

ANURAG Engineering College**(An Autonomous Institution)****II M.B.A I Semester Regular Examinations, Jan/Feb-2024****EMPLOYEE RELATIONS****(MASTER OF BUSINESS ADMINISTRATION)****Time: 3 Hours****Max. Marks: 60****Section – A (Short Answer type questions)****(10 Marks)****Answer All Questions**

	Course Outcome	B.T Level	Marks
1. What do you mean by Industrial Relations?	CO1	L1	1M
2. Define Trade Union	CO1	L1	1M
3. Define Collective Bargaining.	CO2	L1	1M
4. What is meant by social security?	CO2	L1	1M
5. What is Tripartism?	CO3	L1	1M
6. What is the primary purpose of social dialogue in labour relations?	CO3	L1	1M
7. List out the benefits provided by ESI Act.	CO4	L1	1M
8. Write about Factories Act,1948	CO4	L1	1M
9. Define Industrial Dispute.	CO5	L1	1M
10. Recall Grievance Handling.	CO5	L1	1M

Section B (Essay Questions)**Answer all questions, each question carries equal marks.****(5 X 10M = 50M)**

11. A) Discuss the various approaches to Industrial Relations.	CO1	L2	10M
OR			
B) What is Trade Union? Discuss the growth and structure of Trade Union in India.	CO1	L3	10M
12. A) Write about the nature and legal framework of Collective Bargaining.	CO2	L3	10M
OR			
B) Compare and contrast the features of Collective Bargaining and Productivity Bargaining.	CO2	L2	10M
13. A) Enumerate and explain the levels of Tripartism.	CO3	L2	10M
OR			
B) Write about the Reform process of Social Dialogue in detail.	CO3	L3	10M
14. A) Write a short note on: i) Factories Act, 1948 ii) Employee Compensation Act, 1923	CO4	L3	10M
OR			
B) Briefly explain about the Unorganized Workers' Social Security Act, 2008.	CO4	L2	10M
15. A) Write the meaning, nature and scope of Industrial disputes.	CO5	L3	10M
OR			
B) Discuss the Rights of Security to Workers in Occupational Safety, Health and Working Conditions.	CO5	L2	10M