilization
- ⑤ enhance quality control
- ⑥ Enhanced skills development
- ⑦ data process analysis.
- ⑧ simplify cost analysis.
- ⑨ Reduced setup time :-

The product layout is a process of development it can be a product if in case of material used to a simplify it can be these are development it a process it can be planning process quality with a analysis which can be developing methods also methods can be a management development it can be quality with collection of method analysis used to a process

collection of data which can be a provide with development model with a layout which be a development it is also technology with improved it can be process of development process process product with a management process of scheduling process it product it management planning process.

### ③ Flexibility :-

the process of it can be a different management it can be development of flexibility purpose it is used to a developed with a layout technology with a purpose of used process of material quality material with a process of methods can be used to management levels process of flexibility used.

### ④. Increased manager utilization :-

the process of Increased manager utilization which can be a provide with a simple which can be a management competence which the scheduling method which can be a methods can be layout process of planning quality with a it is a management of analysis which can be even process of it can be a development product it can be planning methods also used to a process.

### ⑤ Enhanced quality control :-

the process of quality control which can be product with a process of methods management it can be moving with a process of reduced ing with quality of analysis which product control.

### ⑥ Enhanced skilled development :-

the process of enhanced quality control and skilled development of process of methods can be including process of methods also used

Requirement of planning and development process procurement of IT can be development technology which provided which can be management methods also used.

⑦ Data Process and analysis :-

the process analysis which can be maintenance of document of process of methods also which can be a development of analysis management methods also interaction with used to a analysis which can management and analysts.

⑧ Simplify data analysis :-

the process of data set up to the process of management of process of IT can be methods also about IT can be technology development IT can be maintenance with a developed in to methods also model used to a process technology analysis.

⑨ Quantity discounting :-

the quantity discounting which a process of product and services which used to a methods can be a provide a quality discounting integration in they are provided to discount which can be planning and development quality of development material also analysis which can be a management planning collection with the a should be a process of IT can be quality discounting with the quality used to a methods also used to a development \* low-quality :-

the process of which provide IT can be methods also used to analysis with process of used to a quality of demand and drive



of distribution which can be traced out as  
methods also used too technology process of  
planning of managed with process of  
maintenance of used too development, process,  
also used too scheduling purpose of  
High - quantity product:-

the product it can be provide a development  
which can be quality with high prices of  
purpose of quality of discounting network  
also used to a management. It can be provided like  
a method shed scheduling of process of technology  
which can be technology which can be method also  
used to product. It can be used too. Used to a  
planning method also used to process of product. It  
can be a developing layout model with purpose.

→ the purpose of a high quantity with  
an discounting which can be process of planning, which  
be developing a control with analysis which can  
discounting process

→ the process of control with developing  
Requirement and selection training which can be  
planning

→ the purpose of high level of quality ensure  
with a discounting process advantage of machine  
the purpose of development.

→ the scheduling process of maintenance of  
collection which can be provide a pure technology  
with pure even analysis with planning

→ the process of used too analysis used to  
management of planning of used too process of  
material used too planning.

A process of scheduling which can be used to provide a quantity with machine which can be provided to a quantity with discounting with purpose of used to a maintenance with purpose of used to a methods can be development planning of used to a components which can be a developing improvement of purpose of scheduling which can be purpose of used to a methods.

- \* Process scheduling
- \* Product scheduling
- \* Machine scheduling
- \* Maintenance scheduling
- \* Just-in-time scheduling
- \* Personal scheduling
- \* ~~Maintenance~~ <sup>details</sup> scheduling

### \* Process scheduling -

The process of scheduling which has a any machine with a purpose of used to a development it can be a is machine with can be a provided to a quantity with discounting with purpose of used to a maintenance

### \* Product scheduling -

The product scheduling process of methods also used to a development of process product it can be a production which can be a planning purpose.

### \* Machine scheduling -

The process of used a scheduling development process of it development of purpose which can be analysis of methods management.

### \* Maintenance Scheduling :-

the process of used too development  
It can be provided too network also used too  
quantity which can be provided too maintenance.

### \* Just-in-time Scheduling :-

the purpose of just in time which can be  
provided to a schedule of network also used too  
quantity which the change of network also

### \* Personal Scheduling :-

the purpose of which is a provided  
to a changes which used too any used too  
method also used too scheduling maintenance  
used to arrange with each analysis.

### \* See Detailed Scheduling :-

the process of which is a provided  
of used too used to a quantity which purpose of  
analysis which can be provided too management  
purpose It can be provided too users.

### \* Pro Documentation and Communication :-

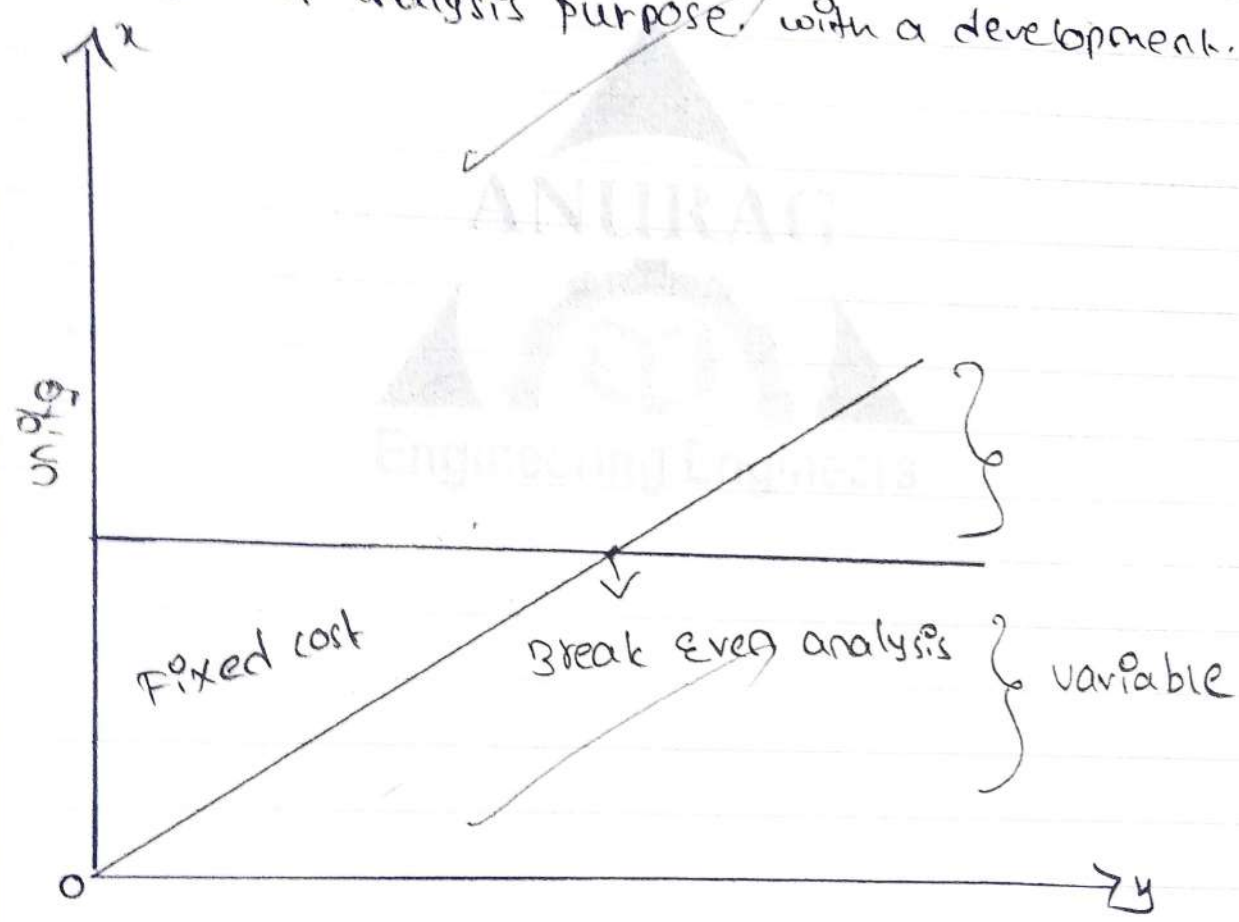
the documentation and communication  
which provided too analysis which provided  
too analysis which can be provided too method  
also used too maintenance of used.

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SIGNATURE OF INVIGILATOR	

11. break even analysis (Start Writing From Here)

the break even analysis is a purpose which can be a purpose used to a methods also used any it can be methods also used to a methods it the purpose which of the planning with a used to with the used to a marginal variable with management analysis purpose with a development.

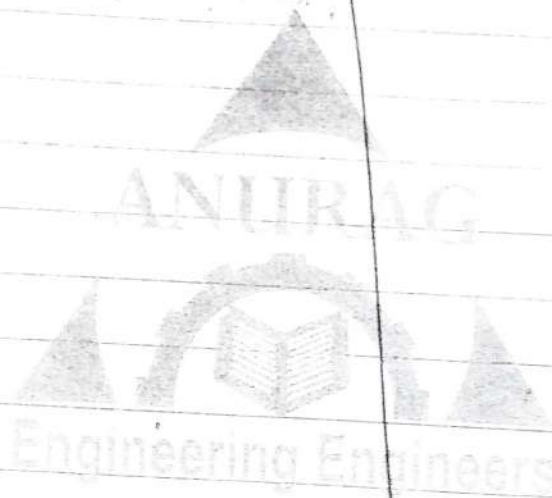


⇒ total utilization :-  
 the production used to a variable which can be provided to a analysis with a purpose of used to analysis machine with a product used to a analysis.

to developing high rate with the process of used  
to management used to a Break even analysis  
with in a used to a maintenance of used to a  
if can be used in value.

Break even point:-

*[Handwritten signature]*





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(Approved by AICTE, New Delhi, Affiliated to JNTUH, Hyderabad)  
Ananthagiri (V & M), Kodad, Suryapet (Dist), Telangana.

Program			YEAR	SEMESTER	MID EXAMINATION									
B.Tech.	M.Tech.	M.B.A.	II	I	II									
HALL TICKET NO.														
2	2	C	1	1	E	0	0	2	2					
Course: production & operation management						Regulation: 22		Branch or Specialization: H2						
Q.No. and Marks Awarded						Signature of Student: Zubeeda Manha.		Signature of invigilator with date: 11/12/24						
1	2	3	4	5	6	7	8	9	10	11	Signature of the Evaluator: [Signature]			
											Maximum Marks	30	Marks Obtained	28 1/2

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## PART-A

- high efficiency ✓  
high productivity ✓  
low labour cost ✓  
predictible outcome ✓  
Flexibility ✓
- Group technology layout studies about Reduction of cost & in this technology Resource & space location play crucial Role.
- Scheduling:  
Scheduling refers to the process of information which is required in every organisation in this there are various types of production system like  
production scheduling ✓  
machinery scheduling ✓  
project scheduling ✓

quality of Resources used in organisation.

5. Six sigma is the key component of Quality control management it studies about six basic element of productivity which means efficiency, effectively, flexibility, etc.

6. POKA-YOKE is also a part of Quality management it is a Japanese word in this it studies about various components of Quality management in every organization.

7. Material management refers to an organisation in organisation to start a business material management play crucial role. they need resources like men, machine, material, capital, labour etc.

8. Identify the process time.  
define the process time  
End to end integration  
collaboration & co-ordination  
Selection of Sequence  
Implementation of Technology.

9. Material Requirement planning play important Role in organisation without material the plant may not run. they need Resources like machines, Power, fuel, water etc.

0. E-Procurement is nothing but online procurement which means Buying material From online. not only Buying But also Selling. this is the based on Technology.

## PART-B

12. Product layout is the process of designing a product design without any errors. in this the product will be designed in proper manner without any drawback. They think & design the product layout to design a product there are some Advantages & also limitation. which give over view of product layout.

The following are the advantages of product layout process.

### Advantages of product layout.

1. high Quality management ✓
2. high efficiency. ✓
3. detail design. ✓
4. Reduce the cost of production ✓
5. high Flexibility. ✓
6. Implementation ✓
7. continuous improvement ✓

### 1. high Quality management:

The product layout process studies about high Quality of production. which give the customer satisfaction according to their taste & use the Best Quality Resources to make a product of an organisation.



### 2. high efficiency:

The product layout provide high efficiency customers, which increase the organisation growth. they use various technology to design a product.

### 3. detailed design:

In every production process, the organisation design the product layout which means shape, symbol & colour also this may attract the buyers.

### 4. Reduce the cost of production.

In organisation the management provide high quality product with low cost which give positive vibes of an organisation & customers may also capable to buy more product.

### 5. high Flexibility:

In product layout process, the organisation give high flexibility of production process which is easy to carry & flexible in nature.

### 6. Implementation.

In organisation implementation play crucial role in production according to seasonal wise technology may get change, by that the implement new ideas & generate new technology production.

### 7. continuous improvement:

continuous improvement also a major part of product layout, according to some changes the production quality & quantity may get change, due to this the improve the productivity.

## u. Johnson Algorithm.

A:- Johnson Algorithm is the important factor of an organisation. he studies about algorithm about machinery & jobs of the organisation. in this the Johnson explain about structure of an organisation.

Here the Johnson explain about one job with 'n' machines.

The Johnson algorithm take jobs and also machines which indicate  $M_1$  &  $M_2$ .

$M_1$  &  $M_2$  Represent the machines in this the machines is compared to number of jobs.

& then by applying the algorithm the calculate the cumulative of machine A & machine B.

& It also identify the elapsed time of  $M_1$  &  $M_2$ .

There are some key components of Johnson algorithm they are.

1. Identify the process time
2. define the time process
3. Sort job
4. job schedule
5. Finding the sequence.

### 1. Identify the process time.

In Johnson algorithm, the first step is to find the process of time of machine and also jobs. then they studies about it and analysis the data.

### 2. define the time process.

This is the second step of Johnson algorithm. in this they define the problem. & identify the

Time of the processing with  $n$  jobs.

### 3. Sort Job:-

Sort job is the third step which is an important in algorithm. In this they analysis the job sort which calculate the machines in & outcome of a product.

### 4. Job schedule:-

In this after sort analysis they schedule the job analysis & measure the working hours of a productivity with  $M_1$  &  $M_2$ .

### 5. Finding the Sequences:-

In Johnson algorithm this is the last step of algorithm which prepare final result of a product & calculate the elapsed time of machine A & machine B with  $n$  jobs.

13. Scheduling is the process of production which studies about product of algorithm. In this the scheduling play crucial role with an organisation it studies about various aspects of an organisation in this it explain about two jobs with  $n$  machines in this it studies about number of machines like  $M_1, M_2, \dots, M_n$  where there are two jobs: Job<sub>1</sub> & Job<sub>2</sub>. In this the scheduling process studies about production scheduling & machine scheduling & also personnel scheduling.

Here, take an example of two jobs with  $n$

... .. the scheduling process.

	Job A	Job B
Machine A	4	10
Machine B	7	1
Machine C	5	4
Machine D	2	6
Machine E	8	3

From the above data, the given table tell us about two jobs with 'n' machines. now from the data we need to find the algorithm, where we need to add the A+B, B+C, C+D, which give proper clarity of production:

	M <sub>1</sub>	M <sub>2</sub>	M <sub>3</sub>	M <sub>4</sub>
Job A	4	10	8	7
Job B	11	5	10	9

From the above after adding the AB, BC, CD, we get M<sub>1</sub> & M<sub>4</sub>, M<sub>3</sub> then we can change the process of table. after adding we can form the algorithm by selecting the least number.

2	4	1	3
---	---	---	---

Algorithm.

From the above table we took an example & we analysis the taken data. From that we calculated the values & by that we taken least number of M<sub>1</sub>, M<sub>2</sub>, M<sub>3</sub> & M<sub>4</sub>, and then formed the algorithm.

In this scheduling process it studies about product schedule.

machine schedule

project schedule

## Maintenance Scheduling

### Q. Selection of algorithm scheduling

15. EOQ:-

A:- EOQ stands for economic order quantity. This plays a crucial role in material management. In this material management, EOQ studies about quality & quantity of materials which give brief information about production of an organisation.

It studies about all through economically which is implemented to calculate the quality of an organisation. In this, EOQ calculates the quality & efficiency of a product with given price.

here

EOQ = Economic order quantity  
Formula

$$EOQ = \sqrt{\frac{2AD}{c}}$$

The above is the formula to calculate the economic order quantity.

The material management calculates the quality of the product which is used in the production process. In this, they give the result of product quality & quantity of a production of a product.

where,

$$EOQ = \sqrt{\frac{2AD}{c}}$$



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A = Annual cost of product

O = Order cost

C = carrying cost.

This is the Full form of EOQ Formula. which studies about Quality of production in material management.



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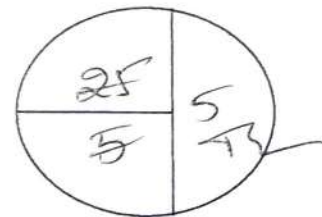


## MASTER OF BUSINESS ADMINISTRATION

### MID II ASSIGNMENT

<b>YEAR &amp; SEMESTER:</b>	II YEAR I. SEM II MID
<b>HALL TICKET NO.:</b>	22C11E0014
<b>STUDENT NAME:</b>	N. sesha sruvidya.
<b>COURSE NAME:</b>	production and operations management
<b>SUBMISSION DATE:</b>	02/04/2024

1.	2.	3.	4.	5.
5	5	5	5	5



N. sruvidya

STUDENT SIGNATURE

FACULTY SIGNATURE

1. Write the advantages and limitations of product layout

### Advantages of product layout:

A product layout, also known as line layout, is a type of manufacturing plant layout where the machinery and equipment are arranged in a linear or U-shaped production line.

### Advantages:

1. High efficiency: Product layouts are highly efficient in producing large quantities of the same product. The combined flow of materials and products through a linear production line minimize downtime.
2. High productivity: Due to the specialization of work and equipment, productivity is generally high. Workers become skilled at their specific tasks, leading to increased output.
3. Lower labour costs: Specialization and efficiency reduce labour costs. Fewer workers are required to produce a high volume of products.
4. Shorter lead time: The streamlined flow of material and product results in shorter production lead times, which is crucial for meeting customer demand quickly.
5. Low work-in-progress (WIP) inventory: In a streamlined flow of material and product, results in shorter production lead times, which is crucial for meeting customer demand quickly. This can lead to cost saving.
6. Predictable output: Product layouts allow for precise control of the production process, making it easier to predict and meet production targets.
7. Long lead time for change: Changing the production or product process in a product layout can be time-consuming and costly as it may



involve reconfiguring the entire line  
Limitations of product layout:

1. Lack of flexibility: product layouts are not suitable for products with significant variation or frequent design change. Re-configuration the layout for new products can be time consuming and costly.
2. High initial investment: Setting up a layout product requirement a significant initial investment in machinery and equipment that is specific to production process.
3. Limited product variety: product layout are designed for producing a single type of product or a low similar product.
4. Equipment Redundancy: specialized equipment and machinery may become redundancy if product demand fluctuation or if there are changes in product design.
5. Monotonous work: work in product layouts often perform repetitive monotonous tasks, which can lead to decreased job satisfaction and increased figure (or) fatigue.
6. vulnerability of disruption: A disruption or breakdown at any point in the product line can halt the entire process, causing significant downtime.
7. long lead time for change: changing the product or production process in a product layout can be time-consuming and costly as it may involve reconfiguring the entire line.

2. Write about Johnson's algorithm?

Johnson's algorithm is scheduling method widely used in production and operations management to optimize processing times for jobs on machine. It's particularly applicable in scenarios where there two machine and each job must undergo sequential (or) scheduling processing on their machines.

The algorithm aims to minimize the completion time or makespan of all jobs. It works by identify the optimal order by processing jobs based on their processing times on the two machines. The steps involves:

1. Identify processing times + Determines the time each job requires on both machines
2. sort jobs: sort the jobs based on their processing times on the two machines, placing the jobs with the shortest processing times on either machines of the beginning of the sequence.
3. schedule jobs: Arrange the sorted jobs into a schedule, ensuring that the job with the shortest processing times on both machines are scheduled first
4. update schedule + continue updating the schedule by placing the remaining jobs based on their processing times until all jobs are scheduled

By following Johnson's algorithm production managers can minimize the makespan, there by improving overall efficiency and reducing production lead times the optimization is crucial in environments where resources are limited and timely delivery is a priority.

3. - Explain two jobs and machines scheduling?

Job scheduling and machine scheduling are essential aspects of production and operation management.

Here is a brief explanation of each:

Job schedule:

Job scheduling in operation management involves the systematic planning and arrangement of tasks or jobs to ensure efficient utilization of resource, meet production goals and minimize completion times. This process is crucial in various industries

including manufacturing, services, and project management.

Here some key aspect of job schedule

- 1) Task prioritization
- 2) Resource allocation
- 3) Time management
- 4) Schedule algorithm
- 5) communication and coordination
- 6) flexibility and adaptability

Purpose: The primary goal is to optimize resource utilization, minimize completion time, and enhance overall efficiency.

Example: In a manufacturing setting, job schedule might involve deciding the order in which different products are produced on a production line.

## Machine scheduling.

Machine scheduling is a crucial component of operation management particularly in manufacturing and production environments where multiple machine are involved in processing various tasks or jobs

Here are some key options of machine scheduling

1. Risk and Resource utilization
2. processing time optimization
3. Machine sequencing algorithm
4. Machine availability and maintainance
5. load Balancing
6. Real time monitoring and adjustment

Purpose : It aims to maximize the utilization of available machine minimize idle time and ensure that each machine operates efficiently

Example :

In a factory with multiple machines, machine scheduling could involve deciding which machine will process specific tasks or jobs for instance. In a job shop, where various job with differences process, requirements are present, efficiency machine scheduling ensure that machine optimally utilized to meet production deadline.

5-

4. Explain ABC analysis and COCI ?

### ABC analysis

ABC analysis, it also known as pareto analysis, is a technique used in inventory management to classify items into categories based on their importance in terms of value or volume. The classify helps to prioritizing inventory control efforts. The items are categorized into three groups

#### 1. 'A' category (High value)

Represents a small percentage of items but contribute to a significant portion of the total inventory value chain. Given special attention due to their higher value and impact on overall inventory cost

#### 2. 'B' category (Moderate value) :

Represents a moderate percentage of their items and contributes to a moderate portion of the total inventory value managed with a balanced approach, considering their importance but not as intensely as 'A' category items.

#### 3. 'C' category (Low value) :

Represent large percentage of items but contribute to a relatively small portion of the total inventory value managed with a more  $\approx$  related approach, often with standard inventory procedure.

## Economic order quantity (EOQ):

EOQ is a formula used in inventory managed to determine the optimal order quantity that minimize total inventory costs. The goal is to find the balance between holding costs and ordering costs. The EOQ formula is expressed as

$$EOQ = \sqrt{\frac{2AO}{C}}$$

where

A = Annual demand

O = ordering cost

C = carrying cost

## Key points about EOQ:

1. Minimization of total costs
2. Trade off between holding and addressing costs
3. Optimal reorder point
4. sensitivity to input variables

By using the EOQ model, business can strike a balance in inventory management, ensuring they neither hold excessive inventory nor order small quantities too frequently.

5-

3. explain ABC and XYZ analysis

ABC (Vital Essential Desirable) Analysis:

ABC analysis is a method used to inventory management to classify items based on their criticality to the operation of business. The three categories in ABC analysis are vital (V), Essential (E) and desirable (D).

Vital (V):

Characteristic: Items that are critical or crucial for the smooth functioning of the business operations.

Management: Tight control, frequent monitoring and high priority attention to ensure the availability of these items. - these items often have a significant impact on the business.

Essential (E)

Characteristic:

Important item that support operations but are not as given to cost efficiency. replenishment cycle may be longer compared to vital items.

Desirable (D)

Characteristic:

Items that are nice to have but not essential for the core operation.

Management:

Lower stocking levels, and decision may be driven more by cost consideration. reorder cycles for the items can be longer.

## FSM (Fast, slow, Non-moving) analysis:

FSM analysis, also known as XYZ analysis is a consideration method used in inventory management to categorize items based on their movement or usage patterns. These three categories in FSM analysis are Fast moving (F), Slow moving (S), Non-moving (N).

### Fast Moving (F):

Characteristics: Items with high demand and rapid turnover.

Management: Requires frequent monitoring, shorter reorder cycle and often higher safety stock levels to prevent stock outs.

### Slow moving (S)

Characteristic: Items with moderate demand and turnover.

Management: Balanced approach, considering both cost efficiency and service level monitoring is necessary but reorder cycles may be longer compared to fast moving items.

### Non-moving (N)

Characteristic: Items with low or no demand.

Management: These items pose a risk of obsolescence. Inventory levels should be minimized and decisions may include phasing out or finding alternative uses.





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Ananthagiri (V&M), Kodad, Suryapet (Dt.), Telangana, Pin: 508 206.

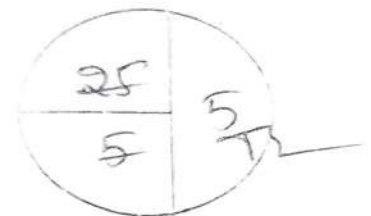


## MASTER OF BUSINESS ADMINISTRATION

### MID II ASSIGNMENT

YEAR & SEMESTER:	II <sup>nd</sup> year I <sup>st</sup> sem
HALL TICKET NO.:	22C11E0002
STUDENT NAME:	Angana
COURSE NAME:	Product <sup>n</sup> operatns & mgmt POM
SUBMISSION DATE:	31/1/24

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*Angana*  
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is a type of manufacturing plant layout where the machinery & equipment are arranged in a linear or u-shaped product line. There are some advantages & limitations of product layout.

**Advantages of product layout:-**

**High efficiency:-**

Product layouts are highly efficient for producing large quantities of the same product. The continuous flow of materials & products through a linear product line & idle equipment.

**High productivity:-**

Due to the specialization of workers & equipment, productivity is generally high. Workers become skilled at their specific tasks, leading to increased O/P.

**Labour low costs:-**

Specialization & efficiency reduce labour costs. Fewer workers are required to produce a high volume of products.

**Shorter lead times:-**

The streamlined flow of materials & products results in shorter product lead times, which is

crucial for meeting customer demand quickly.

**Predictable O/P:-**  
Product layouts allow for precise control of the production process, making it easier to predict & meet production targets.

~~materials~~  
Reduced material handling  
material flow is straight forward in a  
layout, reducing the need for complex material  
handling system.

Limitations of Product layout:-  
Lack of flexibility-  
Product layout are not suitable for products  
with significant initial investment in machinery &  
equipment that is specific to the product process.  
High initial investment:-  
Setting up a product layout requires a significant  
initial investment in machinery & equipment that  
is specific to the product process.

Limited product variety:-  
Product layout are designed for producing a  
single type of product (or) a few similar  
products.

Equipment redundancy:-  
Specialized equipment & machinery may become  
redundant if product demand fluctuates (or) if  
there are changes in product design.

monotonous works:-  
workers in product layouts often perform  
repetitive, monotonous tasks, which can lead to  
decreased job satisfaction & increased fatigue.

Johnson's algorithm is a scheduling method widely used in production & operations management to optimize processing times for jobs on a machine. It's particularly applicable in scenarios where there are two machines & each job must undergo sequential (or) scheduling processing on these machines.

The algorithm aims to minimize the completion time (or) makespan of all jobs. It works by identifying the optimal order by processing jobs based on their processing times on the two machines. These steps involve:

**Identify processing times:**  
Determines the time each job requires on both machines.

**Sort jobs:**  
Sort the jobs based on their processing times on the two machines, placing the jobs with the shortest processing times on either machines at the beginning of the sequences.

**Scheduling jobs:**  
Arrange the sorted jobs into a schedule by placing that the jobs with shortest processing times on both machines are scheduled first.

update schedule & continue updating the schedule by placing remaining jobs based on their processing times. all jobs (or) scheduled.

By following Johnson's algorithm, product managers can minimize the makespan, there by improvement over efficiency & reducing product lead times. the optimization is crucial in environment where resources are limited & timely delivery is a priority.

③ Explain two jobs & machine scheduling  
Job scheduling & machine scheduling are essential of product & operation mgmt.

Here is a brief explanation of each.

Job Schedules-

Job schedule in operation mgmt involves the planning & arrangement of tasks (or) jobs to ensure efficient utilization of resources, meet product goal & minimize completion times. In various industries, including manufacturing, service & project mgmt. this processes is crucial.

Here key aspect of Job schedule

① Task prioritization

- ③ schedule algorithm
- ④ control & coordination
- ⑤ flexibility & adaptability

Purpose :-

The primary goal is to optimize resources utilize minimize completion time & enhance overall efficiency.

Ex -

In a manufacturing setting, job schedule might involve deciding the order in which different products are produced on a production line.

machine scheduling :-

machine scheduling is a crucial component of operations management, particularly in manufacturing & production environments where multiple machines are involved in processing various tasks (or) jobs.

Here are some key aspects of machine scheduling

- ① RPSK & Resources utilization
- ② processing time optimization
- ③ machine sequencing algorithm
- ④ machine availability & maintenance
- ⑤ load balancing.
- ⑥ Real time monitoring & adjustments.

Purpose :-

It aims to maximize that utilization of available machine minimize idle time, & ensure that each machine operates effectively.

Ex 8-

In a factory with multiple machines, machine scheduling could involve deciding which machines will process specific tasks (or) jobs. For instance, in a job shop, where various jobs with different process requirements are present, efficient machine scheduling ensure that machine optimally utilized to meet product's deadline.

(4) Explain ABC analysis & EOG analysis

ABC analysis:-

ABC analysis, it also known as Pareto analysis, is a technique used in inventory mgmt to classify items into categories based on their importance in terms of value (or) volume. The classification helps to prioritizing inventory control efforts. The items are categorized into three groups.

'A' category (high value):-

Represents a small % of items but contribute to a significant part of the total inventory value chain. Given special attention due to their higher value & impact on overall inventory cost.

'B' category (moderate value):-

Represents a moderate % of items & contribute

a moderate portion of the total inventory value managed with a balanced approach, considering their importance but not as intensely as 'b' category items.

'c' category (low value) :-

Represents large % of items but contribute to a relatively small portion of the total inventory value managed with a more relaxed approach, often with standard inventory procedure.

Economic Order Quantity (EOQ) :-

EOQ is a formula used for inventory management to determine the optimal order quantity that minimize total inventory costs. The goal is to find the balance b/w holding costs & ordering costs. The EOQ formula is expressed as:

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② trade off b/w holding & ordering costs

③ optimal reorder point

④ sensitivity to all variables.



By using the EOQ model, businesses can strike a balance in inventory mgmt. Encouraging their nearest excessive inventory not order in small quantities too frequently.

- 5) Explain VED & FSN analysis
- VED (Vital essential desirable) analysis :-
- VED analysis is a method used in inventory mgmt to classify items based on their criticality to the operat<sup>n</sup> of business. The three categories in VED analysis are vital (V), essential (E) & desirable (D)
- Vital (V) :-  
Characteristics :-  
Items that are critical (or) crucial for the smooth functioning of the business operat<sup>n</sup>s.  
mgmt :-  
Tight control, frequent monitoring & high priority attent<sup>n</sup> to ensure their availability of these items. These items other have a significant impact on the business.
- Essential (E) :-  
Characteristics :-  
Important item that support operat<sup>n</sup>s but are not as critical as a vital items.  
mgmt :-  
Adequate stocking levels are maintained, V attent<sup>n</sup> is given to cost efficiency replenishment cycle may be longer compared to vital items.

variables -  
characteristics -  
Items that are nice to have but not essential  
but the cost operatn.

management -  
lowest stocking levels & decision may be driven  
more by cost consideration reorder cycles for  
these items can be longer.

FSN (Fast, slow, Non-moving) Analysis -  
FSN analysis, also known as XYZ analysis is  
a classification method used in to categorize item  
based on their movement (or) usage patterns. These  
three categories in FSN analysis are fast moving  
(F), slow moving (S), non-moving (N).

Fast moving (F)  
Characteristics -  
Item with high demand & rapid turnover.  
management  
Requires frequent monitoring, shorter reorder  
cycle & often higher safety stock to prevent  
stock outs.

slow moving (S) -  
Characteristics -  
Items with low (or) no demand &  
management -  
These items pose a risk of obsolescence.  
Inventory levels. monitoring is necessary but  
reorder cycles may be longer compared to  
fast-moving items.

Non-moving (N) % -  
characteristics

Items with low (or) no demand.  
magnets

These items considering a risk of obsolescence.

Inventory levels should be minimized & decision  
may include phasing out (or) finding alternative  
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MASTER OF BUSINESS ADMINISTRATION

## MID I ASSIGNMENT

YEAR & SEMESTER:	II <sup>nd</sup> Year I <sup>st</sup> Sem
HALL TICKET NO.:	22CME0003
STUDENT NAME:	V. Anjani
COURSE NAME:	Production & operations Management
SUBMISSION DATE:	11-11-2023

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V. Anjani  
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FACULTY SIGNATURE

Define production? Explain types of production systems

Production is the process of which combines and transforms various inputs used in subsystems of the organization into controlled manner as per the policies of the organization.

Types of Production Systems :-

Production system of a company mainly uses facilities, equipments and operating methods to produce goods that satisfy customers demand. Several methods may be used at different stages of the overall production process.

1. Job method :-

with job production, the complete task is handled by a single worker or group of worker.

low-technology job :-

here the organization of production is extremely simple with the required skills and equipment easily obtainable. This method enables customers specific requirements to be included often as the job progresses.

High-technology job :-

High-technology job involves much greater complexity and therefore present greater management challenge. The essential feature of good project control for a job are:

clear definitions of objectives - how should the job progress  
decision making process - how are decision-taking about the needs of each process of the job, labour and other resources.

Examples of high-technology/Complex job: film production.

2. Batch Method :-

As business grows and production volumes increase it is not unusual to see the production process organized can be used

Batch methods require that the work for any task is divided into parts it is possible to achieve of labours. Capital expenditure can also be kept lower although careful planning is requirement to ensure the production equipment is not idle.

\* Concentrate skills \* Achieve high equipment utilization

Batch methods are not without their problems. There is a high probability of poor work flow. Batch method often result in the build up of significant work in progress.

3. Flow methods :=

Flow methods mean that as work on a task at a particular stage is complete. In order that flow methods can work well.

1. There must be substantially constant demand: If demand is the unpredictable or irregular then the flow production line can lead to a build up of stocks and storage difficulties. Many using flow methods get round this problem by keeping the flow line working.

2. The product and production tasks must be standardized:

Flow methods are inflexible. They cannot deal effectively with the variations in the product.

3. Materials used in production must be delivered on-time.

Since the flow production line is working continuously. It is not good idea to use materials that vary in style, form or quality.

4. Each operation in the production flow must be carefully defined.

5. The output from each stage of the flow must conform to quality standards. The achievement of a production flow line requires planning.

Explain industry 4.0.

Industry 4.0 also known as the fourth industrial revolution, refers to the ongoing transformation of traditional manufacturing and industrial practices through the integration of digital technologies.

1. IoT :=

Connecting machines, devices and sensors to the internet to collect and exchange data for real-time monitoring and control.

2. Big data and Analytics :=

utilizing large dataset and advanced analytics to gain insights, improve decision-making and optimize processes.

3. Cyber-physical Systems :=

Combining physical and digital elements to create intelligent adaptive systems that can operate autonomously.

4. Artificial intelligence and Machine learning :=

using AI algorithms to enhance automation, predict maintenance needs and improve product quality.

5. Cloud Computing :=

storing and processing data in the cloud, enabling remote access and collaboration.

6. Augmented Reality and virtual Reality :=

Enhancing training maintenance and design processes with the immersive technology.

7. Additive Manufacturing :=

Enabling rapid prototyping and the for customized production.

8. Cyber Security :=

Protecting critical data and systems from cyber threats in this interconnected environment.

The goal of industry 4.0 is to increase efficiency, productivity and flexibility in manufacturing and industrial processes while enabling more

Customized and customer - Centric production it is been seen fundamental shift in the way and create value.

3. write about steps in product design.

Product design is a crucial phase in the new product development process and it involves creating the physical form, appearance and functionality of a product.

1. Concept generation :=

This is a initial phase where design ideas are generated. These ideas can come from designers, engineers market research or customer input. the goal is to brainstorm and explore various design concepts.

2. Market Research :=

Before moving forward with a specific design its essential to conduct market research to understand customer needs, preferences and the market trends.

3. Idea Evaluation :=

After generating design concepts, its crucial to evaluate each idea based on factors such as feasibility, cost, alignment with the product's purpose.

4. Concept development :=

once a concept is selected its developed further this involves creating more detailed sketches, rendering or 3D models that showcase the products appearance, form and features designers may work with engineers to ensure technical feasibility.

5. prototyping :=

Creating physical or digital prototypes is a critical step. Prototypes allow designers to test the concept's practicality and the functionality. This might involve rapid prototyping technique like 3D printing, physical models.



## 6. Material and Component Selection:

Choosing the right materials and components is integral to the design process. This decision impacts the product performance, cost and include durability, cost-effectiveness and environment impact.

## 7. Detailed design:

This phase involves creating detailed technical drawings and the specifications for the product. These documents serve as a guide for manufacturing and help ensure and quality during production.

## 8. Testing and Validation:

Prototype and design specifications are tested to ensure the product meets its intended functionality testing, safety-testing and quality assurance checks.

## 9. Design refinement:

Based on the testing and validation results the design may need further refinements and adjustments iterative design improvements are made to address any issues or weakness identified during testing.

## 10. Regulatory Compliance:

If the product falls under specific the regulatory requirements, the design needs to meet these standards.

## 11. Cost Analysis:

The design must be reviewed to ensure it meets cost without quality. This includes the cost of materials, manufacturing, labour and other associated expenses.

## 12. Production planning:

once the design is finalized and validated plans are made for mass production. This involves selecting manufacturers, suppliers and establishing a production schedule.

## 13. Documentation:

Comprehensive documentation including design specification,

assembly instructions and quality control procedures is prepared in the manufacturing process.

### 14. Design Handoff :=

The final design is handed off to the manufacturing and Production teams, Engineers, production managers, and quality control persons work together.

### 15. Continuous improvement :=

After the product is in the market, designers and Engineers continue to monitor its performance, gather user feedback and make engineering improvements to enhance the product quality and features.

Throughout the product design process, collaboration among teams, including designers, Engineers needs.

### 4. Explain lean production System.

A lean production System often referred to as lean manufacturing is a systematic approach to manufacturing and operations that focuses on minimizing waste while maximizing efficiency, product quality.

#### 1. Elimination of waste :=

Lean aims to reduce or eliminate various forms of waste, including over production, excessive inventory, defects unnecessary processes.

#### 2. Value - Creation focus :=

Lean identifies value from the Customer's perspective and needs to provide and needs to provide products or the service that meet Customer needs.

#### 3. Continuous improvement :=

Lean encourages a culture of continuous improvement, where employees at all levels of the are engaged in identifying and eliminating waste.

1. Just in-time production :=

Lean principles include processing and delivering products or services exactly when they are needed, reducing inventory and associated carrying costs.

5. pull System :=

Lean offers employees a pull system where production is initiated based on customer demand rather than pushing products into the market based on forecasts.

6. Standardized work :=

Lean - the creation and adherence to the standardized work procedures to improve consistency and quality.

7. flow production :=

Lean aims to create a continuous flow of work or materials through a production process minimizing and the waiting time.

8. visual management :=

Visual cues, such as Kanban cards and Andon systems are used to monitor identify issues and facilitate communication.

9. Multi-skilled workforce :=

Lean encourages cross-training and multi-skilling of employees to provide and in production processes.

10. Respect for people :=

Lean principles value and empower employees recognizing their knowledge and experience as valuable assets for improvement.

Lean principles are applied in various industries, from manufacturers to services, healthcare and software development. The philosophy of lean fosters a culture of continuous improvement, waste reduction and efficiency, ultimately leading to improved product quality and customer satisfaction.

5. write about factors influencing plant location design.

plant location design is a crucial decision for businesses and several factors influence this choice.

1. Proximity to Raw materials :=

One of the primary factors is the availability of raw materials. Often choose location close to their source of inputs to minimize transportation costs and ensure a steady supply.

2. Transportation and distribution :=

Accessibility to markets and transportation infrastructure plays a significant role.

3. Labour force Availability :=

The availability of skilled and unskilled labour in the area is vital. Businesses often choose locations with a labour force that possesses the required skills at a cost.

4. Regulatory environment :=

Government regulations, such as zoning laws, environmental restrictions, and tax incentives, can impact plant location decisions need to comply with local laws.

5. Cost of land and utilities :=

The cost of land and utilities, such as electricity, water and gas can vary by location. Evaluating these costs is essential.

6. Market Access :=

Proximity to target markets and consumer demand is critical may locate their plants closer to areas with a high demand for their products to reduce the location of shipping costs.

7. Economic and political stability :=

The overall economic and the political stability of the region can affect a company's ability to operate smoothly and make long-term investments.

Infrastructure :=

Adequate infrastructure, include roads, ports and utilities is essential for smooth operations. A lack of infrastructure can lead to logistical challenges and delays.

9. Environmental Considerations :=

Sustainability Environmental factors, such as climate pollution levels and requirements can influence plant location with specific Environmental Concerns.

10. Accessibility to Suppliers :=

For some industries the proximity to suppliers and the ability to collaborate with them can be a competitive advantage.

The selection of a plant location is a complex decision influenced by a combination of economic, logistical, regulatory and strategic factors. The well being and quality of life for employees can impact recruitment and retention. An attractive location can help attract a talented workforce. The ability to collaborate with them can be a competitive advantage leading to Co-located Supply chains.



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## MASTER OF BUSINESS ADMINISTRATION

### MID I ASSIGNMENT

YEAR & SEMESTER:	<u>I</u> year <u>I</u> semester
HALL TICKET NO.:	22CE0022
STUDENT NAME:	Zubeda Manha
COURSE NAME:	production & operation management
SUBMISSION DATE:	21/11/2023

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Zubeda Manha  
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A: production is the process of which combine and transform various inputs used in subsystem of the organization into controlled manner as per policies of the organization

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2. Explain industry 4.0.

Q:- Industry 4.0 also known as the Fourth industrial revolution, refers to the ongoing transformation of traditional manufacturing and to industrial practices through the integration of digital technologies.

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using all algorithms to enhance automatic, predict maintenance need and improve product quality.
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Storing and processing data in the cloud, enabling remote access and collaborating.
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Enhancing training maintenance and design process with the immersive technologies.
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Enabling rapid prototyping and the for customized production.
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Protecting critical data and system from cyber threat in this interconnected environment. The goal of industry 4.0 is to increase efficiency, productivity and flexibility in manufacturing and industrial process while enabling more customized and customer-centric production. It is seen as a fundamental shift in the way and create value.

Q: Write about steps in product design.

A: Product design is a crucial phase in the new product development process and it involve creating the physical form appearance and functionality of a product.

## Concept generation:-

This is an initial phase where design ideas are generated. These can come from designers, engineers, market research or customer input. The goal is to brainstorm and explore various design concepts.

### 2. Market Research:-

Before moving forward with a specific design it is essential to conduct market research to understand customer needs, preferences and the market trends.

### 3. Idea evaluation:-

After generating design concepts, it is crucial to evaluate each idea based on factors such as feasibility, cost, alignment with the product's purpose.

### 4. Concept development:-

Once a concept is selected it is developed further. This involves creating more detailed sketches, rendering or 3D models that showcase the product's appearance, form and feature design. May work with engineers to ensure technical feasibility.

### 5. Prototyping:-

Creating physical or digital prototyping is a critical step. A prototype allows design to test the concept practically and the functionality. This might involve rapid prototyping techniques like 3D printing, physical models.

## 6. Material and component selection.

choosing the right material and component is integral to the design process. this decision impacts the product performance, costs and include durability costs - effectiveness and environmental impacts.

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This phase involve creating detailed technical drawing and the specification for the product. these document serve as a guide for manufacturing and help ensure and quality during production.

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Standardized work:

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7. FLOW production:-

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8. Visual management:-

Visual cues, such as kanban cards and andon system are used to monitor identify and facilitate communication.

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Lean encourage cross-training and multi skilling of employees to provide and in production process.

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5

3) Write about Factors influencing plant location design.  
Plant location design is a crucial decision for Business and several factors influencing this choice.

1. Proximity to Raw Materials:-

one of the primary factors is the availability of Raw material often choose location close to their source of inputs to minimize transportation and ensure a steady supply.

2. Transportation and distribution.

Accessibility to market and transportation infrastructure plays a significant role.

3. Labour Force Availability.

The availability of skilled and unskilled labour in the area is vital. Business often choose location with a labour force that possesses the required skills at a cost.

4. Regulatory Environment:-

Government regulation, such as zoning laws, environment restrictions, and tax incentives, can impact plant location decision need to comply with local laws.

5. Cost of land and utilities.

To the cost of land and utilities, evaluating these such as electricity, water and gas can vary by location evaluating these costs is essential.



Market Access:-

Proximity to target market and consumer demand is critical may locate their plants closer to area with a high demand. For their products to reduce the location of shipping costs.

4. Economic and Political Stability.

The overall economic and the political stability of the region can affect a company ability to operate smooth and make long-term investment.

8. Infrastructure:-

Adequate infrastructure, including roads, ports and utilities is essential for smooth operation. A lack of infrastructure can lead to logistical challenges and delays.

9. Environmental considerations.

Environmental factors, such as climate pollution levels and sustainability requirement can influence plant location with specific environmental concerns.

10. Accessibility to Suppliers:-

For some industry the proximity to supplier and the ability to collaborate with them can be a comparative advantage.

The selection of a location is a complex decision influenced by the combination of economic, logistical regulatory and the strategic factors the well being

quality of life for employees can impact recruitment and retention. an attractive location can help attract a talented workforce. the ability to collaborate them can be a competitive advantage leading to co-located supply chains.





## Digital Notes

# Production and Operations Management



**A93001**  
**MBA II Year I Semester**

**A.Y: 2023-24**  
**Regulation: R22**

**ANURAG ENGINEERING COLLEGE**

(An Autonomous Institution)

II Year MBA-I Semester

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**A93001: PRODUCTION AND OPERATIONS MANAGEMENT**

**Course Objectives:**

- To provide understanding of the concepts of production and operations management in an organization and analytical methods.
- To explain to students the steps in new product design and analysis.
- To provide an understanding of plant location and layout.
- To help understand the Process and factors that influence scheduling.
- To impart knowledge of various aspects of materials management viz. e-Procurement, Green Purchasing.

**Course Outcomes:** Students will able to:

- Understand the importance concepts of operations management.
- Learn various strategies in product and process design, analysis.
- Learn examine the various aspects of plant location and product layout.
- Understand the aspects of scheduling.
- Gain insights of integrated materials management, e-procurement, materials planning.

**Unit-I: Introduction to Operations Management:** Functional Subsystems of Organization, Definition, Systems Concept of Production, Types of Production Systems, Flow, Job Shop, Batch Manufacturing and Project, Strategic Operations Management, Corporate Strategic, Generic Competitive Strategies, Functional Strategies, Productivity, World Class Manufacturing, Sustainable Operations Management, Industry 4.0.

**Unit – II: Product Design and Analysis:** New Product Development, its Concepts, Steps of Product Design, Process Planning and Design, Selection of Process, Responsibilities of Process Planning Engineer, Steps in Process Planning. Process Design, Process Research, Pilot Plant Development, Capacity Planning, Enhanced Capacity using Optimization. Value Analysis, Value Engineering, Lean Production System.

**Unit –III: Plant Location and Plant Layout:** Factors Influencing Plant Location, Break-even Analysis. Single Facility Location Problem, Multi facility Location Problems, Model for Multi Facility Location Problem, Model to Determine X-Coordinates of New Facilities, Model to Determine Y-Coordinate. **Plant Layout** - Plant Layout: Introduction, Classification of Layout, Advantages and Limitations of Product Layout, Advantages and Limitations of Group Technology Layout, Layout Design Procedures.

**Unit – IV: Scheduling:** Introduction, Johnson's Algorithm, Extension of Johnson's Rule. Job Shop Scheduling: Introduction, Types of Schedules, Schedule Generation, Heuristic Procedures, Priority Dispatching Rules. Two Jobs and m Machines Scheduling. Quality Control Concepts.

**Unit – V: Materials Management:** Integrated Materials Management, Components of Integrated Materials Management, Materials Planning, Inventory Control, Purchase Management, e-Procurement, Green Purchasing, Stores Management, EOQ, Models of Inventory, Operation of Inventory Systems, Quantity Discount, Implementation of Purchase Inventory Model, Incoming Materials Control, Obsolete Surplus and Scrap Management, ABC Analysis, XYZ Analysis, VED Analysis, FSN Analysis, SDE Analysis.

**Suggested Readings:**

- K. Ashwathappa, Sridhar Bhatt, Production and Operations Management, Himalaya Publishing House, 2e, 2021.
- SN Chary, Production and Operations Management, McGraw Hill, 2019.
- Jay Heizer, Barry Render, Operations Management, 11e, 2016.
- Panneerselvam, Production and Operations Management, PHI, 3e, 2012.
- Ajay K. Garg, Production and Operations Management, TMH, 2012.

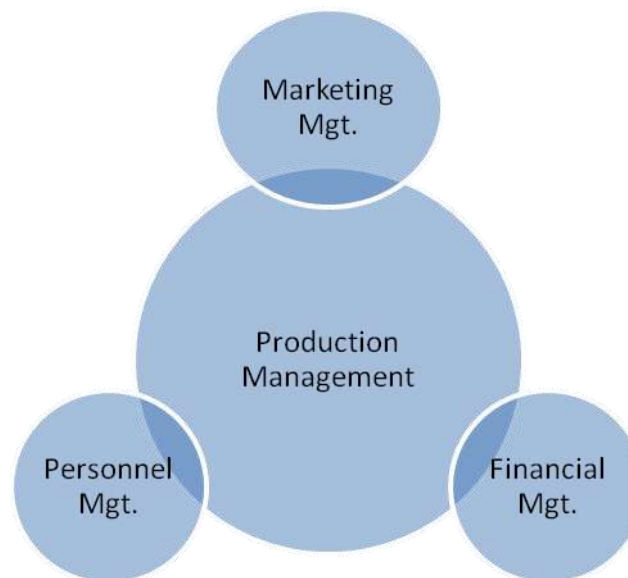
- K.Boyer,RohitVerma,OperationsManagement:CengageLearning,2011.
- B.Mahadevan,OperationsManagement:TheoryandPractice,PearsonEducation2e,2010.

## UNIT 1

### Introduction to Operation Management

#### FUNCTIONAL SUBSYSTEMS OF ORGANIZATION

An organization consists mainly of four functional subsystems, viz. marketing, production, finance and personnel as shown in following figure.



The marketing function of an organization aims to promote its products among customers, which helps it to obtain substantial sales order. This, in turn, is communicated to the production subsystem which is concerned with the management of physical resources for the production of an item or provision of a service. To manufacture the products as per the specifications, the production function needs to organize its resources (raw materials, equipments, labour and working capital) according to the predetermined production plans. The finance function provides authorization and control to all other subsystems to utilize money more effectively through a well designed mechanism. The personnel function is a supporting function which plans and provides manpower to all other subsystems of the organization and to itself by formulating proper recruitment and training programmes.

It is therefore, amply clear that all the functional subsystems of any business organization are interwoven by many linkages. They cannot function in isolation. They are all parts of an organization working together for a common purpose — for the operation to run successfully. Independently, these subsystems have their own structure and ideas, but together they become the core of the organization. Independently, these subsystems have their own structure and ideas, but together they become the core of the organization. These subsystems have to take relative decisions at different level of managements. They are:

**1. Vision:** An organization's vision involves the mission and values of the organization. The vision describes what the company is, what their purpose is and where they want to go in the future. The vision is extremely important for every employee to embrace. Once a vision is clearly defined, everyone in the organization should share and work toward the collective goals of that vision.

**2. Culture:** The culture of the organization describes the atmosphere and environment. It includes people's behavior, attitude and work ethic. An organization's culture should be learning-based, so people always feel the need to learn new things and embrace change. The organization's shared vision will help build a solid culture of which people will enjoy being a part.

**3. Strategy:** A company's policies and procedures help make up the strategy of the organization. The strategy encompasses hiring the right people, training them to embrace the vision and the culture of the company, and teaching them the correct way to do their jobs. Training them from the first day of employment is important to establish standards and make sure everyone understands what is expected of them.

**4. Structure:** The structure of the organization is important. Structure can be defined as a top-down managerial organization chart that is topped off by the CEO or president and branches down to lower levels within the organization. It is important to have an established structure from the beginning, so employees know and understand where they stand in the organization, to whom they answer and who is in charge. With established structure, the organization will avoid any confusion when it comes for people to perform certain functions.

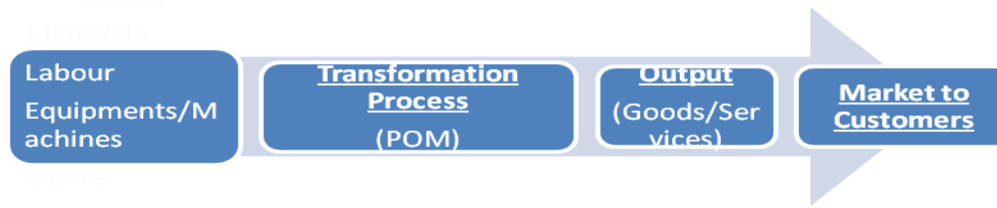
### **Systems Concept of Production:**

A system can be defined as a purposeful collection of people, objects & producers for operating within an environment. Thus every organization can be represented as a system consisting of interacting sub-system. The features of a system are that these have inputs and outputs. The basic process of the system converts the resource inputs into some useful form of outputs. Depending upon the efficiency of the conversion process we may have undesirable outputs too—such as pollution, scraps or wastage, rejection, loss of human life etc. Using the generalized concepts of production we can say such system a production system.

### **Input and Output of System**

1. The inputs to the system can be labour, material, equipment (machines), facilities, energy, information & technology. Other inputs to production system can be customers in a bank, patients in a hospital, commuters to a public transport system, files papers to an office etc.
2. The outputs from a system can be finished products, transported goods, delivered messages, cured patients, serviced customers etc.





## MANUFACTURING & SERVICE SYSTEM

- 1) The generalized model of production system including both manufacturing system as well as service system. Example of manufacturing system are; manufacturing of cement, fertilizer, coal, textile, steel, automobiles etc. example of service system include a post office, hospital, bank, transport organization ,university etc.
- 2) The management of service system is slightly difficult than that of manufacturing system. some of the features of service system are;
  - a) Outputs from the system is non-inventorial. We cannot generally produce to stock.
  - b) Demand for the service is variable
  - c) Operation can be labour-intensive.
  - d) Location of service operation is dictated by location of user.

A system is a purposeful collection of people, objects & procedures to achieve a specific goal. The production system is a system where land, labour, capital & management undergo conversion process to achieve the specific goal as goods or service.

## DEFINITION OF PRODUCTION MANAGEMENT

One cannot demarcate the beginning and end point of Production and Operation Management in an establishment. The reason is that it is interrelated with many other functional areas of business viz. marketing, finance, industrial relations policies etc .Alternately, Production and Operation Management is not independent of marketing, financial, and personnel management due to which it is difficult to formulate some single appropriate definition of Production and Operation Management. The following definitions try to explain main characteristics of Production and Operation Management:

- In the words of Mr. E.L. Brech: -Production and Operation Management is the process of effective planning and regulating the operations of that section of an enterprise which is responsible for the actual transformation of materials into finished products. This definition limits the scope of operation and production management to those activities of an enterprise which is associated with the transformation process of inputs into outputs. The definition does not include the human factors involved in production process. It lays stress on materialistic features only.
- Production and Operation Management deals with decision making related to production processes, so that the resulting goods and services are produced in

accordance with the quantitative specifications and demand schedule with minimum cost. According to this definition design and control of the production system are two main functions of production and operation management.

- Production and Operation Management is a set of general principles for production economies, facility design, job design, schedule design, quality control, inventory control work study and cost band budgeting control. This definition explains the main areas of an enterprise where the principles of production and operation management can be applied. This definition clearly points out that the production and operation management is not a set of techniques.

It is evident from the above definitions that production planning and its control are the main characteristics of production and operation management. In the case of poor planning and control of production activities the organization may not be able to attain its objectives and may result in loss of customer's confidence and retardation in the progress of the establishment.

In short, the main activities of operation and production management can be listed as;

- Specialization and procurement of input resources namely management, material and labor, equipment and capital.
- Product design and development to determine the production process for transforming the input factors into output goods and services.
- Specialization and control of transformation process for efficient production of goods and services.

## TYPES OF PRODUCTION SYSTEMS

Production system of a company mainly uses facilities, equipments, and operating methods to produce goods that satisfy customers' demand. The various methods of production are not associated with a particular volume of production. Similarly, several methods may be used at different stages of the overall production process.

### 1. Job Method

With Job production, the complete task is handled by a single worker or group of workers. Jobs can be small-scale/low technology as well as complex/high technology.

**Low technology jobs:** here the organization of production is extremely simple, with the required skills and equipment easily obtainable. This method enables customer's specific requirements to be included, often as the job progresses. Examples include: hairdressers; tailoring

**High technology jobs:** high technology jobs involve much greater complexity - and therefore present greater management challenge. The important ingredient in high-technology job

production is project management, or project control. The essential features of good project control for a job are:

Clear definitions of objectives - how should the job progress (milestones, dates, stages) Decision-making process - how are decisions taking about the needs of each process in the job, labour and other resources

Examples of high technology / complex jobs: film production; large construction projects (e.g. the Millennium Dome)

## **2. Batch Method**

As businesses grow and production volumes increase, it is not unusual to see the production process organized so that "Batch methods" can be used.

Batch methods require that the work for any task is divided into parts or operations. Each operation is completed through the whole batch before the next operation is performed. By using the batch method, it is possible to achieve specialization of labour. Capital expenditure can also be kept lower although careful planning is required to ensure that production equipment is not idle. The main aims of the batch method are, therefore, to:

- Concentrate skills (specialization)
- Achieve high equipment utilization

This technique is probably the most commonly used method for organizing manufacture. A good example is the production of electronic instruments.

Batch methods are not without their problems. There is a high probability of poor work flow, particularly if the batches are not of the optimal size or if there is a significant difference in productivity by each operation in the process. Batch methods often result in the build up of significant "work in progress" or stocks (i.e. completed batches waiting for their turn to be worked on in the next operation).

## **3. Flow Methods**

Flow methods are similar to batch methods - except that the problem of rest/idle production/batch queuing is eliminated. Flow has been defined as a "method of production organization where the task is worked on continuously or where the processing of material is continuous and progressive,"

**The aims of flow methods are:**

- Improved work & material flow
- Reduced need for labour skills
- Added value / completed work faster

Flow methods mean that as work on a task at a particular stage is complete, it must be passed directly to the next stage for processing without waiting for the remaining tasks in the "batch". When it arrives at the next stage, work must start immediately on the next process. In order for the flow to be smooth, the times that each task requires on each stage must be of equal length and there should be no movement off the flow production line. In theory, therefore, any fault or error at a particular stage

In order that flow methods can work well, several requirements must be met:

**(1) There must be substantially constant demand**

If demand is unpredictable or irregular, then the flow production line can lead to a substantial build up of stocks and possibility storage difficulties. Many businesses using flow methods get round this problem by "building for stock" - i.e. keeping the flow line working during quiet periods of demand so that output can be produced efficiently.

**(2) The product and/or production tasks must be standardized**

Flow methods are inflexible - they cannot deal effectively with variations in the product (although some "variety" can be accomplished through applying different finishes, decorations etc at the end of the production line).

**(3) Materials used in production must be to specification and delivered on time**

Since the flow production line is working continuously, it is not a good idea to use materials that vary in style, form or quality. Similarly, if the required materials are not available, then the whole production line will come to a close - with potentially serious cost consequences.

**(4) Each operation in the production flow must be carefully defined - and recorded in detail**

**(5) The output from each stage of the flow must conform to quality standards**

Since the output from each stage moves forward continuously, there is no room for sub-standard output to be "re-worked" (compare this with job or batch production where it is possible to compensate for a lack of quality by doing some extra work on the job or the batch before it is completed).

The achievement of a successful production flow line requires considerable planning, particularly in ensuring that the correct production materials are delivered on time and that operations in the flow are of equal duration.

Common examples where flow methods are used are the manufacture of motor cars, chocolates and televisions.

### **Project manufacturing**

It is an operation designed to produce large, expensive, specialized products such as custom homes, defense weapons such as aircraft carriers and submarines, and aerospace products such as passenger planes, and the space shuttle. Project manufacturing is highly flexible, because each project is usually significantly different from the one before it, even if the project's size and expense and high degree of customization, project manufacturing can take an extremely long time to complete. Project Manufacturing is an operation designed to produce unique but similar products. It takes advantage of common manufacturing requirements (and therefore efficiencies), while allowing for customization into unique combinations. Unique orders may be managed like a project. The more components of that order that are common to other unique orders the more they may be manufactured – taking advantage of manufacturing methodology. Project Manufacturing then is the melding of Manufacturing and Project Management at a level where the most advantage may be gleaned from each to the financial advantage of the company.

## **PRODUCTIVITY**

Effectiveness of production and operation system may be viewed as the efficiency with which inputs are converted into outputs. The conversion efficiency can be gauged by ratio of the output to the inputs and is commonly known as productivity of the system.

$$\text{Productivity} = \text{Output/Input}$$

Productivity describes various measures of the efficiency of production. Productivity is a crucial factor in production performance of firms and nations. Increasing national productivity can raise living standards because more real income improves people's ability to purchase goods and services, enjoy leisure, improve housing and education and contribute to social and environmental programs. Productivity growth also helps businesses to be more profitable.

Strategies for improving productivity

- Increased output for the same input
- Decreased input for the same output
- Proportionate increase in the output is more than the proportionate increase in the input
- Proportionate decrease in the input is more than the proportionate decrease in the output
- Simultaneous increase in the output with decrease in the input

### **Factors Affecting Productivity**

Productivity stands tall on four important pillars of Capital, Quality, Management and Technology.

These pillars are also responsible for positively as well as negatively affecting the Productivity of the Organization.

1. **CAPITAL:** An existing machine or facility if it is not functioning upto full capacity or turning out products which are not acceptable can lower productivity. A new machine or repair of existing machine would require capital input.

2. **QUALITY: Poor** quality products would not meet customer requirements and would need repairs and reworks on the product to meet the standards.

#### **3. MANAGEMENT:**

**With** better scheduling, planning, coordinating and controlling activities of management the machine operations can be carried to improve productivity.

#### **4. TECHNOLOGY:**

Technological improvements have increased productivity. Machines of today would outperform machines of yesterday but may not withstand machines of tomorrow.

5. **CAUTION:** Without careful planning technology can reduce productivity as it often leads to increased costs, inflexibility or mismatched operations.

All leads to reduction in value.

## CORPORATE STRATEGIES

A corporate strategy entails a clearly defined, long-term vision that organizations set, seeking to create corporate value and motivate the workforce to implement the proper actions to achieve customer satisfaction. In addition, corporate strategy is a continuous process that requires a constant effort to engage investors in trusting the company with their money, thereby increasing the company's equity. Organizations that manage to deliver customer value unfailingly are those that revisit their corporate strategy regularly to improve areas that may not deliver the aimed results.

### 1. Corporate Strategies

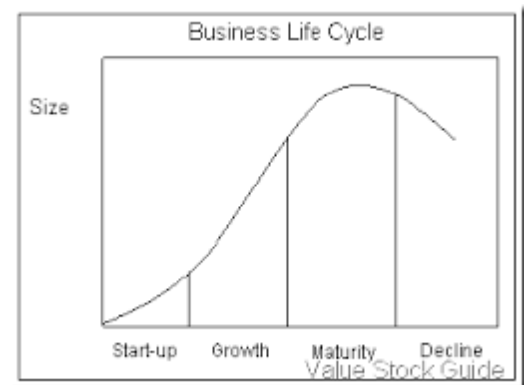
- Stable growth strategies
- Growth strategies
- Concentration on a single product or services
- Concentric diversification
- Vertical diversification
- Horizontal diversification
- Conglomerate diversification

### 2. Endgame strategies

- Leadership strategy
- Niche strategy
- Harvest strategy
- Disinvestment strategy

### 3. Retrenchment strategies

- Turnaround strategy
- Disinvestment strategy



- Liquidation strategy

#### 4. Combination Strategies

- Simultaneous strategy
- Sequential strategy

#### 5. Generic Competitive Strategies

- Overall cost leadership strategy
- Differentiation strategy
- Focus strategy

#### 6. Functional Strategies

- Marketing strategies
- Financial strategies
- Personnel strategies
- Production/Manufacturing strategies

The above corporate strategies are taken based on the stages of business life cycle. These may pertain to different aspects of a firm, yet the strategies that most organizations use are cost leadership and product differentiation.

**Cost leadership** is a strategy that organizations implement by providing their products and services as low as consumers are willing to pay, thereby being competitive and realizing a volume of sales that allows them to be the leaders in the industry. Typical examples of cost leaders are Wal-Mart in the retail industry, McDonalds in the restaurant industry, and Ikea, the furniture retailer that offers low-priced, yet good quality home equipment by sourcing its products in emerging markets, thereby having a high-profit margin.

**Product differentiation** refers to the effort of organizations to offer a unique value proposition to consumers. Typically, companies that manage to differentiate their products



from the competition are gaining a competitive edge, thereby realizing higher profits. Often, competitors employ cost leadership to directly compete with these companies; yet, customer satisfaction and customer loyalty are the factors that eventually make or break a strategy.

Other examples of corporate strategies include the horizontal integration, the vertical integration, and the global product strategy, i.e. when multinational companies sell a homogenous product around the globe.

Corporate strategies are always growth-oriented, seeking to retain a company's existing customer base while attracting new customers.

### Generic Competitive Strategies:

A firm's relative position within its industry determines whether a firm's profitability is above or below the industry average. The fundamental basis of above average profitability in the long run is sustainable competitive advantage. There are two basic types of competitive advantage a firm can possess: low cost or differentiation. The two basic types of competitive advantage combined with the scope of activities for which a firm seeks to achieve them, lead to three generic strategies for achieving above average performance in an industry: cost leadership, differentiation, and focus. The focus strategy has two variants, cost focus and differentiation focus.

		Competitive Advantage	
		Lower Cost	Differentiation
Competitive Scope	Broad Target	1. Cost Leadership	2. Differentiation
	Narrow Target	3a. Cost Focus	3b. Differentiation Focus

#### 1. Cost Leadership

In cost leadership, a firm sets out to become the low cost producer in its industry. The sources of cost advantage are varied and depend on the structure of the industry. They may include the pursuit of economies of scale, proprietary technology, preferential access to raw materials and other factors. A low cost producer must find and exploit all sources of cost advantage. if

a firm can achieve and sustain overall cost leadership, then it will be an above average performer in its industry, provided it can command prices at or near the industry average.

## 2. Differentiation

In a differentiation strategy a firm seeks to be unique in its industry along some dimensions that are widely valued by buyers. It selects one or more attributes that many buyers in an industry perceive as important, and uniquely positions itself to meet those needs. It is rewarded for its uniqueness with a premium price.

## 3. Focus

The generic strategy of focus rests on the choice of a narrow competitive scope within an industry. The focuser selects a segment or group of segments in the industry and tailors its strategy to serving them to the exclusion of others.

*The focus strategy has two variants.*

- (a) In cost focus a firm seeks a cost advantage in its target segment, while in (b) differentiation focus a firm seeks differentiation in its target segment. Both variants of the focus strategy rest on differences between a focuser's target segment and other segments in the industry. The target segments must either have buyers with unusual needs or else the production and delivery system that best serves the target segment must differ from that of other industry segments. Cost focus exploits differences in cost behaviour in some segments, while differentiation focus exploits the special needs of buyers in certain segments.

## Functional Strategies:

**Functional strategy** - organizational plans prepared for various functional areas of a company's organizational structure (e.g., marketing strategy, financial strategy, production strategy etc.). Functional strategies can be part of overall corporate strategy or serve as separate plans of strategy cascading/implementation within a functional area. <sup>[1]</sup>

Some common functional strategies are:

- **Production strategy** ("make or buy") - defines what the company produces itself, and those purchases from suppliers or partners, that is, how far worked out the production chain.
- **Financial Strategy**- to select the main source of funding: the development of their own funds (depreciation, profit, the issue of shares, etc.) or through debt financing (bank loans, bonds, commodity suppliers' credits, etc.).
- **Organizational strategy**- decision on the organization of the staff (choose the type of organizational structure, compensation system, etc.).
- Others, such as: research and development (R & D) strategy, investment strategy, etc.

In addition, each of the functional strategies can be divided into components. For example, organizational strategy can be divided into three components:

- Strategy of building organizations - to select the type of structure (divisional, functional, project, etc.);
- strategy to work with the staff - a way of training (mainly administrative staff), training of staff (in a business or educational institutions), career planning, etc.;
- Strategy of remuneration (wages, rewards and penalties) - in particular, the approach to the compensation of senior managers (salary, bonuses, profit sharing, etc.).

Responsible for implementation of the strategy at the functional level are senior specialists (Ch. Engineer, Director of Finance). At the enterprise level - CEO, general director or director of the department, at the level of groups of companies - a collegiate body (board of directors).

## **GROSS DOMESTIC PRODUCT AND ITS IMPACT**

Gross domestic product (GDP) measures the value of a country's overall goods and services at market prices, without including income from abroad. In the U.S., for example, GDP figures are released quarterly. Although the GDP gauges the economy's health, it can also have either a positive or negative effect on the economy. Because of its importance, financial analysts and government officials pay close attention to the GDP.

### **Business Planning**

Businesses use the GDP as a planning tool to decide whether they will expand or contract in the coming year. If the GDP has grown since the last year, a company may take the growth as a positive sign and hire more employees, build a new factory or purchase more raw materials for production. Conversely, when the GDP shrinks, firms may not focus on expanding their operations. Instead, many will concentrate on survival.

#### **1. Change the Values**

When a country releases its GDP data, its currency can appreciate or depreciate as a result. Let's say that the U.S. releases its GDP for the past year, and the GDP has risen since the last time the data was published. It will likely take more of a foreign currency--for example, the British pound--to buy fewer U.S. dollars. If the U.S. GDP shrinks in comparison to the previous year, it will generally cost fewer British pounds to buy more U.S. dollars.

#### **2. Government Policies**

As the GDP measures economic performance, governments watch it closely. A low GDP will cause a government to embark on a different economic policy, one which will boost

economic performance. If, on the other hand, the GDP rises from the previous year, the government will propose policies to maintain economic growth, but will also seek to prevent inflation.

### 3. Interest Rate Changes

Rising or shrinking GDP also affects interest rates. The interest rate refers to the amount of money charged for loans. In the U.S., the Federal Reserve sets the basic interest rates. If the GDP rises, it means the economy has grown. GDP growth also means that people are spending more money to purchase goods on the market. To prevent inflation, the Federal Reserve will raise the prime interest rate, making the supply of money scarcer. When the GDP shrinks, the Federal Reserve often lowers the interest rate, making it easier to borrow money and encouraging expenditures.

When the economy is healthy, you will typically see low unemployment and wage increases as businesses demand labor to meet the growing economy. A significant change in GDP, whether up or down, usually has a significant effect on the stock market. It's not hard to understand why; a bad economy usually means lower earnings for companies, which translates into lower stock prices. Investors often pay attention to both positive and negative GDP growth when assessing an investment idea or coming up with an investment strategy.

## GROWTH PATTERN

While the industrial sector is now estimated to have grown at 8.2% against the earlier estimation of 7.4%, the services sector is estimated to have grown at 9.9% against 8.9% earlier.



## **WORLD CLASS MANUFACTURING**

### **Introduction**

Manufacturing has evolved considerably since the advent of industrial revolution. In current global and competitive age, it is very important for organization to have manufacturing practice which is lean, efficient, cost-effective and flexible.

World class manufacturing is a collection of concepts, which set standard for production and manufacturing for another organization to follow. Japanese manufacturing is credited with pioneer in concept of world-class manufacturing. World class manufacturing was introduced in the automobile, electronic and steel industry.

World class manufacturing is a process driven approach where various techniques and philosophy are used in one combination or other.

### **Some of the techniques are as follows:**

- Make to order
- Streamlined Flow
- Smaller lot sizes
- Collection of parts
- Doing it right first time
- Cellular or group manufacturing
- Total preventive maintenance
- Quick replacement
- Zero Defects
- Just in Time
- Increased consistency
- Higher employee involvement
- Cross Functional Teams
- Multi-Skilled employees
- Visual Signaling
- Statistical process control

Idea of using above techniques is to focus on operational efficiency, reducing wastage and creating cost efficient organization. This leads to creation of high-productivity organization, which used concurrent production techniques rather than sequential production method.

World class manufacturers tend to implement best practices and also invent new practices as to stay above the rest in the manufacturing sector. The main parameters which determine world-class manufacturers are quality, cost effective, flexibility and innovation.

### **Steps to Achieve World Class Manufacturing**

World class manufacturers implement robust control techniques but there are five steps, which will make the system efficient. These five steps are as follows:

- **Reduction of set up time and in tuning of machinery:** It is important that organizations are able to cut back time in setting up machinery and also tune machinery before production.
- **Cellular Manufacturing:** It is important that production processes are divided into according to its nature, with similar nature combined together.
- **Reduce WIP material:** It is normal tendency of manufacturing organization to maintain high levels of WIP material. Increased WIP leads to more cost and decreased WIP induces more focus on production and fast movement of goods.
- **Postpone product mutation:** For to achieve a higher degree of customization many changes are made to final product. However, it is important that mutation conceived for the design stage implement only after final operation.
- **Removal the trivial many and focus on vital few:** It is important for organization to focus on production of products which are lined with forecast demand as to match customer expectation.

### **Principles of World Class Manufacturing**

There are three main principles, which drive world-class manufacturing.

- Implementation of JIT and lean management leads to reduction in wastage thereby reduction in cost.
- Implementation of TQM leads to reduction of defects and encourages zero tolerance towards defects.
- Implementation of Total Preventive Maintenance leads to any stoppage of production through mechanical failure.



## Unit – II: Product Design and Analysis

### New Product Development

New product development (NPD) is the process by which a company conceives, designs, and brings a new product or service to the market. It is a crucial aspect of business strategy, as the ability to consistently innovate and introduce new offerings can drive growth, competitive advantage, and customer satisfaction. The NPD process typically involves the following stages:

1. **Idea Generation:** This is the initial phase where new product ideas are brainstormed. These ideas can come from various sources, including employees, customers, market research, and competitive analysis.
2. **Idea Screening:** Not all ideas are feasible or aligned with the company's goals. In this stage, ideas are evaluated based on criteria such as market potential, technical feasibility, and alignment with the organization's strategy.
3. **Concept Development and Testing:** Once a viable idea is identified, it is developed into a detailed concept. Concepts are then tested with target customers to gauge their interest and obtain feedback.
4. **Business Analysis:** In this phase, a more comprehensive evaluation of the product's potential is conducted. This includes market research, cost estimation, sales forecasts, and a review of the financial feasibility of the project.
5. **Product Development:** If the business analysis supports the project, the actual product development process begins. This stage involves designing the product, developing prototypes, and refining the concept into a tangible product or service.
6. **Market Testing:** Before a full-scale launch, some companies choose to conduct market testing in specific regions or among specific groups of customers. This helps fine-tune the product and marketing strategy.
7. **Commercialization:** Once all the previous stages are completed successfully, the product is ready for market launch. This includes creating marketing plans, distribution strategies, and setting pricing.
8. **Launch and Distribution:** The product is officially introduced to the market. This may involve a phased rollout or a full-scale launch, depending on the product and company strategy.
9. **Post-Launch Evaluation:** After the product is in the market, it's essential to continuously monitor its performance, gather customer feedback, and make necessary adjustments. This stage helps in ensuring the product's long-term success.



**10. Product Life Cycle Management:** Over time, products go through various stages of their life cycle, including introduction, growth, maturity, and decline. NPD teams often work on strategies to extend the product's life or replace it with new innovations.

NPD is a multifaceted process that requires cross-functional collaboration among various departments within an organization, including marketing, research and development, engineering, design, finance, and production. Successful NPD is characterized by effective idea generation, thorough market research, rigorous testing, and a well-executed product launch. It's a dynamic process that requires adaptation and agility to respond to changing market conditions and customer needs

## Steps of Product Design

Product design is a crucial phase in the new product development process, and it involves creating the physical form, appearance, and functionality of a product. The steps of product design can vary depending on the product and industry, but here's a general outline of the typical steps involved:

1. **Concept Generation:** This is the initial phase where design ideas are generated. These ideas can come from designers, engineers, cross-functional teams, market research, or customer input. The goal is to brainstorm and explore various design concepts.
2. **Market Research:** Before moving forward with a specific design, it's essential to conduct market research to understand customer needs, preferences, and market trends. This information helps guide the design process in a customer-centric direction.
3. **Idea Evaluation:** After generating design concepts, it's crucial to evaluate each idea based on factors such as feasibility, cost, alignment with the product's purpose, and potential market acceptance. Some ideas may be eliminated at this stage.
4. **Concept Development:** Once a concept is selected, it's developed further. This involves creating more detailed sketches, renderings, or 3D models that showcase the product's appearance, form, and features. Designers may work with engineers to ensure technical feasibility.
5. **Prototyping:** Creating physical or digital prototypes is a critical step. Prototypes allow designers to test the concept's practicality and functionality. This might involve rapid prototyping techniques like 3D printing, CAD (Computer-Aided Design) software, or physical models.
6. **Material and Component Selection:** Choosing the right materials and components is integral to the design process. This decision impacts the product's performance, cost, and sustainability. Considerations include durability, cost-effectiveness, and environmental impact.
7. **Detailed Design:** This phase involves creating detailed technical drawings and specifications for the product. These documents serve as a guide for manufacturing and help ensure consistency and quality during production.
8. **Testing and Validation:** Prototypes and design specifications are tested to ensure the product meets its intended functionality and performance criteria. This step may involve functional testing, safety testing, and quality assurance checks.
9. **Design Refinement:** Based on the testing and validation results, the design may need further refinements and adjustments. Iterative design improvements are made to address any issues or weaknesses identified during testing.
10. **Regulatory Compliance:** If the product falls under specific regulatory requirements, the design needs to meet these standards. This is particularly important for products in industries like healthcare, automotive, and aerospace.

11. **Cost Analysis:** The design must be reviewed to ensure it meets cost constraints without compromising quality. This includes analyzing the cost of materials, manufacturing, labor, and any other associated expenses.
12. **Production Planning:** Once the design is finalized and validated, plans are made for mass production. This involves selecting manufacturers, suppliers, and establishing a production schedule.
13. **Documentation:** Comprehensive documentation, including design specifications, assembly instructions, and quality control procedures, is prepared for use in the manufacturing process.
14. **Design Handoff:** The final design is handed off to the manufacturing and production teams. Engineers, production managers, and quality control personnel work together to ensure the product is produced as per the design specifications.
15. **Continuous Improvement:** After the product is in the market, designers and engineers continue to monitor its performance, gather user feedback, and make ongoing improvements to enhance the product's quality and features.

Throughout the product design process, collaboration among multidisciplinary teams, including designers, engineers, and stakeholders, is crucial to ensure a successful and well-designed product that meets customer needs and expectations.

## **Process Planning and Design**

Process planning and design are essential steps in manufacturing and production that involve defining how a product will be made, specifying the processes and methods required, and creating a plan for efficient and cost-effective production. These processes are vital to ensure that the product is manufactured with quality, consistency, and efficiency. Here are the key steps in process planning and design:

### **1. Product Design Review:**

- The process planning and design typically start with a review of the product design. The goal is to understand the product's specifications, features, and requirements.

### **2. Process Selection:**

- In this phase, you determine which manufacturing processes will be used to create the product. This decision can depend on factors like the complexity of the product, material characteristics, and production volume.

### **3. Detailed Process Definition:**

- Once the processes are selected, a detailed plan for each process is created. This includes defining the sequence of operations, tooling and equipment required, and quality control measures.

### **4. Material Selection and Procurement:**

- Select the appropriate materials needed for production and establish the procurement process to ensure a consistent supply of raw materials or components.

### **5. Tooling and Equipment Selection:**

- Choose the necessary tools, machinery, and equipment for each manufacturing process. This involves considering factors like capacity, precision, and maintenance requirements.

### **6. Workstation Layout and Facility Design:**

- Arrange the workstations and equipment within the manufacturing facility to optimize workflow, minimize bottlenecks, and ensure worker safety.

### **7. Quality Control and Inspection Procedures:**

- Define quality control and inspection processes to ensure that the product meets the specified quality standards. This may involve setting up inspection stations, quality checkpoints, and testing protocols.

#### **8. Process Optimization:**

- Continuously look for ways to improve the manufacturing process in terms of efficiency, cost-effectiveness, and quality. This may involve refining processes, reducing waste, and increasing automation.

#### **9. Workforce Training:**

- Ensure that the employees involved in the manufacturing process receive the necessary training to operate equipment safely and efficiently.

#### **10. Production Scheduling:**

- Develop a production schedule that outlines when and how each process will be carried out. This schedule ensures that production meets demand and delivery deadlines.

#### **11. Cost Estimation:**

- Estimate the cost of production, including materials, labor, overhead, and other expenses. This information is crucial for budgeting and pricing the product.

#### **12. Environmental and Safety Compliance:**

- Ensure that the manufacturing processes comply with environmental regulations and safety standards. Implement measures to minimize environmental impact and protect worker safety.

#### **13. Prototyping and Testing:**

- Before full-scale production, it's often advisable to create prototypes and conduct testing to validate the manufacturing processes and make necessary adjustments.

#### **14. Supplier and Vendor Management:**

- If the production involves suppliers or vendors, establish and maintain relationships to ensure a consistent supply chain.

#### **15. Documentation and Standard Operating Procedures:**

- Create comprehensive documentation that includes standard operating procedures (SOPs), process manuals, and guidelines for process execution.

#### **16. Risk Assessment and Mitigation:**

- Identify potential risks in the production process and develop strategies to mitigate them, ensuring continuity of production.

#### **17. Continuous Improvement:**

- Implement a culture of continuous improvement, where feedback from the production process is used to make ongoing refinements and optimizations.

Process planning and design are crucial for ensuring that the product is manufactured efficiently and with consistent quality. These processes also play a significant role in controlling production costs and meeting customer expectations.

## **Selection of Process**

The selection of the manufacturing process is a critical decision that directly impacts the quality, cost, and efficiency of producing a product. The choice of the manufacturing process depends on various factors, including the product's design, materials, required production volume, and other considerations. Here are key factors to consider when selecting a manufacturing process:

### **1. Product Design:**

- The product's design and complexity play a significant role in process selection. Some processes are better suited for simple, geometric designs, while others can handle intricate and complex shapes.

### **2. Materials:**

- The type of materials used in the product affects the choice of manufacturing process. Different materials, such as metals, plastics, ceramics, and composites, may require specific processes.

### **3. Production Volume:**

- The expected production volume is a crucial factor. High-volume production often favors processes that offer economies of scale and high-speed production, while low-volume or custom production may require more flexible and labor-intensive processes.

### **4. Tolerance and Precision:**

- The required level of precision and dimensional accuracy influences process selection. Some processes are inherently more precise, while others may require additional machining or finishing steps to achieve desired tolerances.

### **5. Cost Considerations:**

- Cost is a significant factor in process selection. This includes material costs, labor costs, equipment costs, and other associated expenses. Some processes may require more initial investment but offer cost advantages in the long run.

### **6. Lead Time and Speed:**

- The required lead time to produce the product can affect the process choice. Some processes are faster and offer shorter lead times, while others may be slower but suitable for intricate or custom designs.

### **7. Environmental and Sustainability Factors:**

- Environmental regulations and sustainability goals may impact process selection. Some processes are more environmentally friendly and produce less waste than others.

### **8. Equipment and Tooling:**

- The availability of specific equipment and tooling may restrict or facilitate certain

manufacturing processes. Investing in new machinery or tooling may be necessary for some processes.

**9. Quality and Surface Finish:**

- The desired quality, surface finish, and appearance of the product can dictate the selection of processes. Some processes provide superior surface finishes, while others may require additional finishing steps.

**10. Scalability:**

- Consider whether the selected process can be easily scaled up or down to meet changing production demands.

**11. Labor Requirements:**

- The skill level and labor requirements for the chosen process should align with the available workforce and labor costs.

**12. Risk Assessment:**

- Evaluate potential risks associated with the manufacturing process, such as safety hazards, quality control challenges, and production interruptions.

**13. Supplier and Vendor Capabilities:**

- If you are outsourcing manufacturing to suppliers or vendors, assess their capabilities and expertise with specific processes.

**14. Regulatory and Certification Requirements:**

- Ensure that the selected process meets any regulatory or certification standards applicable to the product or industry.

**15. Flexibility and Adaptability:**

- Consider the ability of the process to adapt to design changes and evolving product requirements over time.

**16. Market Demand and Competition:**

- Analyze market demand, competitor offerings, and customer preferences to ensure your chosen process aligns with market expectations.

It's important to weigh all these factors carefully and conduct a thorough analysis before selecting a manufacturing process. Depending on the complexity and requirements of your product, a combination of different processes may be used to achieve the desired outcome. The selection of the right process is a critical decision that can impact the success and profitability of a product.

## Process Planning Engineer

A Process Planning Engineer is a professional responsible for the planning, development, and optimization of manufacturing processes within an organization. Their primary goal is to ensure that products are produced efficiently, cost-effectively, and in compliance with quality standards. These engineers play a crucial role in bridging the gap between product design and actual production by determining how products will be manufactured. Here are the key responsibilities and skills associated with the role of a Process Planning Engineer:

### **Responsibilities:**

1. **Process Selection:** Analyze product designs and materials to select the most suitable manufacturing processes.
2. **Detailed Process Definition:** Develop detailed plans for each manufacturing process, specifying the sequence of operations and necessary equipment.
3. **Material Selection:** Choose the appropriate materials and ensure their availability for production.
4. **Tooling and Equipment Selection:** Select the required tools, machinery, and equipment for each manufacturing process.
5. **Workstation Layout and Facility Design:** Plan the layout of workstations and facilities to optimize workflow and safety.
6. **Quality Control and Inspection:** Define quality control measures and inspection processes to ensure that products meet specified quality standards.
7. **Process Optimization:** Continuously improve and optimize manufacturing processes for efficiency, cost-effectiveness, and quality.
8. **Production Scheduling:** Develop production schedules to meet demand and delivery deadlines.
9. **Cost Estimation:** Estimate the cost of production, including materials, labor, overhead, and other expenses.
10. **Environmental and Safety Compliance:** Ensure that manufacturing processes adhere to environmental regulations and safety standards.
11. **Prototyping and Testing:** Create prototypes and conduct testing to validate manufacturing processes and make necessary adjustments.
12. **Documentation and Standard Operating Procedures:** Create comprehensive documentation, including standard operating procedures (SOPs) and process manuals.
13. **Supplier and Vendor Management:** Establish and manage relationships with suppliers and vendors to maintain a consistent supply chain.
14. **Risk Assessment and Mitigation:** Identify and mitigate potential risks in the production process to ensure continuity of production.



15. **Continuous Improvement:** Foster a culture of continuous improvement, using feedback to make ongoing refinements and optimizations.

**Skills and Qualities:**

1. **Technical Expertise:** A strong understanding of manufacturing processes, materials, and equipment.
2. **Problem-Solving:** The ability to identify and address production challenges and inefficiencies.
3. **Attention to Detail:** Precision and accuracy in planning and execution are essential.
4. **Analytical Skills:** The capacity to analyze data and make data-driven decisions for process improvements.
5. **Project Management:** Skills in managing multiple projects, schedules, and resources effectively.
6. **Communication:** The ability to collaborate with cross-functional teams, suppliers, and vendors, and to communicate ideas and plans effectively.
7. **Quality Focus:** A commitment to maintaining and improving product quality.
8. **Cost Management:** The capability to optimize processes for cost-effectiveness.
9. **Environmental and Safety Awareness:** Understanding of environmental and safety regulations and their impact on manufacturing processes.

Process Planning Engineers are integral in ensuring the smooth and efficient production of goods while keeping costs in check and maintaining high product quality. They play a crucial role in translating product designs into real-world manufacturing processes

## Process planning

Process planning is a critical aspect of manufacturing and production that involves creating a comprehensive plan for how a product will be manufactured. This plan outlines the specific steps, resources, and procedures needed to transform raw materials or components into the final product. The steps in the process planning phase can vary depending on the complexity of the product and the industry, but here is a general outline of the key steps involved:

### **1. Product Review:**

- Begin by reviewing the product design and specifications to understand its features, materials, dimensions, and quality requirements.

### **2. Process Selection:**

- Determine the most appropriate manufacturing processes to use based on the product's design, material properties, production volume, and other factors.

### **3. Material Selection and Procurement:**

- Identify the materials required for production and establish procedures for procuring them, including quality control measures.

### **4. Tooling and Equipment Selection:**

- Select the necessary tools, machinery, and equipment for each manufacturing process. Consider factors like capacity, precision, and maintenance requirements.

### **5. Workstation Layout and Facility Design:**

- Plan the layout of workstations and facilities, considering workflow optimization, safety, and efficient use of space.

### **6. Quality Control and Inspection Procedures:**

- Define quality control measures and inspection processes to ensure that the product meets specified quality standards at various stages of production.

### **7. Detailed Process Definition:**

- Create detailed plans for each manufacturing process, specifying the sequence of operations, work instructions, and quality checkpoints.

### **8. Process Optimization:**

- Continuously seek opportunities to improve and optimize manufacturing processes in terms of efficiency, cost-effectiveness, and quality.

### **9. Production Scheduling:**

- Develop production schedules to meet demand and delivery deadlines, taking into account lead times and production capacity.

#### **10. Cost Estimation:**

- Estimate the cost of production; including materials, labor, overhead, and other associated expenses. This is crucial for budgeting and pricing.

#### **11. Environmental and Safety Compliance:**

- Ensure that manufacturing processes adhere to environmental regulations and safety standards. Implement measures to minimize environmental impact and protect worker safety.

#### **12. Prototyping and Testing:**

- Create prototypes and conduct testing to validate the manufacturing processes and make necessary adjustments.

#### **13. Documentation and Standard Operating Procedures:**

- Create comprehensive documentation, including standard operating procedures (SOPs), process manuals, and guidelines for process execution.

#### **14. Supplier and Vendor Management:**

- Establish and manage relationships with suppliers and vendors to maintain a consistent supply chain, ensuring that materials and components are readily available.

#### **15. Risk Assessment and Mitigation:**

- Identify potential risks in the production process and develop strategies to mitigate them, ensuring continuity of production.

#### **16. Continuous Improvement:**

- Foster a culture of continuous improvement, using feedback from the production process to make ongoing refinements and optimizations.

These steps in process planning are integral to ensuring that products are manufactured efficiently, cost-effectively, and in compliance with quality and safety standards. Process planning requires a multidisciplinary approach involving collaboration among engineers, designers, quality control personnel, and other stakeholders to create a detailed and well-organized production plan.

## **Process Design**

Process design is a critical phase in manufacturing and production that focuses on creating an efficient, cost-effective, and optimized set of operations to transform raw materials or components into finished products. The goal of process design is to maximize productivity, quality, and resource utilization while minimizing waste, errors, and inefficiencies. Here are the key steps and considerations in the process design phase:

### **1. Define Objectives and Requirements:**

- Begin by clearly defining the objectives of the process design. What are the production goals, quality standards, and other key requirements? Understanding these factors is essential to guide the design process.

### **2. Product and Material Considerations:**

- Analyze the product's design, material properties, and specifications. Ensure that the chosen materials are compatible with the manufacturing processes and quality requirements.

### **3. Process Selection:**

- Choose the appropriate manufacturing processes that best match the product's design, material properties, production volume, and cost constraints.

### **4. Process Flow Chart:**

- Create a process flow chart or diagram that illustrates the sequence of operations from raw materials to the final product. This helps in visualizing the entire production process.

### **5. Equipment and Tooling Selection:**

- Select the necessary machinery, equipment, tools, and fixtures required for each step of the process. Ensure that the equipment is capable of meeting production needs.

### **6. Material Handling and Transportation:**

- Plan how materials and components will be transported within the production facility. This includes considerations for storage, handling, and logistics.

### **7. Workstation Layout:**

- Design the layout of workstations and production areas to optimize workflow, minimize bottlenecks, and ensure worker safety.

### **8. Quality Control and Inspection Points:**

- Identify critical points in the process where quality control and inspection measures will be implemented to ensure the product meets the specified quality standards.

### **9. Standard Operating Procedures (SOPs):**

- Develop detailed standard operating procedures for each step of the manufacturing process. SOPs help ensure consistency and adherence to best practices.

**10. Process Optimization:** - Continuously evaluate the process design to identify opportunities for improvement in terms of efficiency, cost-effectiveness, and quality. This may involve reducing waste, cycle time, or energy consumption.

**11. Environmental and Safety Considerations:** - Ensure that the process design takes into account environmental regulations, sustainability goals, and safety standards. Implement measures to minimize environmental impact and protect workers.

**12. Training and Workforce Development:** - Provide training and skill development for the workforce to operate equipment safely and efficiently. A skilled and knowledgeable workforce is crucial for process success.

**13. Production Scheduling:** - Develop a production schedule that outlines when and how each process will be carried out to meet production demand and delivery deadlines.

**14. Cost Analysis:** - Evaluate the cost structure of the process, including materials, labor, energy, and other expenses. This information is vital for budgeting and pricing decisions.

**15. Documentation and Reporting:** - Maintain thorough documentation of the process design, including plans, procedures, and reports for quality control and continuous improvement efforts.

**16. Risk Assessment and Mitigation:** - Identify potential risks in the process and develop strategies to mitigate them, ensuring production continuity and product quality.

**17. Continuous Improvement:** - Foster a culture of continuous improvement, with regular feedback mechanisms and data analysis to drive ongoing refinements and optimizations.

Process design is a dynamic and iterative phase that may involve collaboration among various teams, including engineers, production managers, quality control specialists, and other stakeholders. It is critical for the success of a manufacturing operation and for ensuring that products are produced efficiently, consistently, and to the highest quality standards.

## Process research

Process research, often referred to as process development or process engineering, is a vital aspect of industrial and manufacturing operations. It involves the systematic study, analysis, and improvement of processes with the aim of optimizing efficiency, quality, and resource utilization. Process research is conducted in various fields, including manufacturing, chemical engineering, and information technology. Here are the key aspects and steps involved in process research:

### **1. Problem Identification:**

- The process research typically starts by identifying problems or inefficiencies in existing processes. These problems can be related to cost, quality, throughput, or other performance metrics.

### **2. Objectives and Goals:**

- Clearly define the objectives and goals of the process research. What specific outcomes are you aiming to achieve? These objectives guide the entire research effort.

### **3. Data Collection and Analysis:**

- Gather relevant data about the current process. This data may include process parameters, resource usage, quality control data, and any other relevant information. Analyze this data to understand the current state of the process.

### **4. Process Mapping:**

- Create process flow diagrams or maps to visually represent the sequence of steps and components in the process. This helps in identifying bottlenecks, redundancies, and areas for improvement.

### **5. Benchmarking:**

- Compare your current process with industry benchmarks or best practices to identify areas where your process falls short.

### **6. Root Cause Analysis:**

- Identify the root causes of the problems or inefficiencies in the process. Root cause analysis helps in targeting specific issues for improvement.

### **7. Process Redesign or Optimization:**

- Based on the analysis and root cause identification, design or optimize the process to address the identified issues. This may involve changing equipment, modifying procedures, or altering resource allocation.

### **8. Simulation and Modeling:**

- Use computer simulation and modeling tools to test and visualize the impact of process changes before implementing them. This minimizes risks and helps in making informed decisions.

## **9. Pilot Testing:**

- In some cases, pilot tests of process changes may be conducted on a smaller scale to evaluate their effectiveness and identify any unforeseen issues.

**10. Cost-Benefit Analysis:** - Assess the costs associated with process changes and compare them to the expected benefits. Ensure that the changes are economically viable.

**11. Regulatory Compliance:** - Ensure that any changes made to the process are in compliance with industry regulations and standards. This is especially important in fields like healthcare and food production.

**12. Implementation:** - Once the redesigned or optimized process is approved, implement the changes across the organization. This may involve training employees, updating standard operating procedures, and installing new equipment.

**13. Monitoring and Control:** - Continuously monitor the new process to ensure it is meeting the desired objectives and that it remains within acceptable performance parameters.

**14. Feedback and Continuous Improvement:** - Establish mechanisms for collecting feedback from employees and stakeholders to identify any issues or areas for further improvement. This feedback loop is essential for ongoing process research.

Process research is an iterative and ongoing effort. As industries and technologies evolve, processes need to be adapted and refined to remain competitive and efficient. The ultimate goal of process research is to continually enhance the way work is done, resulting in improved quality, reduced costs, and a more competitive and sustainable operation

## **Pilot plant development**

Pilot plant development is a critical phase in the process of bringing new products or processes to commercial scale production. It involves building a smaller-scale version of the full-scale production facility to test, optimize, and validate the manufacturing or chemical processes. Pilot plants are commonly used in industries such as pharmaceuticals, chemicals, food production, and manufacturing. Here are the key steps and considerations in pilot plant development:

### **1. Define Objectives and Goals:**

- Clearly define the objectives of the pilot plant. Determine what you aim to achieve, whether it's testing a new process, validating the quality of a product, optimizing production parameters, or conducting feasibility studies.

### **2. Design and Layout:**

- Create a design and layout for the pilot plant, which includes specifying the equipment, machinery, and infrastructure required. Ensure that it replicates key aspects of the full-scale production facility.

### **3. Equipment Selection and Procurement:**

- Select and procure the necessary equipment, which may include scaled-down versions of industrial machinery, specialized instrumentation, and laboratory apparatus.

### **4. Material Sourcing:**

- Secure the raw materials or components needed for testing. Ensure that the materials closely match those used in full-scale production.

### **5. Personnel and Training:**

- Hire and train staff to operate the pilot plant. Employees should be familiar with the processes and equipment involved.

### **6. Safety and Regulatory Compliance:**

- Ensure that the pilot plant complies with safety regulations, industry standards, and environmental regulations. This includes safety protocols, permits, and waste management procedures.

### **7. Process Validation:**

- Validate the manufacturing or chemical processes in the pilot plant to ensure that they are scalable and can meet the desired quality and quantity requirements.

### **8. Testing and Optimization:**

- Conduct trials and experiments to test different process parameters, materials, and configurations to optimize the process for efficiency and quality.

### **9. Data Collection and Analysis:**

- Gather data on various process parameters, quality measurements, and performance indicators. Analyze this data to make informed decisions and improvements.



**10. Quality Control:** - Implement quality control procedures and testing methods to monitor and maintain product quality.

**11. Feasibility and Cost Analysis:** - Evaluate the feasibility of scaling up the process to full production. Assess the costs, including equipment, labor, raw materials, and maintenance.

**12. Troubleshooting and Issue Resolution:** - Address any issues, inefficiencies, or problems that arise during pilot plant operations. Troubleshoot and develop solutions.

**13. Reporting and Documentation:** - Maintain comprehensive records of all activities, findings, and results. Proper documentation is essential for regulatory compliance and decision-making.

**14. Scale-Up Plan:** - Based on the success of the pilot plant trials, develop a plan for scaling up the process to full production. This plan includes budgeting, resource allocation, and a timeline.

**15. Knowledge Transfer:** - Ensure that the knowledge and experience gained from the pilot plant are transferred to the full-scale production team.

**16. Continuous Improvement:** - Encourage a culture of continuous improvement to drive ongoing refinements, cost reductions, and quality enhancements in the production process.

Pilot plant development is a critical step in de-risking the transition from lab-scale experiments to large-scale production. It allows companies to refine their processes, validate their designs, and mitigate potential issues before committing to full-scale production, ultimately reducing risks and enhancing the chances of success in the marketplace.

## Capacity planning

Capacity planning is the process of determining an organization's production capacity and ensuring that it aligns with current and future demand for its products or services. This planning process is crucial for maintaining operational efficiency, meeting customer needs, and managing resources effectively. Here are the key steps and considerations in capacity planning:

### **1. Demand Forecasting:**

- Begin by forecasting the demand for your products or services. This involves analyzing historical data, market trends, customer orders, and other relevant factors to estimate future demand.

### **2. Current Capacity Assessment:**

- Evaluate your existing production capacity and resources. This includes assessing the capacity of machinery, equipment, labor, and facilities.

### **3. Gap Analysis:**

- Compare the projected demand with your current capacity. Identify any gaps or imbalances between supply and demand.

### **4. Resource Planning:**

- Determine what additional resources, such as equipment, personnel, or facilities, are needed to meet the projected demand. Consider both short-term and long-term requirements.

### **5. Capacity Utilization:**

- Evaluate how efficiently your current resources are being utilized. Are there any underutilized assets that can be optimized before investing in new ones?

### **6. Constraints and Bottlenecks:**

- Identify constraints and bottlenecks that may limit production capacity. Addressing these issues is essential for optimizing efficiency.

### **7. Investment Decisions:**

- Decide whether to invest in expanding your capacity, whether by purchasing new equipment, hiring additional staff, or constructing new facilities. Consider the costs and return on investment (ROI).

### **8. Timing and Phasing:**

- Plan when and how the capacity expansion will occur. Determine if it should be a one-time increase or a phased approach over time to align with demand growth.

### **9. Flexibility and Scalability:**

- Consider building in flexibility and scalability into your capacity planning. This means designing systems that can adapt to changes in demand more easily.

**10. Risk Assessment:** - Identify potential risks associated with capacity planning, such as market volatility, regulatory changes, or unexpected economic conditions. Develop strategies to mitigate these

risks.

**11. Technology and Automation:** - Evaluate how technology and automation can improve capacity utilization and productivity. Implementing new technologies can sometimes provide a cost-effective solution to capacity constraints.

**12. Workforce Planning:** - Determine the staffing requirements needed to meet increased capacity. Consider recruitment, training, and development of the workforce.

**13. Quality and Maintenance:** - Ensure that quality control measures are maintained or improved during capacity expansion. Implement regular maintenance and asset management practices.

**14. Monitoring and Control:** - Implement systems for monitoring and controlling capacity in real-time. This allows for quick adjustments in response to changes in demand or production disruptions.

**15. Communication:** - Keep all stakeholders informed about capacity planning decisions, including employees, suppliers, and customers. Clear communication can help manage expectations and build support.

**16. Continuous Improvement:** - Establish a culture of continuous improvement in capacity planning. Regularly review and refine your capacity planning strategies and processes.

Capacity planning is an ongoing process, and it's critical for an organization's long-term success. By effectively aligning production capacity with demand, businesses can optimize resource allocation, reduce waste, and better serve their customers. It is especially important in industries where demand fluctuates or where product lifecycles are short.

## Enhanced Capacity using Optimization

Enhancing capacity using optimization involves improving an organization's ability to produce more goods or deliver more services with the same or fewer resources. Optimization techniques are used to streamline processes, eliminate waste, and maximize efficiency, ultimately increasing the organization's overall capacity. Here are the steps and strategies to enhance capacity using optimization:

### **1. Data Collection and Analysis:**

- Start by gathering data on your existing processes, including production, resource allocation, and performance metrics. Analyze this data to identify areas with potential for improvement.

### **2. Process Mapping and Flow Analysis:**

- Create process flow diagrams to visualize the sequence of operations and identify bottlenecks and inefficiencies in your processes.

### **3. Lean Principles:**

- Apply Lean principles, such as just-in-time (JIT) production, 5S methodology, and waste reduction, to eliminate non-value-added activities and reduce waste.

### **4. Six Sigma:**

- Implement Six Sigma methodologies to improve process quality and reduce defects. Use tools like DMAIC (Define, Measure, Analyze, Improve, Control) to drive process improvements.

### **5. Automation and Technology:**

- Invest in automation and technology to streamline and speed up repetitive or labor-intensive tasks. This can lead to increased efficiency and capacity.

### **6. Resource Allocation:**

- Optimize the allocation of resources, including personnel, equipment, and materials. Ensure that resources are utilized to their full potential.

### **7. Process Reengineering:**

- Redesign processes to be more efficient and effective. Sometimes, a complete overhaul of existing processes is necessary to achieve significant capacity improvements.

### **8. Supply Chain Optimization:**

- Optimize your supply chain by improving inventory management, supplier relationships, and transportation logistics to reduce lead times and increase production capacity.

### **9. Demand Forecasting:**

- Implement more accurate demand forecasting to better align production capacity with customer demand, reducing overproduction or underproduction.

**10. Inventory Management:** - Adopt just-in-time (JIT) inventory management practices to reduce excess inventory and free up storage space for more efficient use.

**11. Workforce Productivity:** - Invest in workforce training and development to improve employee skills and productivity. Empower employees to identify and address inefficiencies.

**12. Maintenance and Reliability:** - Implement proactive maintenance programs to prevent equipment breakdowns and minimize downtime. This ensures that production lines are consistently operational.

**13. Simulation and Modeling:** - Use computer simulation and modeling to assess the impact of process changes before implementing them. This allows for testing and optimization without disrupting operations.

**14. Performance Metrics and Key Performance Indicators (KPIs):** - Establish clear performance metrics and KPIs to track progress and measure the impact of optimization efforts.

**15. Continuous Improvement:** - Foster a culture of continuous improvement within your organization. Encourage employees to identify inefficiencies and contribute to optimization efforts.

**16. Cost-Benefit Analysis:** - Evaluate the cost-effectiveness of optimization efforts by comparing the cost of implementation to the expected increase in capacity and reduction in costs.

**17. Monitoring and Feedback:** - Continuously monitor the effects of optimization efforts and gather feedback from employees to identify further areas for improvement.

Enhancing capacity through optimization is an ongoing process, and it requires a commitment to efficiency, quality, and continuous improvement. By applying these strategies and embracing optimization principles, organizations can significantly increase their production capacity while maintaining or even improving the quality of their products or services.

## Value analysis

Value analysis (VA), often referred to as value engineering (VE) or value management, is a systematic, structured approach for improving the value of products, processes, or projects. The primary objective of value analysis is to maximize the functionality, quality, and performance of a product or process while minimizing costs. Value analysis typically consists of a series of steps and activities, including:

### **1. Identification of Objectives:**

- Define the objectives of the value analysis effort. What are you looking to achieve? Common objectives include cost reduction, performance improvement, quality enhancement, and innovation.

### **2. Formation of a Cross-Functional Team:**

- Assemble a diverse team of experts and stakeholders from various disciplines, including engineering, design, manufacturing, and other relevant areas. This team will collaborate to analyze and optimize the value.

### **3. Information Gathering:**

- Collect and review relevant data, documentation, and information about the product or process under analysis. This can include design specifications, cost breakdowns, performance metrics, and user requirements.

### **4. Function Analysis:**

- Identify and understand the core functions and features of the product or process. What is the primary purpose it serves, and what functions are essential?

### **5. Creativity and Brainstorming:**

- Encourage team members to generate creative ideas for improving the value. Brainstorming sessions can yield innovative solutions and cost-saving measures.

### **6. Evaluation and Scoring:**

- Evaluate the ideas and solutions generated during brainstorming based on predefined criteria. These criteria may include cost impact, performance improvement, feasibility, and potential risks.

### **7. Cost-Benefit Analysis:**

- Assess the financial impact of proposed changes or improvements. This involves estimating the costs associated with implementing changes and comparing them to the expected benefits.

### **8. Risk Assessment:**

- Evaluate the potential risks and challenges associated with proposed changes, as well as their impact on the project's schedule and resources.

### **9. Selection of Best Value Solutions:**

- Based on the evaluation and analysis, select the best-value solutions that align with the project's objectives and provide the most significant benefits while minimizing costs.

**10. Implementation Planning:** - Develop a plan for implementing the selected value-added changes. This includes specifying who is responsible, what resources are needed, and the timeline for implementation.

**11. Documentation:** - Maintain comprehensive documentation of the value analysis process, including the rationale behind the decisions and the expected outcomes.

**12. Continuous Improvement:** - Encourage a culture of continuous improvement within the organization. Value analysis is an ongoing process that should be regularly revisited to ensure that the value is continuously optimized.

Value analysis is a versatile tool used in various industries, including engineering, manufacturing, construction, and project management, to improve products, processes, and projects. It is particularly valuable in cost-sensitive environments where organizations strive to achieve better value for their investments while maintaining or enhancing quality and functionality.

## **Lean Production System**

A Lean Production System often referred to as Lean Manufacturing or simply Lean, is a systematic approach to manufacturing and operations that focuses on minimizing waste while maximizing efficiency, productivity, and product quality. Developed from principles originally pioneered by Toyota in the 20th century, Lean has become a widely adopted philosophy and methodology for improving operations in various industries. Key elements of a Lean Production System include:

### **1. Elimination of Waste (Muda):**

- Lean aims to reduce or eliminate various forms of waste, including overproduction, excessive inventory, defects, unnecessary processes, and underutilized human potential.

### **2. Value-Creation Focus:**

- Lean identifies value from the customer's perspective and seeks to provide products or services that meet customer needs efficiently and without waste.

### **3. Continuous Improvement (Kaizen):**

- Lean encourages a culture of continuous improvement, where employees at all levels of the organization are engaged in identifying and eliminating waste and inefficiencies on an ongoing basis.

### **4. Just-in-Time (JIT) Production:**

- Lean principles include producing and delivering products or services exactly when they are needed, reducing inventory and associated carrying costs.

### **5. Pull System:**

- Lean often employs a pull system where production is initiated based on customer demand rather than pushing products into the market based on forecasts.

### **6. Standardized Work:**

- Lean emphasizes the creation and adherence to standardized work procedures to improve consistency and quality.

### **7. Flow Production:**

- Lean aims to create a continuous flow of work or materials through a production process, minimizing interruptions and waiting times.

### **8. Visual Management:**

- Visual cues, such as Kanban cards and Andon systems, are used to monitor processes, identify issues, and facilitate communication.

### **9. Multi-Skilled Workforce:**

- Lean encourages cross-training and multi-skilling of employees to provide flexibility and adaptability in production processes.



**10. Total Quality Management (TQM):** - Lean integrates quality as a core aspect of production, with an emphasis on early defect prevention rather than defect detection.

**11. Respect for People (Jidoka):** - Lean principles value and empower employees, recognizing their knowledge and experience as valuable assets for improvement.

**12. Value Stream Mapping:** - Value stream mapping is used to analyze and visualize the flow of materials and information in a process, identifying areas for improvement.

**13. Poka-Yoke (Error-Proofing):** - Lean incorporates error-proofing mechanisms to prevent human errors and defects.

**14. 5S Methodology:** - 5S stands for Sort, Set in order, Shine, Standardize, and Sustain. It is a system for workplace organization and cleanliness.

**15. Gemba (Go to the Source):** - Lean emphasizes the importance of going to the actual place where work is done to observe, understand, and improve processes.

Lean principles are applied in various industries, from manufacturing to services, healthcare, and software development. The philosophy of Lean fosters a culture of continuous improvement, waste reduction, and efficiency, ultimately leading to improved product quality and customer satisfaction. Lean Production Systems have been credited with revolutionizing modern manufacturing and operational management.

## Unit – III

### Plant Location and Plant Layout

#### **Factors Influencing Plant Location**

The location of a plant, whether it's for manufacturing, agriculture, or any other purpose, is a critical decision that can have a significant impact on the success and efficiency of the operation. Several factors influence plant location decisions. These factors can vary depending on the specific type of plant and the industry, but here are some common considerations:

1. **Proximity to Raw Materials:** If the plant requires access to specific raw materials, it's often located close to the source of those materials to reduce transportation costs.
2. **Access to Market:** Proximity to customers or distribution centers is crucial for businesses that need to deliver products quickly and efficiently. This reduces transportation costs and ensures timely delivery.
3. **Labor Availability:** A plant's location should consider the availability of skilled and unskilled labor. Labor costs and the quality of the workforce in the region play a significant role in the decision.
4. **Transportation and Infrastructure:** The availability and quality of transportation infrastructure, such as highways, railways, ports, and airports, can greatly affect a plant's location decision. Efficient transportation reduces costs and ensures smooth supply chains.
5. **Energy Costs and Availability:** Access to a stable and cost-effective energy supply, whether it's electricity, gas, or other forms of energy, is crucial for many industrial operations.
6. **Government Regulations and Incentives:** Government policies and regulations can either encourage or discourage plant location in a specific area. Tax incentives, environmental regulations, and other government factors are important considerations.
7. **Cost of Land and Real Estate:** The cost and availability of land or real estate can vary significantly from one region to another and can greatly impact the overall cost of establishing a plant.
8. **Climate and Environmental Factors:** The local climate can affect the operation of a plant, especially if it's sensitive to temperature, humidity, or other environmental factors.
9. **Access to Suppliers:** If a plant relies on a network of suppliers, being in proximity to these suppliers can reduce lead times and transportation costs.

10. **Quality of Life for Employees:** The quality of life in the region can influence the ability to attract and retain a skilled workforce. Factors like education, healthcare, and recreational opportunities for employees are important.
11. **Risk Management:** The vulnerability to natural disasters, political instability, and other risks should be considered when choosing a location.
12. **Competitive Considerations:** Being near competitors or being in a location that provides a competitive advantage (such as a technology cluster) can be a strategic choice.
13. **Economic Factors:** The economic stability and growth potential of the region can influence the long-term viability of a plant location.
14. **Cultural and Social Factors:** Cultural compatibility and social aspects can be important in industries where community relations and corporate social responsibility are crucial.
15. **Logistical Advantages:** Proximity to logistics hubs, like major airports or seaports, can reduce shipping costs and streamline distribution.
16. **Technology Infrastructure:** Access to robust technology infrastructure, including internet connectivity, is vital for many modern businesses.

These factors may be weighted differently depending on the industry and specific needs of the plant. A comprehensive site selection process should evaluate all these factors to make an informed decision. Additionally, advanced tools, such as location analysis software, can help businesses assess these factors and make data-driven decisions.

## Break-Even Analysis (OR) CVP ANALYSIS

Break-even analysis is a financial tool that helps businesses determine the level of sales or revenue needed to cover all their costs, resulting in neither profit nor loss. The term "break-even" refers to the point at which total revenue equals total costs. Beyond this point, the business starts generating a profit. Below this point, it incurs losses.

### Break-Even Analysis



**Here are the key components and steps involved in break-even analysis:**

1. **Fixed Costs (FC):** These are costs that do not vary with the level of production or sales. Examples include rent, salaries, insurance, and depreciation.
2. **Variable Costs (VC):** Variable costs change in direct proportion to the level of production or sales. Examples include raw materials, direct labor, and sales commissions.
3. **Total Costs (TC):** Total costs are the sum of fixed costs and variable costs. It can be calculated as  $TC = FC + (VC \text{ per unit} * \text{Quantity of units})$ .

4. **Selling Price per Unit (SP):** This is the price at which a product or service is sold to customers.
5. **Contribution Margin per Unit (CM):** The contribution margin per unit is calculated as  $CM = SP - VC$  per unit. It represents the portion of each sale that contributes to covering fixed costs and generating profit.
6. **Break-Even Point (BEP):** The break-even point is the level of sales or production at which total revenue equals total costs, resulting in zero profit or loss. It can be calculated as  $BEP = FC / CM$ .
7. **Break-Even Sales (BES):** This is the dollar amount of sales that a business needs to reach the break-even point. It can be calculated as  $BES = BEP * SP$ .
8. **Profit and Loss Analysis:** Beyond the break-even point, any sales made result in a profit, and below the break-even point, there is a loss. The amount of profit or loss can be determined by subtracting total costs from total revenue.

Here's a simple example of break-even analysis:

Suppose a small business has fixed costs of \$10,000 per month, variable costs of \$20 per unit, and it sells its product for \$50 per unit.

1. Contribution Margin per Unit (CM) = \$50 (SP) - \$20 (VC per unit) = \$30
2. Break-Even Point (BEP) = \$10,000 (FC) / \$30 (CM per unit) = 333.33 units (rounded to 334 units)
3. Break-Even Sales (BES) = 334 units (BEP) \* \$50 (SP) = \$16,700

In this example, the business needs to sell 334 units to cover its costs and break even. Any sales beyond 334 units would result in a profit.

Break-even analysis is a useful tool for businesses to assess the financial feasibility of a new venture, set pricing strategies, make cost-cutting decisions, and understand the risks and rewards associated with different levels of production or sales. It's important to note that break-even analysis provides a static snapshot of the business's financial situation and may not account for changes in market conditions, competition, or other factors that can affect sales and costs over time.

## Limitations of break-even analysis

**Assumption of Fixed Costs:** Break-even analysis assumes that fixed costs remain constant over the relevant range of activity. In reality, fixed costs can change over time due to various factors, such as changes in rent, salaries, or equipment maintenance costs.

**Simplistic Assumption of Linear Variable Costs:** Break-even analysis often assumes that variable costs are linear, meaning they increase proportionally with the level of production or sales. In reality, variable costs can be more complex and may not increase at a constant rate.

**Ignores Seasonality:** Break-even analysis typically assumes a constant level of sales and costs throughout the year. It doesn't account for seasonality or fluctuations in demand, which can be significant for many businesses.

**Limited to a Single Product or Service:** The analysis is most accurate when applied to a single product or service. It becomes more complex when multiple products with different cost structures are involved.

**Static Snapshot:** Break-even analysis provides a static view of the business's financial position at a given point in time. It does not consider future changes in the market, competition, or other external factors that can affect sales and costs.

**Doesn't Consider Cash Flow:** It focuses on when total revenue equals total costs, but it doesn't account for the timing of cash flows. In reality, a business may still face cash flow challenges even when it reaches the break-even point.

**Ignores Profit Margin:** Break-even analysis does not take into account the profit margin or the level of profit that a business wants to achieve. Profitability goals may differ among businesses, and break-even analysis alone may not align with these goals.

## The Single Facility Location Problem

The Single Facility Location Problem, often referred to as the Facility Location Problem or the p-median problem, is a classic problem in operations research and optimization. It deals with finding the optimal location for a single facility to serve a set of demand points while minimizing some cost, such as transportation costs. This problem is widely applicable in various fields, including supply chain management, logistics, and urban planning.

The basic formulation of the Single Facility Location Problem involves the following components:

1. **Set of Potential Facility Locations:** You have a set of potential sites where a facility can be located. Each site is associated with a cost, which can represent the cost of building or operating the facility.
2. **Set of Demand Points:** There are a set of demand points (e.g., customers or cities) that need to be served by the facility. Each demand point has a specified demand or requirement.
3. **Transportation Costs:** For each pair of facility location and demand point, there is a transportation cost or distance. This cost can represent the cost of shipping goods from the facility to the demand point.

The goal of the Single Facility Location Problem is to determine which site to choose for the facility to minimize the total cost. The objective function is typically to minimize the sum of the transportation costs from the facility to the demand points, weighted by the demand at each point. Mathematically, this can be expressed as:

Minimize:  $\sum_i \sum_j d_{ij} * x_i$

Subject to:

- $\sum_i x_i = 1$  (The facility must be located at one of the potential sites.)
- $x_i = 0$  or  $1$  (Binary constraint, indicating whether the facility is located at site  $i$  or not.)
- $\sum_{ii} x_i \leq 1$  (At most one facility can be located.)

Several solution methods can be employed to solve this problem, including linear programming, integer programming, and heuristics. The choice of the most suitable method depends on the problem size and complexity.

Extensions and variations of this problem include the Capacitated Facility Location Problem, where facilities have limited capacity, and the Multi-Facility Location Problem, which considers locating multiple facilities to serve demand points.

Solving the Single Facility Location Problem can lead to cost savings, more efficient resource allocation, and better service for customers, making it an important problem in the field of operations research and logistics.

### **Multi-Facility Location Problems**

Multi-Facility Location Problems are a class of optimization problems that involve determining the optimal locations for multiple facilities to serve a set of demand points while minimizing some cost, such as transportation costs or facility setup costs. These problems are common in various fields, including supply chain management, logistics, and urban planning. There are several variations of multi-facility location problems, each with its own characteristics and objectives. Some of the most well-known types include:

1. **Multi-Facility Location Problem (p-median problem):** In this problem, you need to determine the locations for a fixed number ( $p$ ) of facilities from a set of potential locations to minimize the total transportation cost while serving the demand points. The objective is to minimize the sum of the transportation costs weighted by the demand at each point.
2. **Multi-Facility Location-Allocation Problem:** This extends the basic facility location problem by considering multiple facilities and also allocating demand points to these facilities. The objective is to minimize the sum of setup costs and transportation costs while ensuring that each demand point is allocated to one of the facilities.
3. **Uncapacitated Facility Location Problem:** This problem involves selecting multiple facility locations from a set of potential locations without capacity constraints. The goal is to minimize the total transportation cost to serve the demand points.
4. **Capacitated Facility Location Problem:** In this variation, facilities have limited capacities. The objective is to determine the locations for facilities and how much demand each facility should serve while respecting capacity constraints. The aim is to minimize the total cost, including setup costs and transportation costs.
5. **Maximal Covering Location Problem:** The goal of this problem is to select facility locations in a way that maximizes the number of demand points covered within a given distance or service radius.



6. **Multi-Objective Facility Location Problem:** In this problem, multiple conflicting objectives are considered, such as minimizing costs and maximizing service coverage. The goal is to find a set of facility locations that represent a trade-off between these objectives.
7. **Hierarchical Location Problem:** In this problem, facilities are organized hierarchically, with higher-level facilities serving lower-level facilities. The objective is to optimize the placement of facilities at all levels to minimize costs.

Solving multi-facility location problems can be challenging due to their combinatorial nature and the need to balance various factors, including costs, facility capacities, and service coverage. Different solution techniques, including linear programming, integer programming, heuristics, and metaheuristics, are used to find near-optimal or optimal solutions.

The choice of the specific problem and solution method depends on the particular requirements and constraints of the problem at hand. These problems play a crucial role in optimizing supply chain and logistics operations, leading to cost savings, improved customer service, and better resource allocation.

## Model for Multi Facility Location Problem

Solving the Multi-Facility Location Problem (MFLP) involves optimizing the location of multiple facilities to minimize a cost or objective function while satisfying various constraints. The specific model for MFLP can vary depending on the problem's characteristics, but I'll provide a general formulation using mathematical notation.

### **Parameters:**

- $n$ : The number of potential facility locations.
- $m$ : The number of demand points.
- $c_i$ : The cost associated with establishing a facility at location  $i$ .
- $d_{ij}$ : The transportation cost or distance between facility location  $i$  and demand point  $j$ .
- $q_j$ : The demand at demand point  $j$ .
- $F$ : The number of facilities to be located.

## Model to Determine X-Coordinates of New Facilities

The model to determine the X-coordinates of new facilities typically falls under the category of location-allocation problems. These problems involve selecting locations for facilities and allocating demand points to these facilities to optimize a specific objective, such as minimizing transportation costs, service times, or setup costs. To determine the X-coordinates of new facilities, you can use mathematical optimization techniques. Here's a basic model for this purpose:

### **Parameters:**

- $n$ : The number of potential facility locations.
- $m$ : The number of demand points.
- $d_{ij}$ : The distance or cost associated with locating a facility at potential location  $i$  and serving demand point  $j$ .
- $q_j$ : The demand at demand point  $j$ .
- $F$ : The number of facilities to be located.
- $M$ : A large positive number used to create constraints that ensure facilities are assigned to demand points.

## Model to Determine Y- Coordinate

A model to determine the Y-coordinates of new facilities is conceptually similar to determining the X-coordinates. In this case, you are choosing the Y-coordinates for facility locations while minimizing some objective, such as transportation costs. Here's a basic model for determining Y-coordinates of new facilities:

### **Parameters:**

- $n$ : The number of potential facility locations.
- $m$ : The number of demand points.
- $d_{ij}$ : The distance or cost associated with locating a facility at potential location  $i$  and serving demand point  $j$ .
- $q_j$ : The demand at demand point  $j$ .
- $F$ : The number of facilities to be located.
- $M$ : A large positive number used to create constraints that ensure facilities are assigned to demand points.

## PLANT LAYOUT

Plant layout, also known as factory layout, refers to the arrangement of machines, equipment, workspaces, and other elements within a manufacturing or production facility. The goal of an effective plant layout is to optimize the utilization of space, materials, and resources, enhance workflow, and minimize production costs while maintaining a safe and efficient working environment. There are several common types of plant layouts, and the choice of layout depends on the nature of the manufacturing process, the specific requirements of the production facility, and other factors. Here are some of the typical plant layout types:

1. **Process Layout:** In a process layout, similar machines and equipment are grouped together based on their functions or processes. For example, all drilling machines might be in one area, while all welding equipment is in another. This layout is suitable for job shops or facilities that produce a wide variety of products with different production requirements. It allows for flexibility but can lead to longer material flow and transportation distances.
2. **Product Layout (Line Layout):** In a product layout, the manufacturing process is arranged in a linear or U-shaped production line. Each workstation along the line is dedicated to a specific task in the production process. This layout is common in assembly lines and is highly efficient for producing large quantities of the same product. Material flow is streamlined and minimized, leading to shorter production lead times.
3. **Fixed Position Layout:** In a fixed position layout, the product remains stationary, and workers, machines, and equipment are brought to the product. This layout is commonly used in industries like construction and shipbuilding, where the size or weight of the product makes it impractical to move.
4. **Cellular Layout:** Cellular manufacturing involves grouping machines and equipment into cells that are dedicated to specific families of products or processes. Each cell operates semi-autonomously, allowing for quick changeovers and reduced work-in-progress inventory. This layout is common in Lean Manufacturing and Just-In-Time (JIT) production systems.
5. **Hybrid Layout:** Hybrid layouts combine elements of different layout types to meet the specific needs of a manufacturing facility. For example, a facility might use a product layout for its main production line and a process layout for supporting or auxiliary processes.
6. **Warehouse Layout:** In a warehouse or distribution center, layout is essential for efficient storage and retrieval of goods. Warehouse layouts typically involve rows of storage racks, conveyor systems, and picking and packing areas to optimize the flow of goods.

7. **Group Technology (GT)** layout is a manufacturing plant layout that groups machines and workstations based on the similarity of the products they produce or the processes they perform. It is often used in industries where there is a variety of products but also a degree of similarity among them. Here are the advantages and limitations of Group Technology layout:

When designing a plant layout, various factors need to be considered, including the type of production, product demand, workflow, safety regulations, material handling requirements, and future expansion plans. Computer-aided design (CAD) software and simulation tools are often used to model and optimize plant layouts before implementation.

An effective plant layout can significantly impact productivity, product quality, and overall operational efficiency, making it a critical aspect of manufacturing and industrial engineering.

### **Advantages and Limitations of Product Layout**

A product layout, also known as a line layout, is a type of manufacturing plant layout where the machinery and equipment are arranged in a linear or U-shaped production line. Each workstation along the line is dedicated to a specific task in the production process. Product layouts are commonly used in industries that produce large quantities of the same or similar products. Here are the advantages and limitations of product layouts:

#### **Advantages of Product Layout:**

1. **High Efficiency:** Product layouts are highly efficient for producing large quantities of the same product. The continuous flow of materials and products through a linear production line minimizes downtime and idle equipment.
2. **High Productivity:** Due to the specialization of workers and equipment, productivity is generally high. Workers become skilled at their specific tasks, leading to increased output.
3. **Lower Labor Costs:** Specialization and efficiency reduce labor costs. Fewer workers are required to produce a high volume of products.
4. **Shorter Lead Times:** The streamlined flow of materials and products results in shorter production lead times, which is crucial for meeting customer demand quickly.
5. **Low Work-in-Progress (WIP) Inventory:** A product layout minimizes the amount of work-in-progress inventory since there are no bottlenecks in the production process. This can lead to cost savings.

6. **Predictable Output:** Product layouts allow for precise control of the production process, making it easier to predict and meet production targets.
7. **Reduced Material Handling:** Material flow is straightforward in a linear layout, reducing the need for complex material handling systems.

### **Limitations of Product Layout:**

1. **Lack of Flexibility:** Product layouts are not suitable for products with significant variations or frequent design changes. Reconfiguring the layout for new products can be time-consuming and costly.
2. **High Initial Investment:** Setting up a product layout requires a significant initial investment in machinery and equipment that is specific to the production process.
3. **Limited Product Variety:** Product layouts are designed for producing a single type of product or a few similar products. They are not well-suited for job shops or businesses with diverse product lines.
4. **Equipment Redundancy:** Specialized equipment and machinery may become redundant if product demand fluctuates or if there are changes in product design.
5. **Monotonous Work:** Workers in product layouts often perform repetitive, monotonous tasks, which can lead to decreased job satisfaction and increased fatigue.
6. **Vulnerability to Disruptions:** A disruption or breakdown at any point in the production line can halt the entire process, causing significant downtime.
7. **Long Lead Times for Changes:** Changing the product or production process in a product layout can be time-consuming and costly, as it may involve reconfiguring the entire line.

## Group Technology (GT) layout

Group Technology (GT) layout is a manufacturing plant layout that groups machines and workstations based on the similarity of the products they produce or the processes they perform. It is often used in industries where there is a variety of a product but also a degree of similarity among them. Here are the advantages and limitations of Group Technology layout:

### **Advantages of Group Technology Layout:**

1. **Simplified Flow:** GT layout simplifies the material flow within the production facility. Similar products or components are grouped together, reducing the need for long-distance material handling and improving workflow.
2. **Reduced Setup Times:** Similar products processed on the same machines or in the same workstations allow for quick changeovers, reducing setup times. This is especially beneficial in high-mix, low-volume production environments.
3. **Reduced Work-in-Progress (WIP):** GT layout can lead to a reduction in work-in-progress inventory, as products flow more smoothly and swiftly through the production process.
4. **Enhanced Quality Control:** Grouping similar products together makes it easier to apply quality control measures specific to those products or processes, leading to improved product quality.
5. **Increased Machine Utilization:** Machines and equipment are utilized more efficiently because they are shared among similar product families. This can lead to better asset utilization.
6. **Flexibility:** GT layout can accommodate changes in product design and production requirements more easily than other layout types. This flexibility is crucial in dynamic manufacturing environments.
7. **Enhanced Skill Development:** Workers in GT environments become experts in the specific products or processes within their group, which can lead to a more skilled and adaptable workforce.

## **Limitations of Group Technology Layout:**

1. **Higher Training Requirements:** Training employees to be skilled in multiple product or process groups can be challenging, and it may require more training resources.
2. **Complex Planning:** Implementing GT layout requires careful planning and classification of products into families based on similarities, which can be complex and time-consuming.
3. **Overhead Costs:** The overhead costs associated with managing and maintaining the GT system can be significant.
4. **Space and Equipment Constraints:** The space and equipment requirements for GT layout can be more extensive than traditional layouts, as different workstations or cells may be needed for different product families.
5. **Resistance to Change:** Implementing GT may be met with resistance from employees who are accustomed to a different layout or way of working.
6. **Variability in Demand:** GT is best suited for environments with relatively stable and predictable product demand. In highly variable production environments, it may be less effective.
7. **Initial Implementation Costs:** Transitioning from a traditional layout to a GT layout can be costly and time-consuming.



## **Layout design procedures**

Layout design procedures involve the systematic planning and arrangement of the physical components (e.g., machines, workstations, storage areas, offices, aisles, etc.) within a facility to optimize workflow, productivity, safety, and other operational aspects. The design of an effective layout is essential in various industries, including manufacturing, logistics, healthcare, and office spaces. Here are the general steps in layout design procedures:

### **1. Data Collection and Analysis:**

- Gather information about the facility's objectives, requirements, and constraints.
- Collect data on current operations, including processes, equipment, material flows, and workforce.
- Identify performance metrics and key performance indicators (KPIs) for the layout design.

### **2. Product or Service Analysis:**

- Understand the products or services produced within the facility. Identify the product families or service categories.
- Analyze demand forecasts and production schedules to determine the production volume and variability.

### **3. Process Analysis:**

- Analyze the production or service processes, including process flowcharts, cycle times, and machine/equipment requirements.
- Identify bottlenecks and areas of improvement in the current layout.

### **4. Space and Resource Allocation:**

- Determine the available space and resources, such as the total area, ceiling height, and utility connections.
- Consider future expansion requirements and constraints.

### **5. Flow Analysis:**

- Create flow diagrams or maps that illustrate the flow of materials, information, and people within the facility.
- Analyze material handling and transportation requirements, including distances traveled and handling equipment used.

### **6. Group Technology Analysis (if applicable):**

- In cases where Group Technology layout is appropriate, categorize products into families based on similarities.

- Determine the processing requirements for each product or family.

#### **7. Layout Options Generation:**

- Develop alternative layout designs that consider various layout types, such as product layout, process layout, cellular layout, or a combination of these.
- Use computer-aided design (CAD) or simulation software to visualize layout options.

#### **8. Evaluation and Comparison:**

- Evaluate each layout option against the defined performance metrics and objectives, such as minimizing travel distance, reducing material handling costs, or increasing productivity.
- Consider qualitative factors like safety, employee comfort, and future flexibility.

#### **9. Selection of Optimal Layout:**

- Choose the layout that best meets the facility's objectives and provides the highest overall value.
- Make sure the selected layout is feasible within the constraints of space, budget, and resources.

#### **10. Detailed Design:**

- Develop a detailed plan for implementing the chosen layout.
- Specify the exact locations of equipment, workstations, storage areas, and any required modifications to the building structure.

#### **11. Implementation:**

- Execute the layout changes according to the detailed plan. This may involve relocating equipment, adjusting workstations, and reorganizing storage areas.

#### **12. Testing and Validation:**

- Validate the new layout to ensure it meets the expected performance and safety criteria.
- Monitor the operation of the new layout and make adjustments as necessary.

#### **13. Documentation and Communication:**

- Maintain clear and updated documentation of the layout design, including floor plans, equipment locations, and operational procedures.
- Communicate the new layout to all relevant stakeholders, including employees, suppliers, and management.

#### **14. Continuous Improvement:**

- Regularly review and evaluate the layout's performance and make necessary adjustments based on feedback and changing needs.

## Unit-IV

### Scheduling

Scheduling in production refers to the process of planning and organizing tasks, resources, and workflows to efficiently manufacture goods or deliver services. It involves managing various elements such as production equipment, personnel, materials, and time to optimize productivity, meet deadlines, minimize costs, and maximize output quality.

Effective scheduling in production requires a combination of strategic planning, utilization of appropriate tools and methodologies, adaptability to changes, and continuous improvement to optimize operations and meet business objectives.

### Johnson Algorithm

The Johnson's algorithm is an optimization technique used in scheduling to minimize the completion time of a set of jobs on two machines. It's specifically applicable when each job needs to go through both machines in a specific sequence.

This algorithm is designed for situations where there are only two machines (M1 and M2), and each job has to follow a fixed route: first on machine M1 and then on machine M2.

The steps involved in the Johnson's algorithm are as follows:

1. **Identify Processing Times:** List down the time each job takes on both machines. Create a matrix where rows represent jobs and columns represent machines.
2. **Determine the Processing Order:**
  - Create a combined list of processing times for each job on both machines.
  - Identify the shortest processing time for each job across both machines.
3. **Sort Jobs:** Sort the jobs based on their minimum processing time obtained in the previous step.
4. **Schedule Jobs:** Create a schedule based on the sorted order of jobs obtained in the previous step, considering the machine constraints.
5. **Construct the Final Sequence:** Depending on the scheduling constraints and sorted job order, generate the final sequence that minimizes the completion time for all jobs.

Johnson's algorithm is particularly useful for minimizing makespan (total completion time) in scenarios where jobs have to go through a series of operations or processes on different machines in a fixed sequence.

The algorithm is efficient for optimizing job sequences on two machines. However, it becomes more complex when dealing with more than two machines, as additional criteria and constraints need to be considered.

It's essential to understand the specific constraints and requirements of the production system before applying the Johnson's algorithm or any scheduling technique to ensure its effectiveness in optimizing the schedule and minimizing production time.

### **Extension of Johnson's rule**

Johnson's rule is primarily applicable for scheduling jobs on two machines to minimize the make span or completion time. However, its extension to three or more machines becomes more complex due to increased possibilities and constraints.

When extending Johnson's rule to three machines, the basic idea remains the same: finding the optimal sequence of jobs to minimize the completion time considering the processing times on each machine. This extension involves several steps:

1. **Identify Processing Times:** List down the time each job takes on each of the three machines, creating a matrix where rows represent jobs, and columns represent machines.
2. **Combine Processing Times:** Determine the combined processing times for each job by summing up their processing times on all three machines.
3. **Find the Sequence:** Similar to the two-machine case, you'll need to find the sequence of jobs that minimizes the total processing time. However, the complexity increases as the number of machines grows.
4. **Develop Heuristic or Algorithm:** For three or more machines, you might need to devise a heuristic or algorithm that can efficiently sort and schedule the jobs based on their combined processing times.
5. **Implement Optimization Techniques:** Use optimization techniques such as dynamic programming, branch and bound, or other heuristics to efficiently search for an optimal or near-optimal solution.

Extending Johnson's rule to more than two machines involves dealing with more complex scheduling scenarios, increased computational complexity, and a higher number of possible job sequences. As a result, finding the optimal solution might be more challenging and computationally intensive.

### **Job shop Scheduling**

Job shop scheduling refers to the process of allocating resources (such as machines, labour, tools, etc.) to perform a series of tasks or jobs in a manufacturing environment. In a job shop setting, different jobs require different sequences of operations on various machines.

This type of scheduling is highly complex due to the following characteristics:

**Diverse Jobs:** The jobs often have different requirements, processing times, and sequences of operations.

**Shared Resources:** Multiple jobs may require the same machines or resources, leading to potential conflicts and scheduling challenges.

**Sequence Dependence:** The sequence in which operations need to be performed on machines can significantly impact overall efficiency and completion times.

### **Types of Schedules in Production and operations management**

In Production and Operations Management, several types of schedules are used to plan, organize, and control the flow of resources, tasks, and activities within manufacturing or service operations. Here are some key types of schedules:

1. **Production Scheduling:** It involves creating a timetable for the production process, determining when and how much of each product should be produced. This schedule considers factors like available resources, production capacity, demand forecasts, and inventory levels.
2. **Machine Scheduling:** This type of schedule focuses on assigning specific tasks or jobs to machines or equipment. It aims to optimize the utilization of machines, minimize idle time, and reduce setup/changeover times between different operations.
3. **Personnel Scheduling:** Involves planning and managing the workforce by assigning shifts, duties, or tasks to employees. This schedule considers factors like labor laws, employee preferences, skill sets, and workload distribution.

4. **Project Scheduling:** Used in project management to plan and organize tasks, milestones, and resources necessary to complete a project within a specified timeframe. Techniques like Gantt charts, Critical Path Method (CPM), and Program Evaluation and Review Technique (PERT) are commonly used for project scheduling.
5. **Maintenance Scheduling:** Involves planning and scheduling maintenance activities for equipment, machinery, or infrastructure to ensure optimal performance, prevent breakdowns, and reduce downtime. Preventive maintenance, predictive maintenance, and scheduled inspections are part of this schedule.
6. **Service Scheduling:** Relevant in service industries such as healthcare, transportation, and hospitality, this schedule involves managing appointments, bookings, deliveries, or service requests. It aims to optimize service delivery, minimize wait times, and allocate resources efficiently.
7. **Supply Chain Scheduling:** Focuses on coordinating and scheduling activities across the supply chain network, including procurement, production, inventory management, and distribution. It aims to ensure the smooth flow of materials and products while minimizing costs and meeting customer demands.
8. **Batch Scheduling:** Involves grouping similar tasks or jobs together to optimize processing and reduce setup times. It's commonly used in manufacturing where different jobs can be processed together to enhance efficiency.
9. **Just-In-Time (JIT) Scheduling:** Aims to produce goods or deliver services just in time to meet customer demand without carrying excess inventory. It involves precise scheduling of production, delivery, and inventory replenishment to minimize waste and inventory holding costs.

These schedules play crucial roles in optimizing operations, managing resources effectively, meeting customer demands, and ensuring the overall efficiency and effectiveness of production and service processes. They may often intersect or overlap, and their effective integration contributes to the success of the overall production and operations management strategy.

## Schedule Generation

Schedule generation refers to the process of creating a timetable or plan that specifies the sequence, timing, and allocation of tasks, resources, or activities within a given system, whether it's manufacturing, services, projects, or other operational environments. Generating a schedule involves several steps:

1. **Data Collection and Analysis:** Gather relevant information such as task details, resource availability, constraints, deadlines, and dependencies. Analyse this data to understand the requirements and limitations for creating the schedule.
2. **Define Objectives and Constraints:** Clearly define the goals and objectives of the schedule, considering factors like minimizing costs, optimizing resource utilization, meeting deadlines, and adhering to operational constraints (e.g., machine capacity, workforce availability).
3. **Select Scheduling Technique or Method:** Choose an appropriate scheduling technique or method based on the nature of the scheduling problem. This could involve heuristic algorithms, mathematical optimization models, or specific scheduling software.
4. **Model the Problem:** Represent the scheduling problem mathematically or using appropriate software tools. Define the scheduling parameters, constraints, and objectives within the chosen model.
5. **Algorithm Selection:** If using computational methods, select or develop an algorithm that best fits the problem. For instance, if dealing with job scheduling, you might use algorithms like Genetic Algorithms, Simulated Annealing, or Tabu Search.
6. **Schedule Generation Process:**
  - For iterative algorithms: Apply the chosen algorithm iteratively to generate and evaluate potential schedules. Each iteration improves upon the previous schedule until an acceptable solution is achieved.
  - For deterministic algorithms: Implement the algorithm to systematically generate schedules based on predefined rules or mathematical models.
7. **Evaluation and Validation:** Assess the generated schedules against predefined objectives and constraints. Validate the schedules to ensure they meet the operational requirements and are feasible.

8. **Optimization:** If needed, perform optimization techniques to refine and improve the generated schedules further. This may involve fine-tuning parameters, adjusting resource allocations, or rerunning the algorithm with modified settings.
9. **Implementation and Monitoring:** Implement the finalized schedule within the operational environment. Continuously monitor the schedule's performance, making adjustments or revisions as necessary based on real-time data or changing conditions.
10. **Documentation and Communication:** Document the generated schedules, including assumptions, constraints, and rationale behind the decisions. Communicate the schedule to relevant stakeholders, ensuring clarity and understanding.

Schedule generation is a dynamic and iterative process that requires a deep understanding of the operational context, problem-solving skills, and the ability to adapt to changing conditions or constraints to create efficient and effective schedules. The choice of scheduling approach and techniques depends on the specific characteristics and complexities of the scheduling problem.

### **Heuristic procedure**

A heuristic procedure is a problem-solving method or technique that uses practical rules, strategies, or shortcuts to find a satisfactory or reasonably good solution when an optimal solution might be impractical or computationally expensive to obtain.

Here are key characteristics and aspects of heuristic procedures:

1. **Approximation Approach:** Heuristics are designed to quickly find a feasible solution that may not guarantee the absolute best or optimal outcome but aims to provide a reasonably good solution within a reasonable time frame.
2. **Problem-Specific Techniques:** Heuristics are often tailored to specific problem domains. They leverage domain-specific knowledge or rules to guide the search for a solution.
3. **Speed and Efficiency:** Heuristic procedures prioritize speed and efficiency in finding a solution. They trade-off computational complexity for quicker results, which is especially useful in complex problems where finding an optimal solution is not feasible in a reasonable amount of time.



4. **Rule of Thumb or Guiding Principles:** Heuristics rely on rules of thumb, strategies, or guiding principles to explore the solution space. These rules might be based on experience, intuition, or insights gained from similar problems.
5. **Iterative Improvement:** Some heuristic procedures involve iterative refinement of solutions. They might start with an initial solution and iteratively improve it by making small modifications or adjustments until an acceptable solution is reached

### **Priority Dispatching rules**

Priority dispatching rules are heuristics or decision rules used in scheduling and job sequencing to determine the order in which jobs are processed on machines or through different workstations. These rules help in making quick decisions about the sequence of jobs based on certain criteria, typically without considering the entire set of possible sequences.

Different priority dispatching rules exist, and they prioritize jobs based on various factors such as:

1. **Processing Time:** Some rules prioritize jobs based on their processing time, such as Shortest Processing Time (SPT) or Longest Processing Time (LPT). SPT schedules jobs with the shortest processing time first, while LPT schedules jobs with the longest processing time first.
2. **Due Date:** Rules like Earliest Due Date (EDD) prioritize jobs based on their deadlines or due dates. Jobs with earlier due dates are scheduled first.
3. **Critical Ratio:** Critical Ratio (CR) rules prioritize jobs based on the ratio of time left until the due date to the remaining processing time. Jobs with a higher critical ratio (i.e., closer to the due date and shorter processing time remaining) are given higher priority.
4. **Slack Time:** Rules considering slack time might prioritize jobs based on the remaining idle time before their due date. Jobs with less slack time are scheduled earlier.
5. **Weighted Factors:** Some rules assign weights to different criteria (such as due date, setup time, importance, etc.) and prioritize jobs based on a combination of these factors.

## **Scheduling two jobs on m machines**

Scheduling two jobs on m machines involves allocating these two jobs to multiple machines efficiently to optimize certain objectives like minimizing completion time, maximizing machine utilization, or reducing idle time. The problem can be represented as a two-dimensional matrix where rows represent jobs, and columns represent machines.

Here are a few approaches that can be applied to schedule two jobs on multiple machines:

Johnson's Rule for Two Jobs and Two Machines:

Johnson's algorithm is typically applied for scheduling two jobs on two machines to minimize the makespan (total completion time). It involves identifying the optimal sequence of operations for each job on the two machines to minimize the overall processing time.

The basic idea is to identify the shortest processing time among the two jobs for each machine, and then determine the order of processing to minimize the make span.

## **Quality Control Concepts**

Quality control involves the processes, methodologies, and concepts implemented within an organization to ensure that products or services meet specified quality standards and comply with customer requirements. Here are some fundamental quality control concepts:

### **1. Total Quality Management (TQM):**

- TQM is an overarching management approach focused on continuously improving the quality of products, processes, and services throughout the organization. It involves all employees in the pursuit of quality and aims to meet customer expectations consistently.

### **2. Quality Assurance (QA):**

- QA refers to the planned and systematic activities implemented in a quality system to ensure that products or services adhere to specified requirements. It involves establishing processes, standards, and guidelines to prevent defects or errors.

### 3. **Quality Control (QC):**

- QC involves the operational techniques and activities used to fulfill quality requirements. It includes monitoring, inspecting, testing, and adjusting processes to ensure that products or services meet predefined quality standards.

### 4. **Six Sigma:**

- Six Sigma is a disciplined, data-driven approach aimed at reducing defects and variations in processes to achieve near-perfect quality. It emphasizes statistical methods and tools to measure, analyze, improve, and control processes.

### 5. **Statistical Process Control (SPC):**

- SPC is a set of statistical tools used to monitor and control processes by analyzing data and detecting variations that could lead to defects. Control charts, histograms, and Pareto charts are examples of SPC tools.

### 6. **Kaizen:**

- Kaizen refers to continuous improvement through small incremental changes in processes, systems, and behaviors. It involves empowering employees to contribute ideas for improvement regularly.

### 7. **Poka-Yoke (Error Proofing):**

- Poka-yoke is a concept that focuses on preventing mistakes or errors by designing systems or processes in a way that makes errors impossible or easily detectable before they cause defects.

### 8. **Quality Circles:**

- Quality circles are small groups of employees who voluntarily come together to identify, analyze, and solve work-related quality problems, contributing to continuous improvement efforts.

### 9. **Cost of Quality (COQ):**

- COQ is a concept that evaluates the costs associated with achieving quality and the costs resulting from poor quality. It includes prevention, appraisal, internal failure, and external failure costs.

## **10. Benchmarking:**

- Benchmarking involves comparing organizational processes, practices, and performance metrics against industry best practices or competitors to identify areas for improvement.

## **11. Supplier Quality Management:**

- Managing the quality of materials, components, or services provided by suppliers is crucial. Supplier quality management involves establishing criteria, evaluating suppliers, and maintaining quality relationships.

Implementing these quality control concepts fosters a culture of quality excellence, drives continuous improvement, enhances customer satisfaction, reduces waste, and ultimately contributes to the organization's success. Each concept plays a specific role in ensuring and improving the overall quality of products, services, and processes.

## Unit-V

### Materials Management

Materials management involves the planning, organizing, and controlling of activities related to the procurement, storage, handling, and utilization of materials within an organization. It encompasses various functions aimed at ensuring the right materials are available at the right time, in the right quantity, and at the right cost.

### Integrated materials management

Integrated Materials Management (IMM) is an approach that consolidates various aspects of materials management functions into a cohesive and streamlined system. It aims to optimize the entire materials management process by integrating different functions, processes, and technologies across the supply chain.

Key aspects of integrated materials management include:

1. **End-to-End Integration:** IMM involves integrating all stages of the materials management process, from procurement and purchasing to inventory management, logistics, production planning, and distribution. It looks at the entire supply chain as a unified system rather than individual siloed functions.
2. **Data Integration and Information Systems:** Utilizing technology and information systems to integrate data across different material management functions. This may involve implementing Enterprise Resource Planning (ERP) systems, Material Requirement Planning (MRP), or other integrated software solutions to facilitate real-time information sharing and decision-making.
3. **Collaboration and Coordination:** Encouraging collaboration among various departments involved in materials management, such as procurement, logistics, production, and quality control. Effective communication and coordination among these departments are crucial for seamless operations.
4. **Optimization of Processes:** Analyzing and optimizing material flow, inventory levels, procurement processes, and logistics operations to enhance efficiency, reduce waste, minimize costs, and improve overall performance.

5. Supplier Relationship Management (SRM): Fostering strong relationships with suppliers and integrating them into the materials management process. This involves working closely with suppliers to improve delivery times, quality, and cost-effectiveness.

IMM aims to break down functional silos and create a holistic approach to materials management. By integrating different functions and aligning them with organizational objectives, it helps in optimizing resources, improving operational performance, enhancing customer satisfaction, and gaining a competitive edge in the marketplace.

### **Components of Integrated materials management**

Integrated Materials Management (IMM) involves the consolidation and synchronization of various components and functions within the materials management domain. These components work cohesively to optimize the entire supply chain and materials handling process. Here are the key components:

1. Procurement and Sourcing:

- Procurement involves identifying, evaluating, and selecting suppliers while sourcing materials or goods required for production or operations. IMM emphasizes strategic sourcing practices, supplier selection, negotiation, and contract management.

2. Inventory Management:

- This component focuses on managing inventory levels, storage, and movement of materials within the organization. IMM aims to optimize inventory by using techniques like just-in-time (JIT), lean inventory principles, ABC analysis, and demand forecasting to maintain adequate stock without excess.

3. Logistics and Distribution:

- Logistics deals with the movement of materials and products throughout the supply chain. IMM integrates logistics by coordinating transportation, warehouse operations, order fulfilment, and distribution to ensure timely and efficient delivery.

#### 4. Production Planning and Control:

- This component involves planning and controlling the production process to align with materials availability and demand. IMM ensures synchronization between materials procurement, production schedules, and resource allocation to optimize manufacturing processes.

#### 5. Supplier Relationship Management (SRM):

- SRM focuses on building and maintaining strong relationships with suppliers to ensure a reliable and sustainable supply of quality materials. IMM integrates SRM practices to collaborate with suppliers, improve communication, and drive continuous improvement initiatives.

#### 6. Information Systems and Technology Integration:

- IMM leverages technology and information systems such as Enterprise Resource Planning (ERP), Material Requirement Planning (MRP), and other integrated platforms. These systems enable real-time data sharing, analytics, inventory tracking, and decision-making across the materials management functions.

#### 7. Quality Management and Control:

- Managing and maintaining the quality of materials is vital in IMM. This includes implementing quality control measures, inspection processes, adherence to standards, and supplier quality assurance to ensure that materials meet required specifications.

#### 8. Demand Forecasting and Planning:

- Forecasting future demand for materials and aligning it with production schedules is crucial in IMM. Accurate demand forecasting helps in optimizing inventory levels, reducing stockouts, and ensuring materials availability as per requirements.

#### 9. Risk Management and Compliance:

- IMM addresses risks associated with supply chain disruptions, market fluctuations, regulatory compliance, and other uncertainties. It involves risk assessment, contingency planning, and compliance management strategies.

#### 10. Continuous Improvement and Innovation:

- Encouraging a culture of continuous improvement and innovation to regularly assess processes, identify inefficiencies, and implement changes that enhance efficiency, reduce costs, and drive improvements in materials management practices.

Integrating these components ensures a cohesive approach to materials management, fostering efficiency, cost-effectiveness, responsiveness, and resilience within the supply chain and operations of an organization.

### **Materials planning**

Materials planning is a critical aspect of operations management that involves determining the quantity and timing of materials required for production or service delivery. It ensures that the necessary materials are available when needed while minimizing excess inventory and associated costs. Here are the key components and concepts related to materials planning

#### 1. **Demand Forecasting:**

- Forecasting future demand for products or services is crucial in materials planning. It involves analyzing historical data, market trends, customer orders, and other factors to predict future demand accurately.

#### 2. **Material Requirement Planning (MRP):**

- MRP is a systematic approach to determining the materials needed for production based on the production schedule and demand forecasts. It involves calculating the required quantities of raw materials, components, and subassemblies necessary to meet production requirements.

#### 3. **Bill of Materials (BOM):**

- BOM is a structured list that details the components, parts, and materials needed to manufacture a product. It serves as a foundation for MRP by specifying the hierarchical structure of assemblies and subassemblies.



#### **4. Inventory Management Techniques:**

- Inventory management strategies such as Economic Order Quantity (EOQ), Just-in-Time (JIT), and ABC analysis are employed in materials planning to optimize inventory levels, minimize carrying costs, and ensure adequate stock availability without excessive holding.

#### **5. Lead Time Analysis:**

- Lead time refers to the time taken from the placement of an order to the receipt of materials. Analyzing lead times for various materials helps in scheduling procurement activities to account for supplier lead times, production lead times, and transportation times.

#### **6. Safety Stock Management:**

- Safety stock is the extra inventory kept as a buffer against uncertainties such as variations in demand or supply disruptions. Materials planning includes determining appropriate safety stock levels to avoid stockouts and meet unexpected demand.

#### **7. Supplier Collaboration and Vendor Management:**

- Collaborating with suppliers and managing vendor relationships is essential for materials planning. Effective communication, supplier performance evaluation, and timely procurement are crucial for ensuring a reliable supply of materials.

#### **8. Capacity Planning and Constraints:**

- Considering production capacity constraints and limitations while planning materials is important. It involves aligning material requirements with available production resources to ensure smooth operations without overburdening the capacity.

#### **9. Continuous Improvement and Optimization:**

- Constantly reviewing and optimizing materials planning processes is essential. It includes analyzing performance metrics, identifying inefficiencies, and implementing improvements to enhance accuracy and efficiency in materials management.

Effective materials planning requires a comprehensive understanding of demand patterns, production schedules, inventory control techniques, supplier capabilities, and internal constraints. By optimizing materials planning processes, organizations can reduce costs, improve production efficiency, and enhance customer satisfaction by ensuring timely delivery of products or services.

## **Inventory control**

Inventory control is the process of managing and overseeing the flow, storage, and utilization of materials or goods within an organization's inventory. The primary objective of inventory control is to ensure that adequate stock levels are maintained to meet demand while minimizing carrying costs, obsolescence, and stockouts. Here are the key components and concepts related to inventory control:

### **1. Inventory Classification:**

- Inventory items are often classified based on their value, demand patterns, and criticality. Techniques like ABC analysis categorize items into A, B, and C categories based on their contribution to overall inventory value or usage.

### **2. Inventory Policies:**

- Setting inventory policies involves determining reorder points, order quantities, and safety stock levels. Policies like Economic Order Quantity (EOQ), reorder point models, and Just-in-Time (JIT) strategies help optimize inventory levels and ordering decisions.

### **3. Inventory Forecasting:**

- Forecasting demand and predicting inventory needs are crucial in inventory control. It involves analysing historical data, market trends, and future demand projections to anticipate stock requirements accurately.

## **Purchase management**

Purchase management, also known as procurement management, involves the process of acquiring goods, services, or raw materials required by an

organization to support its operations. It encompasses various activities from identifying needs, sourcing suppliers, negotiating contracts, and managing supplier relationships to ensure timely and cost-effective procurement. Here are the key components and concepts related to purchase management:

1. Identifying Needs and Requirements:

- Understanding and identifying the organization's requirements for goods or services. This involves collaboration with various departments to determine their needs and specifications.

2. Supplier Identification and Selection:

- Researching and identifying potential suppliers or vendors capable of meeting the organization's requirements. Selecting suppliers involves evaluating factors such as quality, reliability, cost, delivery capabilities, and compliance with standards.

3. Request for Proposal (RFP) or Quotation (RFQ):

- Issuing RFPs or RFQs to potential suppliers to solicit bids or proposals. This document outlines the organization's requirements and invites suppliers to submit their offers.

4. Negotiation and Contracting:

- Negotiating terms, prices, delivery schedules, and other contract conditions with selected suppliers. Drafting and finalizing contracts to formalize the agreement between the organization and the supplier.

5. Purchase Order (PO) Processing:

- Creating purchase orders that specify the details of the purchase, including quantity, price, delivery date, and other terms agreed upon in the contract. POs are issued to suppliers to initiate the procurement process.

6. Supplier Relationship Management (SRM):

- Managing relationships with suppliers to ensure a smooth and collaborative procurement process. This involves regular communication, performance evaluation, resolving issues, and fostering long-term partnerships.

#### 7. Vendor Performance Evaluation:

- Monitoring and assessing supplier performance based on key performance indicators (KPIs) such as quality, delivery times, responsiveness, and compliance with contractual terms. Evaluating supplier performance helps in decision-making and improving supplier relationships.

#### 8. Inventory and Supply Chain Integration:

- Integrating purchase management with inventory control and supply chain operations. Ensuring that procurement decisions align with inventory levels, demand forecasts, and overall supply chain strategies.

#### 9. Compliance and Risk Management:

- Ensuring compliance with legal, ethical, and regulatory requirements in procurement processes. Managing risks associated with supplier relationships, supply chain disruptions, or changes in market conditions.

#### 10. Cost Analysis and Cost Reduction:

- Analyzing procurement costs, including total cost of ownership (TCO), and identifying opportunities for cost reduction, negotiation, or efficiency improvements without compromising quality.

#### 11. Continuous Improvement:

- Continuously reviewing and optimizing procurement processes, adopting best practices, leveraging technology and automation, and seeking opportunities for process improvements and efficiencies.

### **E-procurement**

E-procurement, short for electronic procurement, is a process that leverages digital technology, particularly internet-based platforms and software solutions, to manage and conduct procurement activities online. It involves the electronic handling and automation of various stages of the procurement process, from sourcing suppliers to purchasing goods or services. E-procurement aims to streamline purchasing, enhance efficiency, and reduce costs. Here are the key aspects of e-procurement:

#### 1. **Sourcing Suppliers Online:**

- E-procurement platforms allow organizations to identify, research, and connect with potential suppliers or vendors through online databases, supplier directories, and digital marketplaces. This facilitates the sourcing of goods and services from a wider pool of suppliers.

## **2. Electronic Request for Proposals (RFPs) or Quotations (RFQs):**

- E-procurement systems enable the creation and issuance of RFPs or RFQs electronically to invite suppliers to bid for contracts. This process is managed and tracked digitally, streamlining communication and responses from suppliers.

## **3. Online Bidding and Negotiation:**

- Suppliers can submit bids or proposals electronically through e-procurement platforms. Negotiations regarding prices, terms, and conditions can be conducted online, allowing for efficient communication and collaboration.

## **4. Purchase Requisition and Approval Workflow:**

- Purchase requisitions can be initiated electronically by various departments within an organization. E-procurement systems facilitate the approval workflow, ensuring proper authorization and compliance with internal procurement policies before making purchases.

## **5. Electronic Purchase Orders (POs):**

- Generating and transmitting purchase orders digitally to suppliers via e-procurement systems. This includes specifying the details of the purchase, quantities, prices, delivery schedules, and other terms agreed upon.

## **6. Supplier Management and Collaboration:**

- Managing supplier relationships, performance evaluation, and communication with suppliers through online portals or dashboards within e-procurement platforms. This enhances collaboration and transparency in the procurement process.

## **7. Catalog Management and Contract Compliance:**

- Maintaining digital catalogs of approved products or services from contracted suppliers. E-procurement systems ensure compliance with negotiated contracts and prices, preventing off-contract purchases.

#### **8. Integration with ERP and Financial Systems:**

- Integration of e-procurement systems with enterprise resource planning (ERP) and financial systems for seamless data exchange, automated accounting processes, and better financial visibility.

#### **9. Data Analytics and Reporting:**

- Utilizing data analytics tools within e-procurement platforms to analyze spending patterns, track performance metrics, and generate reports for informed decision-making and strategic planning.

#### **10. Security and Compliance:**

- Ensuring data security, confidentiality, and compliance with regulatory requirements when handling sensitive procurement-related information and transactions in e-procurement systems.

### **Green Purchasing**

Green purchasing, also known as environmentally preferable purchasing (EPP) or sustainable procurement, refers to the practice of procuring goods, products, or services that have a reduced environmental impact throughout their lifecycle. It involves considering environmental criteria alongside traditional purchasing factors such as price, quality, and availability. The goal of green purchasing is to minimize negative environmental effects, promote sustainability, and support eco-friendly products and practices.

### **Store Management**

Store management involves the efficient handling, organization, and control of activities related to the operation of a retail or distribution outlet. It encompasses various functions and tasks aimed at ensuring the smooth functioning of the store and delivering a positive customer experience. Here are the key components and aspects of store management:

#### **1. Inventory Management:**

- Managing and controlling the store's inventory levels, including ordering, receiving, stocking, and tracking merchandise. This involves optimizing stock levels, conducting regular inventory counts, and minimizing stock discrepancies.

## **2. Visual Merchandising and Layout:**

- Designing the store layout and displays to attract customers, highlight products, and create an appealing shopping environment. Visual merchandising involves arranging products, signage, lighting, and decorations to enhance the store's aesthetic appeal.

## **3. Stock Replenishment and Supply Chain Coordination:**

- Ensuring timely replenishment of merchandise by coordinating with suppliers or the store's warehouse. Managing the supply chain to maintain adequate stock levels and aligning deliveries with demand.

## **4. Customer Service and Engagement:**

- Providing excellent customer service by assisting customers, addressing inquiries, resolving complaints, and ensuring a positive shopping experience. Engaging with customers to understand their needs and preferences.

## **5. Staffing and Training:**

- Hiring, training, and managing store personnel to ensure competent and knowledgeable staff capable of delivering quality customer service. Staff scheduling, performance evaluation, and motivation are essential aspects of store management.

## **6. Sales and Promotions:**

- Planning and executing sales promotions, discounts, and marketing campaigns to drive sales and attract customers. Monitoring sales performance and analyzing trends to make informed decisions regarding promotions.

## **7. Security and Loss Prevention:**

- Implementing security measures to prevent theft, shoplifting, or inventory shrinkage. This includes installing security systems, surveillance cameras, and training staff in loss prevention techniques.

#### 8. **Point-of-Sale (POS) System and Technology:**

- Managing the POS system for transactions, payments, and inventory tracking. Utilizing technology for efficient store operations, data analysis, and customer relationship management.

#### 9. **Store Maintenance and Cleanliness:**

- Ensuring the cleanliness, organization, and maintenance of the store premises to create a welcoming environment for customers. This involves regular cleaning, maintenance of fixtures, and managing repairs.

#### 10. **Compliance and Regulatory Adherence:**

- Ensuring compliance with legal and regulatory requirements related to retail operations, safety standards, labor laws, and product regulations.

#### 11. **Performance Monitoring and Analysis:**

- Monitoring store performance metrics such as sales, foot traffic, conversion rates, inventory turnover, and customer satisfaction. Analyzing data to identify areas for improvement and making strategic decisions.

### **EOQ (Economic Order Quantity)**

EOQ stands for Economic Order Quantity, which is a formula used in inventory management to determine the optimal order quantity that minimizes total inventory costs. The EOQ model helps in finding the balance between ordering costs and holding (or carrying) costs associated with maintaining inventory.

The Economic Order Quantity model considers two primary types of costs:

1. **Ordering Costs:** These are the costs incurred each time an order is placed for inventory. Ordering costs include expenses such as processing purchase orders, transportation, supplier costs, and any other costs directly related to placing an order.



2. **Holding Costs:** Also known as carrying costs, these are the costs associated with holding or storing inventory over a certain period. Holding costs include expenses related to warehousing, insurance, obsolescence, depreciation, and the cost of capital tied up in inventory.

The components of the EOQ formula are as follows:

- represents the annual demand or usage rate for the inventory item.
- denotes the ordering cost per purchase order.
- signifies the holding cost per unit per year.

The EOQ model assumes certain conditions:

- Demand for the product remains constant and known.
- Ordering and holding costs remain constant.
- The entire order quantity is received at once (no partial deliveries).
- There are no quantity discounts or price variations for different order quantities.
- The EOQ model assumes that the entire order quantity is used before the next order

## **Models of Inventory**

In inventory management, various models are used to facilitate decision-making regarding the optimal levels of inventory that an organization should maintain. These models help in balancing the costs associated with holding inventory and the costs of ordering or setting up inventory. Some of the notable models of inventory include:

### **1. Economic Order Quantity (EOQ):**

- The Economic Order Quantity model calculates the optimal order quantity that minimizes total inventory costs, considering both ordering costs and holding costs. It determines the quantity of items to be ordered at one time to minimize the total cost of inventory management.

### **2. Reorder Point (ROP) Model:**

- The Reorder Point model determines the inventory level at which a new order should be placed to replenish stock before it reaches a critical level or hits zero.

It considers the lead time, demand variability, and safety stock to prevent stockouts.

### 3. **Just-in-Time (JIT):**

- Just-in-Time is an inventory management strategy aimed at reducing inventory to minimal levels by receiving goods only when they are needed for production or sale. It focuses on a continuous flow of materials to avoid excessive inventory holding costs.

### 4. **ABC Analysis:**

- ABC analysis categorizes inventory items into categories A, B, and C based on their value and contribution to total inventory costs. It helps in prioritizing items for inventory control and management based on their significance.

### 5. **Continuous Review System (Q System):**

- This model involves continuously monitoring inventory levels and placing orders when the inventory level reaches a predefined reorder point. The order quantity is variable and depends on the level of stock at the time of review.

These models provide different approaches to managing inventory, each with its advantages and suitability for specific situations or types of businesses. Organizations often use a combination of these models or tailor them to suit their unique operational needs and constraints to optimize inventory management practices

## **Operation of inventory system**

The operation of an inventory system involves the processes and procedures used to manage and control the flow of goods or materials within an organization. The goal is to ensure that the right items are available in the right quantities, at the right time, and in the right place while minimizing costs. Here are the key operations involved in managing an inventory system:

### 1. **Inventory Planning and Forecasting:**

- Forecasting demand and planning inventory levels based on historical data, market trends, seasonality, and other relevant factors. Accurate forecasting helps in determining the appropriate inventory levels to meet demand.

## 2. Inventory Replenishment:

- Replenishing inventory involves determining when and how much to reorder. This process considers reorder points, economic order quantities (EOQ), lead times, and safety stock levels to ensure timely replenishment.

## 3. Inventory Classification and Segmentation:

- Classifying inventory items based on criteria such as value, demand, and criticality. Segmentation helps in prioritizing inventory management strategies and allocating resources based on item characteristics.

## 4. Order Processing:

- Managing and processing purchase orders and sales orders accurately and efficiently. This includes verifying orders, generating purchase orders, confirming deliveries, and updating inventory records.

## 5. Receiving and Inspection:

- Receiving incoming inventory shipments, inspecting goods for quality and quantity, and updating inventory records. This ensures that received items match the order specifications and meet quality standards.

## 6. Inventory Storage and Handling:

- Properly storing and organizing inventory in warehouses or storage facilities. This involves optimizing storage space, arranging items for easy access, using appropriate shelving or stacking methods, and handling goods safely to prevent damage.

## 7. Inventory Tracking and Control:

- Monitoring and tracking inventory levels in real-time using inventory management systems or software. Regularly updating inventory records, conducting cycle counts, and reconciling discrepancies to maintain accuracy.

## 8. Inventory Valuation and Accounting:

- Valuing inventory for accounting purposes using methods like FIFO (First-In, First-Out), LIFO (Last-In, First-Out), or weighted average cost. Maintaining accurate records of inventory costs, valuation, and financial reporting.

## 9. Inventory Reporting and Analysis:

- Generating reports and analyzing inventory-related data to assess performance, identify trends, evaluate inventory turnover rates, and make informed decisions for process improvements.

## 10. Inventory Disposal or Write-off:

- Managing obsolete, expired, or damaged inventory by either disposing of it properly or writing it off from the inventory records. This minimizes carrying costs and prevents obsolete items from occupying valuable space

## **Quantity discount**

A quantity discount is a pricing strategy offered by a seller or supplier to incentivize customers to purchase larger quantities of goods or services. It involves offering a reduced price per unit or a percentage discount based on the quantity purchased. Quantity discounts are commonly used to encourage customers to buy in larger volumes, leading to increased sales and revenue for the seller. Here are the key aspects of quantity discounts:

### 1. Types of Quantity Discounts:

- Tiered or graduated discounts: Offer different discount rates based on predefined quantity thresholds. For example, a higher discount is provided when a customer purchases a larger quantity.
- All-unit or cumulative discounts: Apply the discount to the total quantity purchased across different orders, encouraging customers to accumulate purchases over time to reach higher discount levels.
- Non-cumulative discounts: Apply discounts only to the quantity within a single order or transaction. Additional quantities purchased beyond the set threshold do not receive the discount.

### 2. Purposes and Benefits of Quantity Discounts:

- Encouraging larger purchases: Quantity discounts motivate customers to buy more by offering price incentives for higher volume purchases.

- Reducing inventory holding costs: Sellers may use quantity discounts to reduce excess inventory by encouraging customers to buy larger quantities, thereby clearing stock more quickly.
- Increasing sales and revenue: By offering discounts for bulk purchases, sellers can attract more customers and increase the overall sales volume.

### 3. Challenges and Considerations:

- Impact on profit margins: Offering quantity discounts may reduce the per-unit profit margin. Sellers need to carefully evaluate the trade-off between increased sales volume and reduced profit margin.
- Customer demand forecasting: Sellers must accurately predict customer demand to set appropriate quantity discount thresholds without overcommitting to discounts or experiencing stockouts.
- Long-term relationships: Offering quantity discounts can strengthen relationships with customers, particularly those who are repeat buyers or businesses purchasing regularly.

### 4. Examples of Quantity Discounts:

- A supplier offering a 10% discount for orders of 100 units or more.
- A retailer providing a tiered discount structure, such as 5% off for 50-99 units, 10% off for 100-199 units, and 15% off for 200 units or more.
- A wholesaler providing a cumulative discount scheme, where customers receive increased discounts for reaching specified cumulative purchase levels over time.

Quantity discounts can be an effective pricing strategy to stimulate sales, clear excess inventory, and build customer loyalty. However, sellers should carefully analyse the impact on profitability and customer behaviour when implementing quantity discount programs.

## **Implementation of purchase inventory model**

Implementing a purchase inventory model involves putting the chosen inventory management strategies into action, utilizing various tools and processes to optimize inventory levels, minimize costs, and ensure efficient procurement. Here's a step-by-step guide to implementing a purchase inventory model:

### 1. Assessment and Analysis:

- Conduct a thorough analysis of current inventory management practices, including inventory levels, ordering processes, supplier relationships, and associated costs. Identify inefficiencies, areas for improvement, and the need for a new inventory model.

### 2. Selecting the Inventory Model:

- Choose an appropriate inventory model based on the organization's requirements, such as Economic Order Quantity (EOQ), Just-in-Time (JIT), ABC analysis, or others. Consider factors like demand patterns, supplier capabilities, and cost implications.

### 3. Data Collection and Setup:

- Gather data on demand patterns, lead times, ordering costs, holding costs, and other relevant parameters required for the chosen inventory model. Set up a database or system to store and manage this data effectively.

### 4. Parameter Calculation:

- Calculate key parameters of the chosen inventory model. For instance, for the EOQ model, compute the Economic Order Quantity, reorder points, safety stock levels, or for JIT, establish lead times and Kanban systems.

### 5. Technology Integration:

- Implement or integrate inventory management software or systems that support the selected inventory model. Ensure these systems can handle inventory tracking, order processing, and analytics needed for effective inventory control.

### 6. Supplier Collaboration:

- Establish strong relationships with suppliers and communicate the new inventory model's requirements. Collaborate with suppliers to ensure timely

deliveries, negotiate terms, and align their capabilities with the inventory strategy.

7. Employee Training and Awareness:

- Train employees involved in inventory management about the new model, its principles, and the tools or systems used. Ensure they understand how their roles contribute to effective inventory control.

8. Pilot Testing:

- Conduct a pilot implementation of the inventory model in a specific department or product category to test its effectiveness. Gather feedback, identify challenges, and make necessary adjustments before full-scale implementation.

9. Monitoring and Evaluation:

- Continuously monitor inventory performance metrics, such as inventory turnover, stock levels, order accuracy, and costs. Evaluate the effectiveness of the inventory model against predefined benchmarks and KPIs.

10. Continuous Improvement:

- Implement continuous improvement processes to refine the inventory model. Regularly review and analyze data to identify opportunities for optimization, cost reduction, and process enhancements.

11. Adjustment and Adaptation:

- Modify the inventory model as needed based on changing market conditions, demand fluctuations, supplier performance, or any unforeseen issues encountered during implementation.

## **Incoming material Control**

Incoming material control refers to the processes and measures put in place by organizations to manage and regulate the flow of materials or goods received from suppliers or vendors. It involves various steps to ensure that the incoming materials meet quality standards, match the order specifications, and are effectively integrated into the organization's inventory or production processes. Here are key aspects of incoming material control

1. Receiving Procedures:

- Establishing standardized procedures for receiving incoming materials, including verifying shipments against purchase orders, inspecting for damage or discrepancies, and accurately documenting received quantities.

2. Quality Inspection and Acceptance:

- Conducting quality inspections upon receipt to ensure that incoming materials meet predefined quality standards, specifications, and compliance requirements. This may involve visual checks, measurements, testing, or sampling.

3. Documentation and Record-Keeping:

- Maintaining detailed records of received materials, including purchase orders, packing slips, inspection reports, and any other relevant documentation. Accurate documentation facilitates traceability and ensures accountability.

4. Material Handling and Storage:

- Properly handling and storing incoming materials to prevent damage, deterioration, or contamination. This includes assigning appropriate storage locations, labeling, and following FIFO (First-In, First-Out) or other inventory management principles.

5. Supplier Communication and Feedback:

- Establishing communication channels with suppliers to provide feedback on received materials, report any issues or discrepancies, and collaborate on quality improvement initiatives. Timely communication helps in resolving issues efficiently.



#### 6. Non-Conforming Material Handling:

- Implementing procedures to manage non-conforming or rejected materials. This may involve segregating, quarantining, reworking, returning to the supplier, or disposing of materials that do not meet quality standards.

#### 7. Supplier Performance Evaluation:

- Assessing and monitoring supplier performance based on factors such as material quality, on-time delivery, accuracy of shipments, and responsiveness to issues. Supplier evaluations inform future procurement decisions.

#### 8. Continuous Improvement:

- Regularly reviewing and analyzing incoming material control processes to identify opportunities for improvement. Implementing corrective actions, process enhancements, or adopting new technologies to optimize efficiency and quality.

#### 9. Compliance and Regulatory Requirements:

- Ensuring compliance with regulatory standards, industry-specific requirements, and quality certifications for received materials. Adherence to standards ensures product safety, reliability, and legal compliance

### **Obsolete surplus and scrap management**

Obsolete, surplus, and scrap management involves strategies and processes to handle materials or products that are no longer needed, have become outdated, are excess to requirements, or are unusable. Managing these items efficiently is essential to minimize costs, free up storage space, and prevent them from becoming a liability. Here are key approaches to manage obsolete, surplus, and scrap materials:

#### **1. Identification and Segregation:**

- Identify and segregate obsolete, surplus, or scrap materials through regular inventory audits, monitoring demand patterns, and reviewing product lifecycle stages. Classify items based on their condition and value.

## **2. Inventory Analysis and Disposal Decision:**

- Analyze the inventory to determine the potential value, salvageability, or disposal options for each item. Assess whether certain items can be sold, repurposed, recycled, or need to be disposed of responsibly.

## **3. Liquidation or Sale:**

- Liquidate surplus or excess inventory by offering discounts, sales promotions, or auctions. Selling off excess inventory can recover some value and prevent further depreciation.

## **4. Repurposing or Reuse:**

- Explore opportunities to repurpose or reuse materials or components from obsolete or surplus items. This may involve refurbishing, reprocessing, or using parts for other purposes within the organization.

## **5. Recycling and Waste Management:**

- Implement recycling programs for scrap materials or components that cannot be repurposed. Establish partnerships with recycling facilities or waste management companies to dispose of scrap materials in an environmentally responsible manner.

## **6. Donations or Charitable Contributions:**

- Consider donating surplus or obsolete items to charitable organizations, schools, or community groups. Items that are no longer useful for the organization might be valuable to others in need.

## **7. Scrap Disposal and Disposition:**

- Develop processes for the proper disposal of unusable or irreparable items. This may involve following regulatory guidelines, obtaining proper certifications, and working with certified waste disposal agencies to handle hazardous materials responsibly.

## **8. Cost Analysis and Inventory Control:**

- Conduct cost-benefit analyses to evaluate the financial impact of keeping surplus or obsolete inventory versus disposing of it. Implement measures to prevent future accumulation of surplus stock or obsolete items.

## 9. **Obsolete Inventory Management Policy:**

- Develop and implement clear policies and procedures for managing obsolete, surplus, and scrap materials. Define responsibilities, approval processes, and guidelines for handling and disposing of such inventory.

### **ABC Analysis**

ABC Analysis, also known as ABC Classification or Pareto Analysis, is a technique used in inventory management to categorize items based on their significance in terms of value, usage, or contribution to overall inventory management. The principle behind ABC Analysis is derived from the Pareto principle, which states that a small percentage of items typically account for a large percentage of the overall value or impact.

The ABC Analysis categorizes inventory items into three main categories:

#### 1. **Category A (High-Value Items):**

- Category A items represent a relatively small percentage of the total inventory items but contribute to a significant portion of the overall value or revenue. These items are high-value and high-priority, often representing critical products or components.
- They usually have higher demand, higher costs, or are essential for the organization's operations. Effective management of Category A items is crucial for maintaining optimal inventory levels and ensuring availability.

#### 2. **Category B (Moderate-Value Items):**

- Category B items fall in the middle range in terms of value and contribution compared to Category A and C items. They are moderately important and moderately contribute to the inventory's value or revenue.
- These items may have moderate demand and costs. They require attention but not as much as Category A items in terms of inventory control and management.

#### 3. **Category C (Low-Value Items):**

- Category C items represent a large portion of the inventory in terms of quantity but contribute relatively less to the overall value or revenue. They are low-value items with lower demand or costs.

- While these items might have lower priority, they still require some level of monitoring and management to prevent unnecessary accumulation and obsolescence.

The primary objectives of ABC Analysis are:

- **Prioritization:** Prioritize management efforts and resources by focusing more attention on Category A items that have a higher impact on overall inventory value.
- **Inventory Control:** Implement different inventory control measures based on the categorization to ensure adequate stock levels, reduce costs, and prevent shortages of critical items.
- **Cost Efficiency:** Allocate resources effectively by optimizing inventory management strategies for different categories based on their significance.

ABC Analysis helps organizations to segment their inventory, allowing for tailored strategies and control measures for different categories. It aids in determining appropriate inventory policies such as setting reorder points, safety stock levels, and inventory turnover strategies to optimize overall inventory management and control costs effectively.

### **XYZ Analysis**

XYZ Analysis, similar to ABC Analysis, is a method used in inventory management to classify items based on their variability of demand or usage. XYZ Analysis categorizes inventory items into three categories (X, Y, and Z) based on their predictability or volatility of demand. This classification helps in determining appropriate inventory management strategies for different item categories.

Here's a breakdown of the XYZ Analysis categories:

1. **Category X (High-Variability Items):**

- Category X items are characterized by high variability or unpredictability in demand or usage patterns. These items typically exhibit irregular or sporadic demand, making their forecasting and planning challenging.
- They may have intermittent or highly fluctuating demand, making it difficult to accurately predict future requirements. These items often require more frequent review and attention to prevent stockouts or excess inventory.

## 2. Category Y (Moderate-Variability Items):

- Category Y items have a moderate level of variability in demand compared to Category X items. They display a more consistent or stable demand pattern but may still have occasional fluctuations.
- Demand for Category Y items is more predictable than Category X but less predictable compared to Category Z. These items require moderate attention and control measures to maintain appropriate stock levels.

## 3. Category Z (Low-Variability Items):

- Category Z items have relatively low variability in demand, exhibiting a consistent and steady usage pattern over time. These items have a high level of predictability, allowing for accurate forecasting and planning.
- Demand for Category Z items is stable and regular, making them easier to manage in terms of inventory control. They often have continuous or constant demand, enabling better inventory optimization.

The objectives of XYZ Analysis include:

- **Demand Forecasting:** Classifying items based on their demand variability helps in establishing better forecasting models tailored to each category's characteristics.
- **Inventory Planning:** Implementing different inventory management strategies based on the predictability of demand. Category X items might need closer monitoring and smaller reorder quantities, while Category Z items can have larger order quantities with less frequent review.
- **Resource Allocation:** Allocating resources effectively by applying appropriate inventory control measures, such as setting safety stock levels, reorder points, or inventory turnover strategies, based on the demand variability of each category

## VED Analysis

VED Analysis is a method used in inventory management, particularly in healthcare or medical inventory, to classify items based on their criticality or importance in the inventory management process. The classification helps in determining appropriate inventory control strategies for different categories of items.

The acronym VED stands for Vital, Essential, and Desirable, and items are categorized into these three groups based on their criticality and importance:

### 1. Vital (V) Items:

- Vital items are critical and indispensable for the organization's operations. These items are crucial for the delivery of essential services or for emergency situations.
- They might include life-saving drugs, medical equipment crucial for patient care, or items without which the organization's operations would be significantly impacted.
- The management of vital items requires stringent control measures, ensuring high availability, and prioritizing them in inventory planning.

### 2. Essential (E) Items:

- Essential items are necessary for regular operations and patient care but may not be as critical as vital items. They are important for maintaining the standard level of service and quality.
- While not as critical as vital items, they are still essential for the smooth functioning of the organization. Examples might include certain medications, common medical supplies, etc.
- Essential items require effective inventory control measures to ensure availability and avoid disruptions in routine operations.

### 3. Desirable (D) Items:

- Desirable items are less critical and are often non-urgent or optional. These items, while useful or convenient, do not significantly impact critical operations or patient care.

- They might include non-urgent medical supplies, items with low usage frequency, or products that offer additional comfort but are not essential for core services.
- The management of desirable items may involve less stringent control and may focus more on optimizing costs and usage.

The objectives of VED Analysis include:

- **Prioritization:** Prioritizing inventory control efforts based on the criticality and importance of items.
- **Inventory Planning:** Implementing different inventory management strategies for each category to ensure the availability of vital and essential items while optimizing control for desirable items.
- **Resource Allocation:** Allocating resources effectively by applying appropriate inventory control measures, such as setting stock levels, reorder points, or inventory turnover strategies, based on the criticality of each category.

### **FSN Analysis**

FSN Analysis is a method used in inventory management to classify items based on their usage patterns within a specific time frame. It categorizes inventory items as Fast-moving, Slow-moving, and Non-moving items, aiding in determining appropriate inventory control strategies for each category.

The acronym FSN stands for:

#### **1. Fast-moving (F) Items:**

- Fast-moving items are products or inventory items that have a high rate of usage or turnover within a given period. These items are in constant demand and are frequently consumed or sold.
- Examples of fast-moving items include popular products, frequently prescribed medications, or items with high customer demand.
- Managing fast-moving items typically involves maintaining higher stock levels to meet the frequent demand and prevent stockouts.

## 2. **Slow-moving (S) Items:**

- Slow-moving items are products that have a lower rate of consumption or turnover compared to fast-moving items. These items have moderate to low demand and take longer to be used or sold.
- Examples might include specialty medical equipment, certain medications with sporadic demand, or items with seasonal usage patterns.
- Managing slow-moving items requires more careful inventory planning to avoid overstocking and obsolescence while ensuring availability when needed.

## 3. **Non-moving (N) Items:**

- Non-moving items are inventory items that experience very minimal or no demand within the specified time frame. These items have almost no usage or turnover and are often stagnant in inventory.
- Examples of non-moving items might include obsolete products, discontinued items, or items with no current demand.
- Managing non-moving items involves strategies for disposal, liquidation, or reevaluation of the necessity of stocking such items.

The objectives of FSN Analysis include:

- **Inventory Optimization:** Identifying items with different consumption rates and applying appropriate inventory control measures to optimize stock levels for each category.
- **Inventory Turnover:** Ensuring that fast-moving items are well-stocked to meet demand while minimizing excess stock of slow-moving items and eliminating non-moving items to free up storage space and reduce carrying costs.
- **Resource Allocation:** Allocating resources effectively by setting stock levels, reorder points, or inventory management strategies tailored to the usage patterns of each category.



## SDE Analysis

SDE Analysis, also known as SDE Classification, is a method used in inventory management to categorize items based on their value, usage, or consumption variability. It is an approach that classifies inventory items into three categories: Scarce, Difficult, and Easy.

The acronym SDE stands for:

### 1. Scarce (S) Items:

- Scarce items are those that are critical and have limited availability in the market or supply chain. These items are essential for the organization's operations but are challenging to acquire due to scarcity in the market.
- Examples of scarce items might include rare materials, specialized components, or items with limited suppliers or sources.
- Managing scarce items requires close monitoring, proactive planning, and strategies to secure supply sources and prevent stockouts.

### 2. Difficult (D) Items:

- Difficult items are products that are available in the market but are challenging to procure due to various reasons such as longer lead times, seasonal availability, or supplier-related issues.
- These items may have regular demand, but their procurement involves difficulties like longer delivery times, transportation challenges, or intermittent availability.
- Managing difficult items involves implementing strategies to mitigate procurement challenges, optimizing ordering processes, and establishing alternative supply sources when possible.

### 3. Easy (E) Items:

- Easy items are readily available in the market, and their procurement is relatively straightforward. These items have consistent availability, shorter lead times, and are easily sourced from multiple suppliers.
- Examples might include commonly used items, standard components, or products with multiple suppliers and stable supply chains.

- Managing easy items involves maintaining adequate stock levels based on demand patterns, streamlining procurement processes, and leveraging competitive pricing from multiple suppliers.

The objectives of SDE Analysis include:

- Supply Chain Management: Identifying items with varying degrees of procurement difficulty and implementing supply chain strategies tailored to each category's characteristics.
- Risk Mitigation: Mitigating risks associated with procurement challenges by focusing on securing supply sources for scarce items, managing difficulties in acquiring items, and optimizing procurement processes for easy items.
- Inventory Control: Implementing inventory control measures that align with the procurement complexities of each category, ensuring adequate stock levels while minimizing risks of stockouts or excess inventory.